



ANNUAL  
REPORT  
2014

WOMEN AGAINST VIOLENCE EUROPE

# ANNUAL REPORT 2014

ACTIVITIES AND PROJECTS FROM  
1<sup>ST</sup> OF JANUARY 2014 – 31<sup>ST</sup> OF DECEMBER 2014



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**PREFACE**

The current activity report covers the period from January to December 2014. It was a very productive and successful year for WAVE. The most important highlights of 2014 were WAVE becoming a legal entity and the 20 Anniversary of WAVE. For 20 years, the Austrian Women's Shelter Network served as the legal entity for the activities of the WAVE network but on 24 May 2014, WAVE became a separate legal entity registered in Vienna, Austria. As a consequence, WAVE has a new structure which is composed of a General Assembly, a Board and an Advisory Board. Organizations as well as individuals can become members of the new entity. The WAVE General Assembly convenes every two years, and is responsible for the election of Board members. The Board is composed of seven members and has the decision power. It is assisted in its work by the Advisory Board which is composed of delegates and co-delegates from each country.

The overall focus of WAVE's work was especially on promoting the Council of Europe Convention on Preventing and Combating Violence against Women and Domestic Violence (Istanbul Convention), on supporting our network's women's organisations, on working in the field of violence against migrant women and on the quality of service provision. The activities of WAVE in 2014 were manifold and comprehensive.

For example, WAVE organized the WAVE Conference 2014 in Vienna, Austria for its 20th anniversary together with our two WAVE partners in Austria (the Domestic Intervention Abuse Center Vienna and the Austrian Women Shelters Network, AÖF). The Conference was attended by approximately 300 participants from 39 countries. Rashida Manjoo, the UN Special Rapporteur on Violence against Women from South Africa spoke at our invitation. On this occasion, and several representatives from the European Union, from the Council of Europe and from the European Court of Human Rights were invited. WAVE would like to express its heartfelt thanks to its colleagues at Domestic Intervention Center and Austrian Women Shelter Network for their excellent cooperation with WAVE in organizing this successful conference. In December 2014, the fourth WAVE Training Institute, a three-day-training for 17 experts working in the field of violence against women, was organized in Vienna. In addition to continuously updating of the website and of the comprehensive database, WAVE again published a new edition of the magazine FEMPOWER, with a focus on the feminist approaches to the work with perpetrators of violence against women. In 2014, WAVE also continued its work of lobbying on behalf of the Istanbul Convention. At the end of the year, 37 countries had signed the Istanbul Convention and 15 of them had ratified it. Like in previous years, WAVE participated in many national and international conferences, such as the 58th CSW Meeting in New York and in meetings held by the Council of Europe, European Union and the United Nations Population Fund (UNFPA). The EU project "Coordinated Efforts" was successfully finalized together with our partners from the Balkan Countries. WAVE received a grant from the OAK Foundation to research quality standards and models of services in six non European Countries.

All of WAVE's plans and activities could be carried out, and its goals achieved thanks to the financial support it received from the European Commission within the scope of the Rights, Equality and Citizenship Programme Operating Grant 2014, the co-financing from Federal Ministry for Labour and Social Affairs, Federal Ministry of Education and Women's Affairs, as well as the women's Department of the Municipality of Vienna (MA 57); and the specific project funding from the United Nations Population Fund (UNFPA), the European Institute for Gender Equality (EIGE) and the OAK Foundation. We would like to express our warmest thanks to all our donors and supporters and also all our Focal Points and experts for supporting the WAVE office team. WAVE, which is based in Vienna, connects 46 countries and 107 Focal Points, which are comprised of women's organizations active in the prevention of violence against women and their children at all levels.

A special thank-you goes to our interns for their valuable work and their support of the WAVE team in all our activities.

In 2015, WAVE wants to focus, together with our partner organizations, on gender based violence and the health sector, on the access to services especially for vulnerable groups, funding of gender-specific services, and supporting European and international measures on combating violence against women and their children.

*THE WAVE-OFFICE TEAM*



## **I. OVERVIEW OF ALL THE WAVE ACTIVITIES**

The following section provides a short overview of all WAVE activities in 2014. For detailed information on all WAVE activities, please refer to section III.

### **1. WAVE INFORMATION CENTER**

The WAVE Information Center is available throughout the working week, from 9:00-14:00, to provide information on available services to women survivors of violence in 46 European countries, to refer individuals to relevant contacts in Europe, and to support the WAVE Focal Points with their different inquiries.

### **2. CONTINUOUS UPDATING OF THE WAVE WEBSITE AND OBSERVATORY**

The WAVE website – available at [www.wave-network.org](http://www.wave-network.org) – is one of the most important instruments available to our comprehensive WAVE network. It facilitates the exchange of expertise and information materials. The WAVE website has been updated on a regular (daily) basis, to provide the most up-to-date information on violence against women in Europe, relevant activities and projects carried out by the WAVE Focal Points, updates on projects involving WAVE, as well as future and current events.

### **3. WAVE DATABASE**

In 2014, WAVE updated information on helplines and national women's helplines, as well as shelters in all 46 European countries to ensure that information in the database (Get Help Section) is consistent with the research findings of the WAVE Country Report 2013.

### **4. 16<sup>TH</sup> WAVE CONFERENCE IN VIENNA**

The 16<sup>th</sup> WAVE Conference 2014 entitled "Future perspectives on preventing violence against women and their children" took place in Vienna, Austria from 17-19 November 2014 and was the occasion to celebrate WAVE's 20<sup>th</sup> Anniversary. Approximately 300 participants from 39 Countries took part.

### **5. WAVE STUDY VISITS IN VIENNA**

In 2014, WAVE invited about 87 participants to the following eight study visit groups from eight countries in order to exchange experience and expertise, as well as to visit the WAVE office, local politicians and organizations involved with women's rights to live a life free of violence.

#### **5.1. Delegation from Moldova**

Organized by WAVE, together with the Organization for Security and Cooperation in Europe (OSCE) and the Austrian Ministry of Labour, Social Affairs and Consumer Protection, the WAVE study visit (7-9 April 2014) [saw the participation of] a group of 12 professionals from the Republic of Moldova.

#### **5.2. Delegation from Turkey**

On 8 May 2014, WAVE welcomed a delegation from Turkey composed of 13 participants from various Ministries and various public and private organizations.

#### **5.3. Delegation from Croatia**

The study visit from 16-20 June 2014 was attended by the delegation from Croatia, which was composed of 12 representatives from women's organizations in Croatia.

#### **5.4. Delegation from Iran**

On 25 August, a Delegation visited WAVE from the Adyan University in Iran, which was composed of eight students and professors - from the Faculty for a PhD in Women's Studies.

#### **5.5. Delegation from Belarus**

On 30 September, WAVE welcomed the study visit organized by Caritas Austria for eight participants from Belarus, including one of the WAVE Focal points from Belarus called "Gender Perspectives".

#### **5.6. Delegation from Lithuanian and Malta**

From 20-24 October 2014, four delegates from Malta and seven delegates from Lithuania took part in a study visit hosted by WAVE. In addition to representatives from women's organizations, delegates from both countries represented a wide range of institutions and professions, such as the police force, legal offices and national ministries.

#### **5.7. Delegation from Azerbaijan**

In November 2014, WAVE hosted a delegation of 14 participants from various NGOs, ministries and other public institutions in Azerbaijan. The study visit was organized by the OSCE.

### **5.8. Delegation from Moldova**

From 20-21 November 2014, a study visit for a delegation composed of 11 participants from various NGOs, Ministries and the Office of the High Commissioner for Human Rights took place.

### **6. 4<sup>th</sup> WAVE TRAINING INSTITUTE IN VIENNA 2014**

WAVE organized the 4th Training Institute titled “Implementing the Council of Europe Istanbul Convention in the area of Standards for protection and support for survivors of violence from December 9-12 2014 in Vienna, Austria for 22 participants from 15 countries (including experts from women’s organizations and WAVE staff).

### **7. WAVE COUNTRY REPORT 2014**

The WAVE Country Report 2014 is an edited version of the WAVE Country Report 2013, which was published in March 2014. It provides condensed information on available support services for women survivors of violence in 46 European countries.

### **8. WAVE BOARD MEETING**

WAVE held two Board meetings in 2014. One of them took place in Vienna, in May 2014 during the Advisory Board meeting and the second meeting took place during the WAVE Conference in Vienna, in November 2014. In between, several meetings took place over Skype.

### **9. MEETING OF THE ADVISORY BOARD OF COUNTRY COORDINATORS (WAVE COCO)**

In 2014, WAVE organized two Advisory Board meetings (WAVE CoCo meetings). The first meeting took place in Vienna, in May with 33 WAVE Country Delegates and Co-Delegates from 29 Countries. The second advisory board meeting of the year took place on the third day of the 16<sup>th</sup> WAVE Conference in Vienna, Austria in the afternoon of 19 November 2014. About 34 participants from 30 countries attended this second meeting.

### **10. LOBBYING AND MONITORING AT THE EUROPEAN AND INTERNATIONAL LEVEL**

In 2014, WAVE continued lobbying and monitoring at the European and international level – which is one of its main activities as a European Network on violence against women – with a particular emphasis on promoting the Istanbul Convention and its signing and ratification by members of the Council of Europe.

### **11. PARTICIPATION IN VARIOUS EUROPEAN AND INTERNATIONAL CONFERENCES**

- 14-15 February 2014 - Conference on “Effective care for intimate partner violence according to risk: towards a practical model for home and health care” in Leuven, Belgium
- 27-28 February 2014 – International Conference “Bringing international standards for establishing services for victims of domestic violence in the Transdniestrian region of Moldova” in Tiraspol, Transdniestria (Moldova)
- 5 March 2014 - Launch of the European Union Agency for Fundamental Rights survey in Brussels, Belgium
- 17 March 2014 - WAVE participation at the second civil society seminar on human rights in the form of political dialogue between the EU and Mexico where?
- 10-21 March 2014 - 58th CSW Meeting in New York
- 9-10 April 2014 - Establishment of the European Network for the Work with Perpetrators in Copenhagen, Denmark
- 21-23 April 2014 - Annual Conference of the European Network on Gender and Violence, in Malta
- 23-24 April 2014 - workshop on “Data collection focused on administrative data collection on gender-based violence against women” in Ljubljana, Slovenia
- 19-20 May 2014 - Final conference on the Issue of “Women’s Shelters – European Good Practice” in frame of the project “Coordinated Efforts” in the Parliament of Sarajevo, Bosnia and Herzegovina
- 10-11 June 2014 – Workshop on the “The Role of centers for Social Welfare in providing help and support to victims of gender-based Violence” in Zagreb, Croatia.
- 17 June 2014 - FRA event, “The role of men in combating violence against women”
- 26-27 June 2014 - Council of Europe seminar “Tackling the gaps in research and the lack of data disaggregated by sex concerning women’s access to justice” in Paris
- 14 July 2014 - Participation at the information meeting convened by the German representation of the European Commission in Berlin, Germany
- 10-12 September 2014 - UNFPA webinar conferences in Istanbul, Turkey



- 15-16 September 2014 - UNFPA cluster workshop in Tbilisi, Georgia
- 18-19 September 2014 - UNFPA cluster workshop in Astana, Kazakhstan
- 19 September 2014 - Conference “Safe from Fear, Safe from Violence” Celebrating the entry into force of the Istanbul Convention in Rome, Italy
- 22-23 September 2014 - International conference “Istanbul Convention – An Important Milestone in the History of the Movement for Women’s Rights” in Ljubljana, Slovenia
- 24-25 September 2014 - International Conference on the “Development and Institutionalization of Multisectoral Mechanisms to Counteract Domestic Violence” in Minsk, Belarus
- 13-15 October 2014 – A Study Visit in Belarus with the SOS Children Villages International, an organization located in Vienna, Austria
- 14 October, 2014 - Future Policy Award presentation in Geneva, Switzerland
- 21 October 2014 - International Conference in the Parliament in Zagreb, Croatia as part of our joint project “Coordinated Efforts”. The conference was dedicated to the Council of Europe Convention on Preventing and Combating Violence against Women and Domestic Violence.
- 21- 22 October 2014 - Final conference of the IMPACT project in Barcelona, Spain.
- 28-29 October 2014 - UNFPA, cluster workshop in Belgrade, Serbia
- 6-7 November, 2014 - Beijing +20 regional review meeting, in Geneva, Switzerland
- 7 November 2014 – International conference “Implementation of the Council of Europe Convention on Violence against Women – One Year Anniversary from its Ratification in the Republic of Serbia” in Belgrade, Serbia
- 27-28 November 2014 – Preparing for the meeting for the EU project “Inspire” at Lumsa University in Rome, Italy
- 2-4 December 2014 - Global technical consultation on essential social sector services for women and girls subject to violence in Mexico
- 17-18 December 2014 – “Presentation of study on the capacity of services supporting women survivors of domestic violence in Moldova” in Chisinau, Moldova

## **12. MULTI-DISCIPLINARY COOPERATION WITH OTHER NETWORKS**

In 2014, WAVE continued its collaboration with several other networks such as the European Network for the Work with Perpetrators of Domestic Violence, the Platform for International Cooperation on Undocumented Migrants (PICUM), and the European network on Gender and Violence.

## **13. MONTHLY WAVE NEWSLETTER**

WAVE published 12 Newsletters for the WAVE network, partners and subscribers. All WAVE members and partners, as well as interested members of the public, receive the newsletter via mailing lists.

## **14. WAVE 20TH ANNIVERSARY BROCHURE**

WAVE at the end of 2014 had 611 followers on Facebook and is connected to all Focal Points and associated institutions which so far established social media accounts of their own. Twitter offers suitable means to quickly spread information throughout the WAVE network and beyond on very recent issues, such as outcomes of conferences.

## **15. WAVE MAGAZINE FEMPOWER**

WAVE published one issue of the FEMPOWER Magazine for the WAVE network and partners. The issue 1/2014 focused on the feminist approaches to the work with perpetrators of violence against women.

## **16. WAVE PRESS RELEASES**

In 2014, WAVE published six press releases on various important topics.

## **17. VIOLENCE AGAINST WOMEN AND SOCIAL MEDIA**

WAVE is active, on a daily basis, on both Facebook and Twitter. As of December 2014, the WAVE Network had 1,189 likes on Facebook and 622 followers on Twitter.

## **18. WAVE AND UNFPA PROJECT**

In 2014, WAVE continued to implement its joint project with the United Nations Population Fund (UNFPA). WAVE and the UNPA

mainly endeavored to revise their resource package on strengthening the health system response to gender based violence in Eastern Europe and Central Asia.

### **19. OAK FOUNDATION PROJECT**

WAVE, with the financial support of the Oak Foundation, conducted research to address the pressing need to develop an evidence base in support of women's services in the form of determining the most favorable frameworks under which such services thrive and maintain their autonomy and sustainability. This research is intended to serve as a guidance tool for women's organizations in six Countries (Austria, Serbia, Bosnia-Herzegovina, Bulgaria, Macedonia and Moldova), to achieve an enabling environment and to present governments with best possible options to prevent and combat violence against women, as means of fulfilling governmental human rights obligations to protect women from violence.

### **20. WAVE AND THE EUROPEAN INSTITUTE FOR GENDER EQUALITY (EIGE)**

Together with lead partner GHK Consulting from the United Kingdom, WAVE provided expertise and research in the area of violence against women for the purpose of developing new indicators to measure violence against women in European Union member states.

### **21. COORDINATED EFFORTS – TOWARDS NEW EUROPEAN STANDARDS IN PROTECTION OF WOMEN FROM GENDER BASED VIOLENCE' PROJECT**

In 2014, WAVE continued to work on the two-year project "Coordinated efforts – toward new European standards in protection of women from gender based violence" in collaboration with its Focal Points from the Republic of Macedonia, Serbia, Croatia, Bosnia-Herzegovina and Slovenia, as well as with the European Women's Lobby (EWL) as an associate partner.

### **22. PARTICIPATION IN THE IMPACT PROJECT**

In 2014, WAVE continued its work as partner in the two-year DAPHNE project "Evaluation of European Perpetrator Programs - IMPACT", which began on 1 January 2013.

## **II. INFORMATION ABOUT WAVE**

The WAVE network, established in 1994 in Vienna, Austria, is one of the main and most influential European-wide feminist networks of women's NGOs (women's shelters, counseling centers, intervention centers and helplines, as well as aid organizations for migrant and refugee women). It aims to establish gender equality by eliminating all forms of domestic violence against women. WAVE is the only European network focusing solely on the elimination of domestic violence against women and children. As of this year, WAVE is an independent legal entity, based in Vienna, Austria after 20 years under the Austrian women shelters network legal entity. The WAVE office serves as a linchpin for the whole network of WAVE.

### **1. STRUCTURE OF WAVE**

The Women against Violence Europe (WAVE) network (as of December 2014) is comprised of 107 member organizations located in 46 European countries where members act as "Focal Points" in their respective countries. As WAVE Focal Points, our members serve as regional and national bases to share and exchange information, expertise and experience. Through these Focal Points, together with the extensive WAVE online database, the network reaches out to more than 4,000 women's organizations across Europe. The WAVE Focal Points are the primary source of information for WAVE at the national and regional level. They are national networks, most of which are specialized in combating and preventing gender based violence, in particular domestic violence against women. Focal Points are responsible for the dissemination and collection of information. The WAVE office continually provides the Focal Points with relevant information (i.e. exchange of national and international news) and vice versa, good practice examples, international recommendations, policy papers, and legal and policy changes in regard to domestic violence), while at the same time, the Focal Points report on current developments in their respective countries. The Focal Points are also the primary contact partners for inquiries by women affected by violence and in regard to research inquiries. In addition to organizations, individuals can also be members of the network. Over the years, WAVE has been advised and supported by numerous experts in the field, and affirms the importance of WAVE keeping this expertise within the association. The WAVE Statutes are available at the WAVE website: [www.wave-network.org](http://www.wave-network.org)

As result of the new formalization of WAVE, the structure of the Network has changed. WAVE now has a Board composed of seven members: Rosa Logar (Austria), Hilary Fisher (UK), Liesbeth van Bemmel (Netherlands), Urszula Nowakowska (Poland), Marina Pisaklova-Parker (Russia), Camelia Proca (Romania), and Marceline Naudi (Malta). The Board is assisted in its duty by the Advisory Board, which is composed of country delegates and co-delegates chosen by WAVE members. This Advisory Board meets twice a year, once during the Spring in Vienna and once during the Annual WAVE Conference. All the members have a right to vote for the board members and to express their opinions during the General Assembly which is held once every two years.



Maria Rösslhuber is still the managing director of WAVE, and in 2014, the WAVE team included six employees - three part-time and three full-time employees, Marion Lesur, Barbara Stelmaszek, Vanessa Depeyre, Iris Golden, Alexandra Natter and Sabina Folnovic. Angelika Kartusch is currently on maternity leave.

## 2. WAVE – MISSION AND PURPOSE

- **The WAVE Network** believes in the importance of feminist organizations as alternative and independent actors working in the area of promoting women's rights and combating domestic violence against women. Values of social justice, empowerment and participation of women need to be protected and extended within all of society and Europe. This necessitates a strong focus on migrant and refugee women's rights in all aspects of our work.
- **The WAVE Network** contributes to this objective by strengthening the organizational and lobbying capacity of women's organizations, in particular by analyzing and disseminating information on European and global trends, and supporting the institutional development of the sector as a whole. This is implemented through a multi-take holder approach, including all people engaged in defending women's rights and combating domestic violence against women, in order to establish true gender equality. The WAVE network connects women's organizations throughout all of Europe with experts, policy-makers and other stakeholders, including the governmental as well as the business sector.
- **The WAVE Network** actively fosters and seeks information and knowledge exchange as well as the sharing of experiences between different European countries and regions, with a particular focus on sharing East-West experiences.
- **The WAVE Network** manages a user-friendly, extensive online database on relevant information on domestic violence against women, including an address section of some 4,000 women's support organizations and institutions. The address section is specially designed to support women affected by domestic violence as well as other women's support organizations. It contains a list of addresses of all support organizations classified by country, town, and nature of support and service specialization. It is a valuable resource for practitioners, researchers and policymakers alike (and victims). Overall, the WAVE network supports and strengthens women's organizations across Europe as well as experts, researchers, practitioners and policymakers by: providing information on domestic violence through the extensive online database and online literature documentation; writing a monthly newsletter; writing a bi-annual magazine FEMPOWER; fostering the exchange of knowledge, experience and good practice in the field of eliminating all forms of domestic violence against women and their children through the website, seminars and the annual WAVE conferences; and improving organizational performance through capacity building programs and training workshops, including written handbooks and manuals, as well as toolkits to improve quality standards in service delivery.

## 3. WAVE- DIRECT AND CROSS-BORDER SUPPORT TO WOMEN SURVIVORS OF VIOLENCE

Throughout the year, WAVE serves as a contact point for women victims of violence in Europe, who are in need of support in their current or planned country of residence. Often victims who are unable to locate services in the relevant countries can find information about WAVE and its database on the internet, and contact WAVE for additional information. In 2014, WAVE dealt with 16 complex cases assisting women in escaping violent situations. Very often, the situation involves women relocating to other countries to escape violence, violence against women including cross-border elements, or generally, women seeking support, such as shelters or counseling. WAVE takes each case very seriously and initiates contacts with relevant women's organizations or authorities in order to provide necessary support to the women. In some cases, WAVE remains involved throughout the case to ensure the woman's safety and a positive outcome.

## 4. SHORT HISTORY OF THE WAVE- NETWORK AND CONFERENCES

The idea of trans-national cooperation was born during the World Conference on Human Rights in Vienna in **1993**. The conference's final document, the Vienna Declaration, is the first text to define violence against women as a human rights violation, and calls on states to take steps to prevent it. Women's organizations played an important role during this conference, especially during the Global Tribunal for Women's Human Rights.<sup>1</sup>

In October **1994**, during the European and North America Preparatory Conference for the United Nations World Conference on Women in Vienna, a group of women from women's NGOs working to end violence against women and their children, put forward the idea of establishing a European network in order to strengthen collaboration between women's organizations and to gain more influence in preventing and combating Violence Against Women at the European level.

The WAVE founding group is composed of: **Niamh Wilson of Irish Women's Aid, Ebon Kram of the Swedish women's shelters network ROKS, Urszula Nowakowska of Women's Rights Centre in Warsaw, Marianne Cense of TransAct in the Netherlands, Lepa Mladjenovic of the SOS Hotline in Belgrade, and Rosa Logar of the Austrian Women's Shelter Network.** These women held a session in September **1995** during the 4<sup>th</sup> United Nations World Conference on Women in Beijing.

The first working session of WAVE took place in the Netherlands in **1996** in order to discuss the objectives, working principals, goals



and the potential sources of funding for the new network. In **1997, the first WAVE conference was organized in Belgrade**. That same year, the European Commission started the DAPHNE Program, through which WAVE successfully applied for funding, and started its regular activities, such as the annual conferences and reports, a newsletter, as well as various thematic projects.

The **2<sup>nd</sup> WAVE conference** was held in **Vienna in 1998**, and marked an important step in the network's development. During this conference, 57 delegates from 23 European countries expressed their interest in collaborating within the network and to disseminate the ideas of the network. The same year, WAVE organized the EU expert meeting on "Police Combating Violence Against Women" in Baden, together with the Austrian government, within the framework of the first EU Presidency of Austria.

## WAVE ANNUAL CONFERENCES

- WAVE organizes annual conferences, which are hosted by WAVE Focal Points in different cities throughout Europe.
- The **first WAVE Conference** took place in Belgrade in 1997.
- The **second WAVE Conference** was held in Vienna in January 1998 and was attended by 57 delegates from 23 countries.
- The **3<sup>rd</sup> WAVE Conference** was organized in Gothenburg, Sweden with the help of ROKS, on the 13-15 November 1999. Ninety-seven women from 19 countries participated in this conference.
- The **6<sup>th</sup> WAVE Conference** took place in Vienna, Austria in 2004
- The **7<sup>th</sup> WAVE Conference** was in Copenhagen, Denmark with the collaboration of L.O.K.K, 2005
- The **8<sup>th</sup> WAVE Conference** was in Lisbon, Portugal on 26-28 October 2006. It was organized with the help of the FPS AMCV.
- The **9<sup>th</sup> WAVE Conference** was in Vilnius, Lithuania on 18-21 October 2007. The organization collaborated with Vilnius Women's House/Crisis Centre for Women.
- The **10<sup>th</sup> WAVE Conference** was in Kosice, Slovakia in 2008, and was organized with the help of FENESTRA.
- The **11<sup>th</sup> WAVE Conference** was in Vienna from 24-26 September 2009.
- The **12<sup>th</sup> WAVE Conference** took place in Warsaw, Poland, 14-16 October 2010. It was co-organized by the Centrum Praw Kobiet. This conference gathered more than 300 participants from 24 countries.
- The **13<sup>th</sup> WAVE Conference** was in Rome, Italy from 11-13 October 2011. D.I.R.E. was our partner in the organization of the conference and 400 participants attended from 38 countries.
- The **14<sup>th</sup> WAVE Conference** was in 2012 in London, UK and WAVE organized it with the help of IMKAAM and Women's Aid Federation. The Conference brought together around 360 persons from 38 countries.
- The **15<sup>th</sup> WAVE Conference** took place in Sofia, Bulgaria from 10-12 October 2013, and was organized with the help of BGRF. Two hundred participants from 33 countries attended the event.
- The **16<sup>th</sup> WAVE Conference** was in Vienna, Austria from 16-19 November 2014. It was also include a celebration of the 20th Anniversary of WAVE.



## ON THE OCCASION OF THE 20<sup>TH</sup> ANNIVERSARY: A FEW MESSAGES BY FOUNDERS AND SUPPORTERS OF WAVE

### Rosa Loger is the President of the WAVE network and and the Vice-Chair of the European Network Work with Perpetrators (wnp).

As one of the founders of WAVE I feel privileged and proud to have been part of this initiative. The inspiration for networking in Europe came from women from the Global South. At the Human Rights Conference in 1993 in Vienna, we noticed that our sisters from Latin America and other regions were networking over huge regions and continents, while in Europe we were still stuck in our nation states. I thank our sisters for empowering us to form a European network to end violence against women! As a member of the Council of Europe Committee which drafted the Istanbul Convention, I am happy that the Convention, among many important provisions, also aims at promoting international co-operation. WAVE is engaged in ending violence against women and domestic violence in Europe; by doing that we are also working for human rights, the rule of law, democracy and peace in Europe.



### Lepa Mladjenovic, Counselling for lesbians, Belgrade

WAVE is 20 years old!!! The WAVE Network was a dream of many feminists working in the field of violence against women. We needed a forum to meet and touch each other, to exchange new insights from our work experience and our political dilemmas. To recognize similar goals, ones to make changes in society by increasing the social power of women and children conditioned by violence, especially in a world in which we do not get any public validation for our work. In addition, it was 'a feminist must', to be a sister network to the one in Latin America: Feminist Latinoamerican Network Against Family and Sexual Violence, in 1990. (Red Feminista Latinoamericana y del Caribe contra la Violencia Doméstica y Sexual). Now WAVE is a place to check what we do in the context of new European practices and research! Especially given the widespread austerity politics with drastic financial cuts to services, many feminist rape crisis centers, shelters and SOS hotlines are having a hard time across the globe, and more so if they are small and dealing with immigrants, Roma, the disabled and those living in poverty. It is therefore crucial to meet each other and understand again that personal pain is political, and that other sisters have similar emotions and state attitudes toward our services; to remind ourselves that sisterhood is powerful and a source of energy for new actions is on the way. I get beautiful motivation and ideas in every WAVE encounter! First of all our feminist quest is to keep our network alive. There is ever more visible violence in Europe – that means we have more work to do and more need for networking, with tenderness and gentle care for each other.



### Roks, the National Organisation for Women's Shelters and Young Women's Shelters in Sweden,

s the largest member organisation for women's shelters and young women's shelters in the country. Roks aims at safeguarding the common interests of the shelters in their work against male violence towards women.



Roks strives to shape public opinion, and actively works to make the public aware of the reality of what shelters face, as well as conduct dialogues around the issues concerning the shelters. There are currently around 100 women's and young women's shelters within the organisation. Roks is a feminist organisation working on women's and young women's rights and liberation, as well as equality on all levels. WAVE was important for all national women's movements to gather strength together and find a platform to act united. Roks needed to find sisters in other countries for both giving and seeking support for our cause: combating men's violence against women. ROKS strongly supported WAVE as a women-only forum.

WAVE enhances international cooperation and influences the development on European documents and conventions. Roks wishes to see WAVE strengthen as a democratic organisation and push the work of combating men's violence against women to new grounds, and to include all kinds of violence against women. More than ever is a feminist European women organisation important as a loud voice for women and girls!

### Marianne Cense, Research on sexual and reproductive health and rights, Rutgers WPF, Netherlands.

In 1994, I met Rosa Logar from Austria, and Niamh Wilson from Ireland at the European Conference in Vienna. This conference was the European Preparation for the Beijing UN World Conference on Women in 1995. Together we chaired the workshop on domestic violence. I worked for a small Dutch NGO those days, focusing on sexual violence, called Medusa. During the Vienna workshop we noticed that our organizations faced similar challenges and obstacles and that our work could benefit a lot from international exchange of experiences. Rosa came up with the idea of forming an international network. We decided to take the opportunity of the NGO platform in Beijing to promote the network and to receive a firm basis for funding. Again, it was Rosa who put a lot of energy in fundraising and lobbying. WAVE would not have been born without her efforts! The workshop in Beijing went well and helped us to work out the structure of the network, with Focal Points and a central office in Vienna. Since then, WAVE has grown and has provided NGO's throughout Europe with information, experiences, manuals and most of all a possibility of exchanging experiences and lobbying for our cause.



## QUOTES FORM PARTNERS AND REPRESENTATIVES FROM AUSTRIA, AS WELL AS EUROPEAN AND INTERNATIONAL ORGANIZATIONS

### Hilary Fisher

Board Member and Director of Policy, Voice and Membership of Women's Aid England

"WAVE has played a crucial role in improving knowledge and practice on addressing violence against women, particularly regarding service provision for women survivors of intimate partner violence. The WAVE Country Reports have led the way in the collection of data across Europe of the experiences of women survivors of violence and the availability of services to support them and their children. WAVE has been an important voice at international conferences and policy making forums. The expertise of the organisation and its members has been used effectively to successfully campaign for strengthening women's rights – the recent entry into force of the Istanbul Convention is just one example. It is really exciting to be part of such an effective organisation".



### Marceline Naudi

Board Member and Senior Lecturer Department on Gender Studies, Faculty for Social Wellbeing University of Malta

"I have been involved with WAVE in one way or the other for many years and I applaud the excellent work it does. But even more than that, it has always seemed like an extended family to me. I enjoy attending events not only for the information and discussions and knowledge I gain, but also because it's like a home away from home. I always feel accepted and appreciated. I feel honoured to be on the Board of this excellent organisation!"



### Camelia Proca

Board Member and Director of A.L.E.G Romania

"WAVE has been for me a chance to learn and to share, a chance to connect with those who fight the same challenges and do it with similar passion. It has been a chance to grow professionally both for myself and my organization. Most of all it has been a chance to be part of a network which is alive and really works! We need WAVE to continue to grow for the sake of women and girls served "



### Sami Nevala

European Union Agency for Fundamental Rights (FRA)

"WAVE has been an indispensable partner for FRA when developing the first EU-wide survey on violence against women and in disseminating the results. WAVE partners across Europe provided information to FRA concerning the services that are available at the national level to women victims of violence, and inputs from WAVE helped to ensure that the survey questions were firmly grounded in first-hand knowledge concerning the lives and experiences of survivors of violence. Now that the results are available covering all 28 EU Member States, FRA has greatly benefitted from the support of the WAVE network in ensuring that this evidence is put to use to improve the situation of victims and to improve polices that aim to prevent further incidents of violence"



### Sylvia Walby

Distinguished Professor of Sociology and UNESCO Chair in Gender Research at Lancaster University, UK

"WAVE has created important opportunities for the sharing of expertise as to the most effective practices to reduce violence against women, enabling many advances to be made"



### Gabriele Heinisch-Hosek,

Federal Minister of Education and Women's Affairs

The European Network WAVE looks back on a long history. Founded in 1994, the network was formalized on 24 May 2014, and currently encompasses about 4,000 services for women affected by violence, like, for example, women's shelters, counseling centers and women's helplines in 46 countries.

One of the aims of this network is to empower the numerous experts, who are not only fighting for a violence-free society where gender equality is ensured, but who are also supporting women affected by violence in various service institutions. Above all, the exchange of knowledge and practical experiences contributes to the advancement of political measures, by identifying weak spots and best practices, and thereby, to fill in protection gaps. I cordially congratulate WAVE on its 20<sup>th</sup> anniversary!





### Rudolf Hundsdorfer

Austrian Federal Minister for Labour, Social Affairs and Consumer Protection

20 years of WAVE means 20 years of engaged and successful work in combating violence against women and children. As a European Network with its seat in Vienna, WAVE serves to strongly lobby for the rights of women and children survivors of violence and has initiated an important momentum in EU member states and other European countries to enhance the services for women, as well as to the concrete case work in the sphere of fighting violence against women and their children. Because of this successful work, the Ministry for Social Affairs has supported WAVE for a long time. I wish WAVE all the best in the future and a lot of success for its future work.



### Sandra Frauenberger

Executive Conselor for Integration, Women's Issues and Consumer Protection of Vienna

As the City Counselor for Women's Issues, it is my central aim that Vienna offers a solid anti-violence network that protects women who have become victims of violence. It is a special pleasure for me that the Conference and the 20th Anniversary WAVE Celebration took place in Vienna – as 20 years of WAVE means 20 years of engaged and internationally cross-linked work for girls and women. Cooperation at different levels and across structures in the fight of violence against women is indispensable. Because it is clear that violence against women is a human rights violation we have to fight together. In this sense I wish WAVE all the best on the occasion of its 20th anniversary and a lot of strength and energy for the years to come!



### José Mendes Bota

Member of Parliament (Portugal), General Rapporteur on Violence Against Women (PACE)

On this date marking WAVE Network's 20th anniversary, I would like to share my testimony. There are many NGO's scattered across the world, doing remarkable work in the field of women's rights, fighting discrimination and gender inequality. But WAVE is special.

As a man involved in this cause, but also as a parliamentarian and General Rapporteur on Violence Against Women with the Council of Europe's Parliamentary Assembly, I have traveled thousands and thousands of miles, giving words of encouragement to the victims, and to all of those who care for, defend and support the victims. During this mission, I have crossed paths with WAVE on several occasions, I have gladly served on action board, I have met scores of good, capable and coherent people. Starting by the organisation's "alma mater", my dearest friend Rosa Logar. And its vice-president, Hilary Fisher, technical knowledge personified. And real "hands-on" toiler Maria Rösslhuber. Together, we have worked on making the Istanbul Convention a reality, from drafting to ratification and entry into force. All together, we made it! 1994 seems like yesterday – there's so much still to be done. And it seems like a thousand years ago – so many are the things we have accomplished. Congratulations to WAVE, and to its 107 Focal Points, spread across 46 European countries. Please invite me to write a renewed congratulatory message 20 years from now...!



## III. DETAILED INFORMATION ABOUT WAVE ACTIVITIES 2014

### 1. WAVE INFORMATION CENTER

The WAVE Information Center is one of the most essential activities of the organization. The staff is available on working days (Monday through Friday), from 9:00-14:00, to provide information on available services for women survivors of violence in 46 European countries, refer individuals to relevant contacts (service providers, experts and academics) in Europe, and support the WAVE Focal Points with their inquiries. The different activities associated to the WAVE Information Center are performed on a daily basis. The Information Center, a section for which has been added to the WAVE website, can be reached by email, phone, and through social media.

One important task of the WAVE Office and the Information Center is to support cross-border requests, which have increased in the last few years. Each month, WAVE receives cross-border requests for support from women survivors of violence, or from family members of the survivors, from women's support services, or from different institutions. The requests are often received when women have not been able to find sufficient support in their countries, are in a dangerous and high risk situation, are not aware of the support provided in their countries, or the situation is especially complex and involves cross-border assistance. In such cases, WAVE has served both to refer the survivors to appropriate services in the relevant countries or provide support to the survivors, whenever possible. In 2013, WAVE dealt with 17 such requests for assistance and in 2014, with 16 requests. For example, WAVE provided support to a woman from Hungary in order to find a safe place at a women's shelter in Europe, following which, the woman relocated to Germany. There

are no women's shelters in Hungary. Another example, included working with a Focal Point in the autonomous region of Transnistria (Moldova) to find appropriate services for a Transnistrian woman survivor of violence living in Greece.

WAVE's position as a network in 46 countries and strong cooperation with the Focal Points has proven critical in finding appropriate solutions to the women who contact WAVE.

The Information Center also responds to requests from experts and academics, women's and other civil society organizations, and from the general public. These include requests for specific information on the work conducted by WAVE, offers for partnerships and contribution to projects conducted at the European level, and communication with international and European institutions. WAVE also provides information for professionals from different organizations who are seeking information for victims or contacts with colleagues in other countries for cross-country cooperation and exchange. In addition, an important aspect of the work of the Information Center is to provide information and support to the 107 Focal points and to ensure that all network members are consistently kept updated on the various activities and developments of the WAVE network..

## 2. CONTINUOUS UPDATING OF THE WAVE WEBSITE AND OBSERVATORY

The WAVE website – available at [www.wave-network.org](http://www.wave-network.org) – contains a vast amount of information, targeted at professionals, stakeholders and the interested public. It has been updated on a regular (daily) basis, to provide the most up-to-date information on violence against women in Europe, relevant activities and projects carried out by the WAVE Focal Points, updates on projects involving WAVE, and future and current events (i.e. upcoming Beijing+20 regional meetings, the coming into force of the Istanbul Convention). In addition, various WAVE publications are available online for download such as the WAVE Country Report 2013 and soon the Country Report 2014, new editions of FEMPOWER magazine, the monthly Newsletter and the WAVE 20th Anniversary Brochure.

Information on positive and negative developments in the field of combating Violence Against Women and protecting survivors have also been documented on a regular basis through the WAVE Observatory - <http://www.wave-network.org/content/wave-observatory>. The Observatory serves to support women's NGO in their work through lobbying activities, petitions, networking and focus on burning issues affecting countries or organizations, among others. In 2014, these included challenges linked to funding of service providers (Italy and UK), news of amendments to the Turkish Penal Code articles on sex crimes, and government pressure on civil society organizations in Hungary, among others. At the end of 2014, WAVE supported our Focal Points from Greece because the **Greek government may close all of the support structures for abused women**. For this reason, the WAVE Focal Points decided to start a **Greek campaign** entitled: **16 Weeks of Activism for not closing the Support Structures for Abused Women**. The campaign started on 10 December (International Day of Human Rights), and they are in need of every possible support that they can get in this critical situation in Greece.

## 3. WAVE DATABASE

The database, which is the part of the website, is one of WAVE's most important instruments for managing a comprehensive WAVE network. The WAVE database is publicly available on the website and contains a large amount of information, targeted at both professionals and women seeking support. The database contains data for approximately 4,000 organizations and helps victims and practitioners find information on available women's support services in their own, and in other European countries, and it is widely used. In 2014, WAVE updated information on national women's helplines, as well as shelters in the 46 European countries to ensure that information in the database (Get Help Section) is consistent with the research findings of the WAVE Country Report 2013. All services in the following countries have been further updated to ensure format consistency and up-to-date contact information. These countries include Greece, Hungary, Iceland, Ireland, Italy, Lichtenstein, Lithuania, Luxembourg, Macedonia, Malta, Moldova, Montenegro, Netherlands, Norway, Poland, Portugal, Romania, Russia, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey, Ukraine and the United Kingdom. On a regular basis, WAVE collects information from services that contact WAVE to request updates to their contact data.

## 4. 16<sup>TH</sup> WAVE CONFERENCE IN VIENNA

"Future Perspectives on Preventing Violence against Women and their Children" was the title of the 16th Annual WAVE Conference, organized by WAVE. The conference took place in Vienna, Austria at the Vienna City Hall and Fleming's Hotel, from 17-19 November 2014 and focused, as the title suggests, on challenges and potential improvements in the field of violence against women and their children. The conference brought together about 300 participants (NGO Professionals, academics, representatives from international and European institutions and state officials) coming from about 39 countries throughout Europe, as well as from Canada, South Africa, Colombia, and the USA. WAVE had the pleasure of welcoming well-known Austrian politicians, for instance, the Austrian Minister for Labour, Social Affairs and Consumer Protection, the Austrian Minister for Education and Women's Affairs, representatives of Federal Ministries, the Executive City Counselor for Integration, Women's Issues and Consumer Protection, as well as other representatives of the city of Vienna. Also, WAVE also had the honour of welcoming the **UN Special Rapporteur on Violence against Women, Rashida Manjoo**. The Vice President of the European Parliament, and representatives of the OSCE, the Council of Europe, the European Court of Human Rights, the European Parliament, the European Commission, the Fundamental Rights Agency (FRA) and the United Nations were also present.



The afternoon of 16 November 2014 was dedicated to a WAVE Board Meeting at Fleming's Hotel, attended by all the WAVE Board Members.

The first (full) day of the Conference/public day (17 November 2014) was held in the Vienna City Hall and offered panels focusing on: future perspectives on preventing VAW and their children (session 1); working to end VAW in times of political and economic crises; the prevention of VAW - gaps, challenges and opportunities (session 2); experiences of survivors and future perspectives on measures of protection and support (session 3); and the role of national and international law in preventing VAW and protecting victims (session 4). The WAVE conference was opened by the Minister of Labor, Social Issues and Consumer Protection, **Rudolf Hundstorfer** and by the Executive Conselor for Integration, Women's Issues and Consumer Protection of Vienna, **Sandra Frauenberger** and **Brigitte Luggin**, Representative of the European Commission in Austria. In addition, the program of the public day included a speech by the Austrian Minister for Education and Women's Affairs, **Gabriele Heinisch-Hosek**, and a speech by from **Rashida Manjoo**, the UN Special Rapporteur on Violence against Women. In the evening, the 20th Anniversary of WAVE was celebrated in Vienna City Hall, first with invited speakers and founders of WAVE reflecting on the past and future and WAVE, followed by dancing and live music from **Célia Mara** and **Djane Luz**.



**José Mendes Bota**, Chair of the Parliamentary Network 'Free from Violence', Parliamentary Assembly of the Council of Europe and the General Rapporteur on Violence Against Women (video messages from PACE are available at our WAVE website: [www.wave-network.org](http://www.wave-network.org))

The second day of the conference (18 November 2014) was held in Fleming's Hotel. This day was dedicated to workshops in the morning and part of the afternoon, followed by a Forum Discussion on Violence against Women regarding goals for the next 20 years in the field of violence against women, and finally the presentation of the winning paper of this year's the Corinna Seith Award.

The third day of the conference (19 November 2014) was held in Fleming's Hotel. The morning was dedicated to a discussion of the workshop results, followed by a WAVE Advisory Board Meeting ("WAVE CoCo"). The official closing of the conference was followed by a meeting of the Board of the Global Network of Women's Shelters and a project meeting of the WAVE team with the OAK Foundation. Also, a limited number of participants were offered the opportunity to visit to the Domestic Violence Intervention Center, the Austrian Women's Helpline and the WAVE office.

## 5. WAVE STUDY VISITS IN VIENNA

Almost every year, WAVE welcomes delegations and study visit groups from all over Europe. Delegation members are often network members, but they can also be state actors or members of women's NGOs who are not yet members of the network. The general topic of the visit is chosen according to the needs of the visitors. To this end, in 2014 WAVE called for applications to assess which delegations would profit most from a study visit and whose needs could be met best by WAVE's expertise. A visit at the WAVE office and a presentation of WAVE's activities and projects are an integral part of every study visit. Taking existing knowledge about the WAVE network into consideration, a general introduction to our activities, aims, principles and structure takes place. Being introduced to good practices is crucial to women's organizations in order to improve their work. Thus, the aim of every study visit is the exchange, reflection and transfer of knowledge, to generate ideas for new projects and to find strategies to influence national policies. In 2014, WAVE welcomed eight study visits from eight different countries.

### a. Delegation from Moldova

Organized by WAVE, together with the Organization for Security and Co-Operation in Europe (OSCE) and the Austrian Ministry of Labour, Social Affairs and Consumer Protection, the WAVE study visit (7-9 April 2014) saw the participation of a group of 12 professionals from the Republic of Moldova. Over the three-day visit, the participants were given presentations on the work of the Austrian Women's Shelter AÖF, the Domestic Abuse Intervention Centre Vienna and the Network of Austrian Counselling Centres for Women and Girls, and were provided an overview of service provision for women survivors of violence and their children in Austria. The delegation also visited the Ministry of Interior, Criminal Police Unit, and the Men's Counseling Center, where they received information on police procedures concerning cases of violence against women, as well as information on available programs for men perpetrators of violence against women.



### b. Delegation from Turkey

On 8 May 2014, WAVE welcomed a study visit from Turkey organized by a Turkish ministry. The delegation was composed of 13 representatives from various ministries, a research institute and other public institutions. They visited various Viennese organizations and institutions including the WAVE office. During this visit, they learned about the WAVE's structure as well as its goals and activities.

### c. Delegation from Croatia

From 16-20 June 2014, the study visit delegation from Croatia took place. The delegation was composed of 12 representatives from women's organizations in Croatia such as the WAVE Focal Point Women's Rooms, Hera Women's organization, the center for women "Adela", the association "Brod", and the S.O.S. phone line from the city of Rijeka. The programme included visits to a broad range of institutions, which presented their work and experience in combating and preventing violence against women. Visits included women's shelters, the Austrian Women's Shelter Network, the National Women's Helpline, the Domestic Abuse Intervention Center of Vienna, the Association Orient Express, as well as the WAVE office.

### d. Delegation from Iran

On the 25 August a delegation from the Adyan University in Iran visited WAVE, composed of eight students and professors - from the Faculty for the PhD in Women's Studies.

### e. Delegation from Belarus

On 3 November 2014, WAVE welcomed the study visit organised by Caritas Austria for eight participants from Belarus, including the WAVE Focal points "Gender Perspectives".

### f. Delegation from Lithuanian and Malta

From 20-24 October 2014, four delegates from Malta and seven delegates from Lithuania took part in a study visit hosted by WAVE. Delegates came from various institutions and included staff members of WAVE Focal Points the National Commission for the promotion of Equality and Vilnius Women's House, as well as representatives from ministries, police and universities

The programme included visits to a broad range of institutions, which presented their work and experience in combating and preventing violence against women and especially the implementation Austrian anti-violence legislation. Visits included, among others, the Vienna Domestic Abuse Intervention Center, the Ministry for Women's Affairs, a district court in Vienna (Bezirksgericht Meidling), the Ministry of the Interior, the Women's Helpline of the City of Vienna, the WAVE office, as well as the National Women's Helpline.

### g. Delegation from Azerbaijan

From 3-7 November 2014, WAVE welcomed a study visit organized by the OSCE from Azerbaijan. The delegation was composed of 14 representatives from NGOs, from the OSCE, from various ministries and public institutions. During this five-day visit, the delegation



met Austrian members of parliament, and they visited the WAVE office, the domestic abuse intervention center of Vienna, various women's shelters, the police and the Federal Ministry of Education and Women Affairs, among other places.

#### **g. Delegation from Azerbaijan**

From 3-7 November 2014, WAVE welcomed a study visit organized by the OSCE from Azerbaijan. The delegation was composed of 14 representatives from NGOs, from the OSCE, from various ministries and public institutions. During this five-day visit, the delegation met Austrian members of parliament, and they visited the WAVE office, the domestic abuse intervention center of Vienna, various women's shelters, the police and the Federal Ministry of Education and Women Affairs, among other places.

#### **h. Delegation from Moldova**

From 20-21 November 2014, a study visit for a delegation composed of 11 participants from various NGOs, ministries and the Office of the High Commissioner for Human Rights took place. This study visit, hosted by WAVE, was coordinated by the Office of the High Commissioner of Human Rights of Moldova.

During this two-day visit, the delegation visited the Domestic Intervention Center of Vienna where they had a presentation of the work of the organization, a presentation of the Marac, and a presentation from the police. They also learned about the Federal Ministry of Education and Women's Affairs, Viennese Women's Shelters, the WAVE office, the Austrian Women's Shelters Network and the National Women's Helpline.

### **6. 4<sup>TH</sup> WAVE TRAINING INSTITUTE IN VIENNA 2014**

The WAVE Training Institute aims at uniting and strengthening the capacity of experts working on women's support services and establishing common quality standards for the support of survivors in Europe. Over the last 20 years, WAVE has continuously developed quality standards for women's support services, developed learning materials and carried out trainings. With the introduction of a comprehensive annual training institute in 2011, WAVE aims at further improving service provision in Europe and ensuring that women survivors of violence and their children receive knowledge and human rights-based support of high quality.

The training institute in 2014, "Implementing the Council of Europe Istanbul Convention in the area of Standards for protection and support for survivors of violence", took place from 9-12 December 2014 in Vienna, Austria. It gave the opportunity for 17 experts from women's organizations from European Union member states (Austria, Belgium, Bulgaria, Croatia, France, Italy, Portugal, Malta, Slovakia, Spain and UK) and non-European Union member states (Azerbaijan, Montenegro, Russia and Turkey) to acquire additional expertise and knowledge of good practice in the field of combating violence against women. The WAVE office staff also took part in the event.

The training involved four topics and discussions on: the lead-up to and context in which the Istanbul Convention was drafted and the aim and principles of the convention; the understanding of the convention and general principles services in the Istanbul Convention; the understanding of the standards in the Istanbul Convention; and the issues involved in implementing the Istanbul Convention. The training, facilitated by Hilary Fisher and Marceline Naudi (WAVE Board Members), offered the opportunity for all participants to exchange experiences and expertise, to gain new skills and to establish or deepen the basis for networking and co-operation. Thirteen participants from the European Union were granted a scholarship by the Rights, Equality and Citizenship Programme.

### **7. WAVE COUNTRY REPORT 2014**

The WAVE Country Report 2014 gives an analytical perspective and summary of findings from 46 European countries as related to available service provision for women victims of violence and their children. The 2014 Country Report provides condensed information on available support services for women survivors of violence in 46 European countries (based on information available in the WAVE Country Report 2013), and a more in-depth analysis of the current situation of violence against women and the protection of women survivors in Europe. Additional data collected in the 2013 Country Report questionnaires and from previous reports (i.e. user statistics, funding methods) are included in the introductory chapters, and will be provided along with a detailed analysis. The report presented in a more condensed version provides an all-encompassing view of the current situation of service provision in Europe and serves as a strong lobbying tool for policy makers.

### **8. WAVE BOARD MEETING**

WAVE held two Board meetings in 2014. One of them took place in Vienna, in May 2014 during the Advisory Board meeting and the second meeting took place during the WAVE Conference in Vienna, in November 2014. In between, several meetings took place over Skype.

## **9. MEETING OF THE ADVISORY BOARD OF COUNTRY COORDINATORS (WAVE COCO)**

In 2014, WAVE organized two Advisory Board meetings (WAVE CoCo meetings): the first meeting took place on 26-27 May 2014 in Vienna. The meeting was attended by 33 CoCo delegates and co-delegates from 29 countries, as well as the WAVE office staff and management. The two days of the meeting were an opportunity to exchange information, to talk about the new legal status of WAVE, to report on current projects and to plan further activities of the network. WAVE was honored by the presence of Ms. Ursula Till-Tenschert from the European Union Agency for Fundamental Rights (FRA), who kindly accepted an invitation to present the results of the most recent EU-wide survey on violence against women carried out by FRA.

## **10. LOBBYING AND MONITORING AT THE EUROPEAN AND INTERNATIONAL LEVEL**

In 2014, WAVE continued its monitoring and lobbying work at the European and international level – one of its main activities as a European network on violence against women – by providing gender-specific statistics on women’s support services, and giving presentations. This year, the lobbying work focused particularly on the coming into force of the Istanbul Convention, and its ratification by members of the Council of Europe. This has included sustained promotion of the ISIGN campaign (which WAVE has implemented in Austria – see [www.potpisujem.org](http://www.potpisujem.org)) and promotion of the convention through the WAVE website, social media, the WAVE newsletter and press releases, including a joint network press release ahead of the coming into force of the convention (25 July, 2014), and a joint press release with PICUM (1 August 2014) – (see [www.wave-network.org/content/wave-press-releases](http://www.wave-network.org/content/wave-press-releases)). WAVE also participated in the seminar, “Tackling the Gaps in Research and the Lack of Data Disaggregated by Sex Concerning Women’s Access to Justice”, held by the Council of Europe, as well as the conference “Safe from Fear, Safe from Violence”, celebrating the entry into force of the Istanbul Convention, held in Rome on 19 September 2014 and organized by the Council of Europe together with the Italian Ministry of Foreign Affairs and the Italian Chamber of Deputies.

## **11. PARTICIPATION IN VARIOUS EUROPEAN AND INTERNATIONAL CONFERENCES**

- **14-15 February 2014 - Conference on “Effective care for intimate partner violence according to risk: towards a practical model for home and health care”**

The conference, organized by the province of Flemish Brabant, took place on 14-15 February 2014 at the provincial house of Leuven, Belgium. This conference brought together over 100 participants during these two days. The goal of the conference was to discuss the possibility of developing common [validated] tools for health care. The participants had the chance to hear presentations and talk about various topics, such as the disclosure and risk management in the health care of intimate-partner violence as stepped care, multidisciplinary risk assessment for domestic violence with voluntary services, risk assessment by health care providers in primary care settings and multidisciplinary collaboration between care and other services. This conference was the occasion for WAVE to disseminate information on its joint project with the UNFPA on strengthening health sector responses to GBV in Eastern Europe and Central Asia.

- **27-28 February 2014 – International Conference ‘Bringing international standards for establishing services for victims of domestic violence in the Transdnestrian region of Moldova’ in Tiraspol, Transdnestria (Moldova)**

The CEDAW committee recommended that the autonomous region of Transdnestria (Moldova) establish a women’s shelter, as no such structure exists in the region. In preparation for this, the conference was organized with the aim of discussing international standards of service provision for women survivors of violence and their children. This included standards such as empowerment, governance and accountability, diversity and non-discrimination, fair access, and free-of-charge services.

- **5 March 2014 - Launch of the European Union Agency for Fundamental Rights survey, Brussels, Belgium**

On 5 March, the European Union Agency for Fundamental Rights (FRA) launched its Europe-wide new survey. The findings of the world’s largest survey on violence against women was presented during a conference entitled “Violence against women across the EU: Abuse at home, work, in public and online”, that took place at the Council of the European Union in Brussels, Belgium. Hosted by FRA and the Hellenic Presidency of the Council of the EU, the conference brought together about 250 representatives from EU institutions and bodies, international organizations, national governments and parliaments, national human rights bodies, and civil society.

- **17 March 2014 - WAVE participation at the second civil society seminar on human rights as part of the political dialogue between the EU and Mexico in Brussels, Belgium**

On 17 March 2014, the second Civil Society Seminar in Human Rights as part of the political dialogue between the EU and Mexico took place at the Jacques Delors Building in Brussels, Belgium. WAVE had the opportunity to participate in this seminar as one of 32 European and Mexican civil society organizations. The event was of particular interest for WAVE, as one of the three thematic sessions focused on the issue of violence against women and girls. The seminar was hosted and organized by the European Union (EEAS –



European External Action Service) in cooperation with the Amnesty International European Institutions Office in Brussels and aimed to contribute to official human rights dialogue at the governmental level. It was an opportunity for the discussion and exchange of experiences and expertise between European and Mexican CSOs on how to enhance the protection and promotion of human rights in both geographic areas.

- **10-21 March 2014 - 58th CSW Meeting in New York**

In 2014, the WAVE network attended the 58th session of the Commission on the Status of Women (CSW), which place at the United Nations Headquarters in New York from 10-21 March 2014. This year, the priority theme of the session was “Challenges and achievements in the implementation of the Millennium Development Goals for women and girls”. Hundreds of ECOSOC-accredited NGOs, from all regions of the world, participated in the many side events that took place in the margin of the official negotiations. Members from WAVE Focal Points in Bulgaria, Georgia, the Netherlands, Spain, Sweden and the United Kingdom attended the session. On 12 March, WAVE co-hosted a parallel event titled “Rape: a global culture”, together with the Swedish Association of Women’s Shelters and Young Women’s Empowerment Centres (SKR), one of WAVE’s Focal Points in Sweden. On this occasion, WAVE presented preliminary results from the WAVE Country Report 2013, with a particular focus on findings on sexual violence in 46 European countries. On 21 March, the CSW adopted agreed conclusions on the priority themes, emphasizing the need to address issues of women empowerment, Violence against Women and unpaid labor, among others, in the post-2015 global development agenda.

- **9-10 April 2014 - Establishment of the European Network for the work with perpetrators in Copenhagen, Denmark**

The conference on 9-10 April 2014 in Copenhagen, Denmark, gathered the founding members of the European Network of Work with Perpetrators of Domestic Violence (WWP), which was established at the beginning of April 2014. The main objective of the network is to prevent domestic violence against women and their children, particularly through the promotion of European programs for men perpetrating domestic violence, that take the safety of the survivors as their primary concern, and that work in close cooperation with specialized women services.

The founding conference brought together 18 organizations, including WAVE and several WAVE Focal Points, such as the Swedish Association of Women’s Shelters and Young Women’s Empowerment Centres (SKR), the Estonian Women’s Shelters Union, and the Bulgarian Gender Research Foundation. Set during the conference, WWP’s board includes three members representing specialized women services: Rosa Logar from WAVE, Eha Reitelmann from the Estonian Women’s Shelters Union, and Olga Persson from SKR.

- **21-23 April 2014 - Annual Conference of the European Network on Gender and Violence, in Malta**

One of the highlights of the WAVE 2014 work program was the interdisciplinary meeting of the European Network on Gender and Violence. Each year, this meeting is an occasion to bring together around 50 researchers from different European countries. This year, the event took place in Malta on 21-23 April 2014, and was organized by the Department of Gender Studies Faculty for Social Well-Being, in collaboration with the European Network on Gender and Violence. The aim of the meeting was to facilitate exchange on ongoing and emerging research, and policy implications of research on gender and violence. Several topics were discussed during the three-day conference including gender, violence and prevention of violence, health (including mental health and help seeking), forms and context of violence/abuse, data collection and networking.

The European Network on Gender and Violence, created in 1996 at a conference in Banff, Canada, is an informal network including more than 160 researchers from several disciplines and countries. It supports exchange and collaboration between researchers, especially among scholars and professionals who address violence, gender, prevention and related issues. The network addresses different research topics, such as violence against women, gender based violence, child abuse, violence against the elderly, and other related topics.

- **23-24 April 2014 - Workshop on “Data collection focused on administrative data collection on gender-based violence against women”, in Ljubljana, Slovenia**

From 23-24 April 2014, WAVE’s manager Maria Rösslhuber held a workshop on “Data collection focused on administrative data collection on gender-based violence against women” in Ljubljana, Slovenia. The workshop formed part of the “Coordinated Efforts – Toward new European standards in protection of women from gender-based violence” project. Launched in 2013, the project is led in cooperation with three WAVE Focal Points from two western Balkan states (Macedonia and Serbia) and Slovenia, one organization from Bosnia and Herzegovina, one organization from Croatia, and with the European Women’s Lobby (EWL) as an associate partner.

One of the focuses of the project is the realization of democracy, human rights and social inclusion, as well as the harmonization with the values promoted by the European Union and to further promote the Council of European Convention on Preventing and Combating Violence against Women and Domestic Violence (Istanbul Convention). The Istanbul Convention emphasizes the need for, and makes provisions for, increased data collection and statistics on the different forms of violence against women (art. 11, §1a), among other issues.

- **19-20 May 2014 - Final conference of the project “Coordinated Efforts” in Sarajevo, Bosnia-Herzegovina**

The final conference in Bosnia and Herzegovina took place in the parliament of Sarajevo. WAVE was invited to explain the international quality and quantity standards of women’s shelters and national women’s helplines based on the Istanbul Convention. Maria Rösslhuber, as the coordinator and director of the Austrian Women’s Shelter Network and the Austrian helpline, has great knowledge on this issue and she also presented the work of WAVE.

- **10-11 June 2014 - Workshop on the “The Role of centers for Social Welfare in providing help and support to victims of gender-based Violence” in Zagreb, Croatia**

Maria Rösslhuber was invited by one of our Focal Point in Croatia to talk about this topic in frame of a Workshop for all support services in Croatia and representatives from the Social Welfare services in Croatia.

- **17 June 2014 - FRA event “The role of men in combating violence against women”**

On 17 June, 2014, WAVE, together with around 15 organizations (including representatives from the White Ribbon Campaign), attended the event organized by the European Union Agency for Fundamental Rights (FRA) titled “The role of men in combating violence against women”, which took place in Vienna, Austria. The event, organized in light of the FRA’s EU-wide survey on violence against women, gathered members of key organizations engaging men in the fight against violence against women.

The aim of the FRA-organized event was to discuss findings of the recently published survey with aforementioned stakeholders, and identify concrete follow-up actions by these organizations. The meeting further served to identify promising practices in responses to violence against women. The report of the event will be available on the FRA website soon.

- **26-27 June 2014 - Council of Europe seminar, “Tackling the gaps in research and the lack of data disaggregated by sex concerning women’s access to justice “ in Paris**

Held at the end of June, the seminar “Tackling the gaps in research and the lack of data disaggregated by sex concerning women’s access to justice” was organized by the Gender Equality Commission (GEC) of the Council of Europe. Framed in the context of international and European standards on research and data collection regarding women’s equal access to justice – among which are the standards set by the Istanbul Convention, the European Convention on Human Rights and Recommendations from the Committee of Ministers and the Parliamentary Assembly of the Council of Europe – the seminar aimed at obtaining an overview of women’s access to the overall justice system in the areas of civil, criminal and administrative law; mapping out existing regional and international standards and initiatives in research and data collection in the field of women’s equal access to justice, including for women survivors of violence; identifying good practices and policies in this field at the national level; identifying and discussing existing gaps in standards and methodologies of research and data disaggregated by sex, including the need for the harmonization of data; and putting forward proposals to address the research and data needs and gaps. Participants in the seminar included representatives from NGOs, from regional and international organizations working in these fields - EU (FRA, EIGE), UN (CEDAW, UN Women, UNODC) - as well as members of the Gender Equality Commission, national Focal Points and Gender Equality Rapporteurs, and representatives from other Council of Europe bodies, including the European Court of Human Rights (ECHR).

- **14 July 2014 - Participation at the Information Meeting convened by the German Representation of the European Commission in Berlin**

WAVE attended the information meeting on the new funding programs of the European Union in the ambit of Justice, Rights and Citizenship (held in German), which was organized by the representation of the European Commission in Berlin, Germany, on 14 July 2014.

- **10-12 September 2014 - UNFPA Webinar conferences in Istanbul, Turkey**

WAVE, in partnership with UNFPA Eastern Europe and Central Asia Regional Office, organized a series of webinars in Istanbul in order to roll-out the new UNPA-WAVE resource package to strengthen health system responses to gender based violence in Eastern Europe and the Central Asian region. They seek to provide the staff of the UNFPA Country Office for the region with a tool to support their work with national partners in strengthening health sector responses to gender based violence. UNFPA staff from Albania, Armenia, Azerbaijan, Belarus Bosnia and Herzegovina, Georgia, Macedonia, Moldova, Kosovo, Kyrgyzstan, Kazakhstan, Tajikistan, Serbia, Turkey, Turkmenistan, Ukraine and Uzbekistan participated in the different webinars.

- **15-16 September 2014 - UNFPA Cluster Workshop in Tbilisi, Georgia**

From 15-16 September 2014, Maria Rösslhuber, Managing Director of WAVE, and Lodewijk Pas, Lecture/Professor at the University Center of General Practice Training, Leuven, Belgium, participated as international trainers in a training seminar for health professionals organized by the UNFPA office in Georgia. The training was held in Tbilisi and convened 19 health professionals from Armenia,



Azerbaijan, Georgia and Turkey, in order to provide tools for responding to gender based violence (GBV). The goals of the workshop were: to understand the concept of GBV, to recognize signs and symptoms of GBV, to reflect on common myths concerning GBV and their influence on health care responses to GBV, and to become familiar with the revised UNFPA-WAVE resource package on strengthening health system responses to GBV in Eastern Europe and Central Asia.

The training curriculum and the materials used were based on the programmatic package “Strengthening Health System Responses to Gender-Based Violence in Eastern Europe and Central Asia” ([www.health-genderviolence.org](http://www.health-genderviolence.org)), developed by WAVE in cooperation with the UNFPA Regional Office for Eastern Europe and Central Asia.

- **18-19 September 2014 - UNFPA Cluster Workshop in Astana, Kazakhstan**

From 18-19 September 2014, Maria Rösslhuber, Managing Director of WAVE, and Lodewijk Pas, Lecture/Professor at the University Center of General Practice Training, Leuven, Belgium, participated as international trainers in a training seminar for health professionals organized by the UNFPA office in Kazakhstan.

The training was held in Astana and convened about 23 health professionals from Kazakhstan, Kyrgyzstan and Tajikistan, in order to provide them with tools to respond to gender based violence (GBV). The goals of the workshop were: to understand the concept of the GBV, to recognize signs and symptoms of GBV, to reflect on common myths concerning GBV and their influence on health care responses to GBV, and to become familiar with the revised UNFPA-WAVE resource package on strengthening health system responses to GBV in Eastern Europe and Central Asia.

The training curriculum and the materials used were based on the programmatic package “Strengthening Health System Responses to Gender-Based Violence in Eastern Europe and Central Asia” ([www.health-genderviolence.org](http://www.health-genderviolence.org)), developed by WAVE in cooperation with the UNFPA Regional Office for Eastern Europe and Central Asia.

- **19 September 2014 - Conference “Safe from Fear, Safe from Violence” in Rome, Italy, Celebrating the entry into force of the Istanbul Convention**

The Council of Europe organised a conference to celebrate the entry into force of the Istanbul Convention and the objective of the Conference was three-fold: 1. Celebrate the entry into the force of this ground-breaking convention. 2. Highlight its holistic approach to combating violence against women. 3. Encourage member States and other participating States to sign and ratify. Rosa Logar and Marceline Naudi – were invited as Speakers at this Conference.

The Conference paid tribute to the important role of the Istanbul Convention in filling a gap in the protection of women from gender-based violence in Europe and beyond. Particular emphasis will be placed on the added value of the Convention, the link between achieving gender equality and combating violence against women, as well as recognising violence against women as a human rights violation. In addition, the measures which States Parties to the Convention will be required to take in the area of prevention, protection and prosecution will be presented in detail, as well as the need for holistic policies in this field. Finally, the Conference provided a platform for the exchange of experiences, knowhow and networking among participants. The Conference expected to generate interest in the Convention among key stakeholders involved in the ratification process from non- States Parties, it expected to lead to a demonstration of political will to implement its provisions. Violence against women and domestic violence cannot be addressed by one agency or institution alone. The Convention recognises this and called for a multiagency approach. Therefore, participants and representatives were invited from: government structures and institutions at decision-making level, parliaments and local authorities, judiciary and law enforcement, other regional and international organisations, in particular UN Women, the European Union, notably its Fundamental Rights Agency (FRA), and the European Institute for Gender Equality (EIGE), the Organisation for Security and Co-operation in Europe (OSCE), the Organisation of American States (OAS), NGOs and civil society as well as media. It brought a wide range together of important actors without which the shaping and the entry into force of the Istanbul Convention would not have been possible.

- **22-23 September 2014 – International Conference “Istanbul Convention – An Important Milestone in the History of the Movement for Women’s Rights” in Ljubljana, Slovenia**

The conference was organized as part of the ISIGN campaign ([www.potpisujem.org](http://www.potpisujem.org)). During the conference, WAVE presented its role in drafting the Council of Europe Convention on Preventing and Combating Violence against Women and Domestic Violence, as well as perspectives for the implementation of the convention in the future.

- **24-25 September 2014 - International Conference on the Development and Institutionalization of Multisectoral Mechanisms to Counteract Domestic Violence in Minsk, Belarus**

On 24-25 September 2014, the UNFPA (United Nations Population Fund) Office in Belarus hosted an international conference on “Development and Institutionalization of Multisectoral Mechanisms to Counteract Domestic Violence”, in Minsk, Belarus. Carried out as part of the international technical assistance projects to counteract domestic violence in the context of increased gender equality in the

Republic of Belarus, the two-day conference gathered close to 150 participants from the different sectors involved in the response to violence against women in Belarus, as well as international professionals working in relevant fields. The conference provided a platform for participants – representatives from state authorities, international and European institutions, women’s NGOs and civil society organizations – to compare and discuss international and national experience in establishing comprehensive multisectoral cooperation in counteracting domestic violence and providing support to women survivors. As part of the conference, WAVE presented on the role of European and international networks in responding to violence against women and fostering multisectoral cooperation.

- **13-15 October 2014 - in Belarus together with the SOS Children Villages in Austria**

Maria Rösslhumer (WAVE manager) was invited to Belarus by the organization SOS Children Villages International to present the perpetrator programs in Austria and in Europe. It was also an occasion for Maria Rösslhumer to visit the new women’s shelter, the “Social Crisis Center for Women”, established in Mogilev SOS Children Villages. WAVE already supported the establishment of a women’s shelter in Linda in 2007.

- **Future Policy Award presentation on 14 October 2014, in Geneva, Switzerland**

Every year, the World Future Council’s Future Policy Award celebrates “policies that create better living conditions for current and future generations” and it “is the first award that celebrates policies rather than people on an international level.” Each year a different topic is chosen by the World Future Council. The Future Policy Award 2014 highlighted exemplary laws and policies in the field of combating one of the most pervasive, worldwide human rights violations: violence against women and girls. The 25 nominated policies, put forward by international organizations, NGOs and experts in the field, represent all continents and cover the national, regional and local/state levels.

The ceremony held on 14 October 2014 was attended by Rosa Logar from WAVE. The Coordinated Community Response organization from Duluth, Minnesota (USA), was awarded the Gold Award, and both the Court Assistance for Victims of Violence in the Criminal Procedure and the Civil Procedure from Austria and the Law Prohibiting Female Genital Mutilation from Burkina Faso received Silver Awards. In addition, the Council of Europe Convention on Preventing and Combating Violence against Women and Domestic Violence (Istanbul Convention) received the Vision Award.

- **21 October 2014 - International Conference in Zagreb, Croatia as part of our joint project “Coordinated Efforts”**

Maria Rösslhumer was invited to speak as an international expert at the final Conference in the Parliament in Zagreb, which dedicated to Council of Europe Convention on preventing and combating violence against women and domestic violence.

- **21-22 October 2014 Final Conference of the Impact Project, Barcelona, Spain**

From 21-22 October, WAVE staff attended the IMPACT (Evaluation of European Perpetrator Programmes) final conference in Barcelona, Spain. WAVE is one of the partners of this project, which explored current practices of evaluation of perpetrator programs in Europe with the aim of synthesizing the discovered solutions towards a harmonization of outcome monitoring. During this event, the results and the final products of the project (a toolkit and good practice guidelines) were presented. In addition, the participants attended presentations on the Istanbul Convention, on the new European Network for the Work with Perpetrators of Domestic Violence, on Spanish evaluations studies, and on the perspectives of the victims’ support services.

- **28-29 October 2014 - UNFPA, Cluster Workshop in Belgrade, Serbia**

Maria Rösslhumer, Manager of WAVE, and Lodewijk Pas, Professor at the University Center of General Practice Training and practitioner, Leuven, Belgium, facilitated a training seminar for health professionals organized by WAVE in collaboration with the UNFPA Regional Office for Eastern Europe and Central Asia. The training was held in Belgrade, Serbia and convened about 17 professionals from Albania, Belarus, Bosnia and Herzegovina, Kosovo, Macedonia, Moldova and Serbia, in order to introduce the new UNFPA-WAVE resource package. The objective of the cluster workshops was to introduce the package to professionals in the EECA region and to enable participants to identify entry points for integrating the package into their daily work. The workshop also aimed to determine the needs for technical assistance of the UNFPA country office.

The training curriculum and the materials used were based on the programmatic package “Strengthening Health System Responses to Gender-Based Violence in Eastern Europe and Central Asia” ([www.health-genderviolence.org](http://www.health-genderviolence.org)), developed by WAVE in cooperation with the UNFPA Regional Office for Eastern Europe and Central Asia.

- **6-7 November 2014 - Beijing +20 regional review meeting, in Geneva, Switzerland**

In 2015, progress and achievements made in the field of gender equality and women’s empowerment in the world will be assessed, at the occasion of the global 20-year review of the implementation of the Beijing Platform for Action in March 2015. In preparation for the event, national and regional reviews are underway.

UNECE (United Nations Economic Commission for Europe) is conducting the review process for Europe, based on national responses (visit the UNECE website to read [national responses, country-by-country](http://www.unece.org/index.php?id=35455) at <http://www.unece.org/index.php?id=35455>). As a



result of the responses, a Beijing+20 Regional Review Meeting was held on 6–7 November 2014 at the Palais des Nations in Geneva, to address key areas of progress and challenges in the implementation of the Beijing Platform for Action in the UNECE member states with a focus on the women and economy area in the context of the current economic situation and demographic trends in the UNECE region. Maria Rösslhuber presented the UNFPA and WAVE survey and training package, “strengthening the health system response to gender-based violence” at the panel together with the WHO.

- **7 November 2014 – International Conference “Implementation of the Council of Europe Convention on Violence against Women – One Year Anniversary from its Ratification in the Republic of Serbia” in Belgrade, Serbia**

The conference was organized as part of the ISIGN campaign ([www.potpisujem.org](http://www.potpisujem.org)). During the conference, WAVE presented best practice examples of legislation in the area of civil protection orders for women survivors of violence and their children from the perspective of effectively implementing the substantive law provisions of the Council of Europe Convention on Preventing and Combating Violence against Women and Domestic Violence.

- **27-28 November 2014 – Participation the preparing meeting on the project “Inspire”**

WAVE was invited by the LUMSA University in Rom to take part on a preparation meeting to carry out a project in frame of the Marie Skłodowska-Curie Actions. Innovative Training Network (ITN) Call: H2020-MSCA-ITN-2015 on the topic of “Inspire” Innovating social services for femicide prevention”.

- **2-4 December 2014 - Global technical consultation on essential social sector services for women and girls subject to violence, Mexico**

From 2-4 December 2014, WAVE attended a consultation in Mexico, which was organized by the UNFPA and UN Women, on the social sector services for women and girls who experienced violence. The consultation gathered together around 30 experts from women’s NGOs from all over the world and UN agencies. During the three-day event, the participants discussed the role of social services as well as the core element of these services. This meeting aimed mainly to establish global standards and principles for the essential social services for women and girls victims of violence. Based on this consultation, the UNFPA in collaboration with UN Women will develop global guidelines and standards to lobby governments.

- **17-18 December 2014 – “Presentation of study on the capacity of services supporting women survivors of domestic violence in Moldova” in Chisinau, Moldova**

In 2014, WAVE conducted a study together with WAVE Focal Point, Women’s Law Center, measuring the capacity of services in Moldova to support women survivors of violence and their children. During the conference, the findings and recommendations of the study were presented. The results indicate that in the future, the focus in Moldova will be placed on establishing the specialization of women’s services through elaborating and adopting specialized standards for women’s service provision.

## **12. MULTI-DISCIPLINARY COOPERATION WITH OTHER NETWORKS**

Cooperation with other thematic networks in Europe is essential to ensure that WAVE’s work remains comprehensive and best suited to the needs of women survivors of violence and their children. As such, WAVE has developed and worked in close cooperation with several international and European networks over the years and it will develop new channels of multi-disciplinary cooperation. In 2014, WAVE continued its collaboration with several other networks such as the European Network for the Work with Perpetrators of Domestic Violence, the Platform for International Cooperation on Undocumented Migrants (PICUM), and the European Network on Gender and Violence.

This year, WAVE became a member – as well as a board member – of the newly established European Network for the Work with Perpetrators of Domestic Violence (WWP-EN), and will further continue its collaboration in this field. The aim of cooperation with perpetrator programs is to ensure that the safety of victims of violence is of primary concern for all the perpetrator programs. In addition, WAVE published on the 1st of August a joint press release with the Platform International cooperation on Undocumented Migrant (PICUM) on the entry into force of the Istanbul Convention. At the international level, WAVE is also part of the Global Network of Women’s Shelters (GNWS), for which it also acts as a board member. As in previous years, on 3 November 2014, WAVE participated in the Global Shelter Data Count initiative, and promoted it at the European-level, in particular within the European Union. This initiative constitutes a best-practice model to gather comprehensive and comparable data on existing shelter networks, and the capacity of shelters in each country, in order to highlight the work done by shelters, draw attention to the need for better support for women’s services and shelters, and to lobby for adequate funding. The findings are linked to the WAVE website and social media.

### 13. MONTHLY WAVE NEWSLETTER

For many years, WAVE has published a monthly newsletter reflecting the activities of WAVE and the network. In 2014, WAVE published 12 monthly newsletters, which were sent to all 107 WAVE Focal Points (whom then forward it to their own networks), as well as to an additional 700+ subscribers. Each month, the newsletter provides information on activities/events involving WAVE and the Focal Points, relevant international and European news in the field of combating violence against women and protecting survivors, and information on relevant research and publications. Subscription to the monthly newsletter is possible via the WAVE website- <http://www.wave-network.org/newsletter/subscriptions>

### 14. WAVE 20<sup>TH</sup> ANNIVERSARY BROCHURE

On the occasion of the 20<sup>th</sup> anniversary of the network, WAVE published an anniversary brochure which has been largely disseminated among the network, participants of the 16<sup>th</sup> WAVE Conference, participants in the different WAVE activities and the general public. This brochure includes a brief history of the network, information on the different WAVE projects and publications, information on gender based violence and violence against women, information on Focal Points and information on the existing European helplines in Europe.



### 15. WAVE MAGAZINE FEMPOWER

Since 2011, WAVE has published a network's information periodical, the FEMPOWER magazine, on a regular basis. The magazine is an important channel for disseminating information to specialists and the interested public. This year, WAVE published its fourth issue of FEMPOWER Magazine for the WAVE network and partners. The current issue of FEMPOWER 2014 reflects on the history of, as well as on current approaches towards, perpetrator programs from a feminist perspective, incorporating theoretical as well as practical knowledge. The editorial, written by Iris Golden and Rosa Logar, is followed by six articles, providing analysis and information on issues related to perpetrator work from a feminist perspective; such as the European Network for the Work with Perpetrators, its aims and main activities (Vanessa Depeyre), different promising models of perpetrator programs (Marianne Hester and Sara Jane Lilley), different approaches to perpetrator programs and some aspects of their evaluation (Pascale Franck), and example perpetrator programs are discussed in their national context from the view point of practitioners in Spain (Luisa Nieto, Estefanía Sánchez and Virginia Gil), Germany (Ulrike Janz and Andrea Stolte) and Ireland (Don Henessy). A pdf version of both issues are available on the WAVE website: [www.wave-network.org](http://www.wave-network.org)

### 16. WAVE PRESS RELEASES

WAVE's press releases aim to increase the awareness of violence against women and means to tackle it on the media level and among the general public, as well as concerned institutions and governance bodies. Like WAVE's policy papers, press releases are an important lobbying tool and intend to give the media easy access to accurate information on the scope of violence against women and children. WAVE also supports journalists and researchers in their efforts to raise awareness on the topic. In 2014, WAVE wrote five press releases on various topics, among them, announcements of the entry into force of the Istanbul Convention, the research findings of the WAVE Country Report 2013, the 16 days of activism against gender based violence campaign, the nomination of the legal provision court assistance for the Future Policy Award 2014, as well as the European Parliament votes in favor of justice and services for undocumented migrant women. All WAVE press releases are not only sent out to subscribers, Focal Points, affiliated institutions and the media, but can also be accessed via WAVE's website [www.wave-network.org](http://www.wave-network.org).

### 17. VIOLENCE AGAINST WOMEN AND SOCIAL MEDIA

In addition to European-wide joint actions coordinated by WAVE and WAVE focal points, press releases, statements, conference attendances and position papers, our social media accounts strengthen the public presence of WAVE. WAVE is active, on a daily basis, on both Facebook and Twitter. Each day, an average of five to ten posts are delivered on Facebook, and the WAVE Europe page is updated on a regular basis. As of December 2014, WAVE had 1,331 likes on Facebook, and 724 followers on Twitter. WAVE has also produced about 423 tweets. Through the use of social media, WAVE disseminates information on gender based violence, violence against women and domestic violence in Europe, and on activities, events and campaigns taking place at the European level. Social media is also used to promote the activities of the WAVE Focal Points.

### 18. WAVE AND UNFPA PROJECT

In 2014, WAVE continued to implement its joint project with the United Nations Population Fund (UNFPA). The project, started in 2011, addresses health-sector response to gender based violence in Eastern Europe and Central Asia. As part of the project, WAVE and the



UNFPA are working to develop and promote a resource package aimed at strengthening the health system response to gender based violence. In 2014, WAVE and the UNFPA endeavored to revise the package. The new package is composed of two parts: the first part includes guidelines for health facilities and health care professionals to strengthen health sector responses to gender based violence, and the second part constitutes a training package for health care professionals. The revised package is available online at [www.health-genderviolence.org](http://www.health-genderviolence.org).

WAVE and the UNFPA organized several webinars and cluster workshops in the Eastern Europe and Central Asia region as part of a roll-out of the new resource package. The first cluster workshop took place from 15-16 September 2014 in Tbilisi, Georgia. This workshop was facilitated by Maria Rösslhumer, WAVE manager, and by Lodewijk Pas, Professor at the University Center of General Practice Training, Leuven, Belgium, and gathered 19 health professionals from Armenia, Azerbaijan, Georgia, and Turkey. The second cluster workshop was held in Astana, Kazakhstan on 18-19 September 2014. It was facilitated by the same team and brought together about 23 health professionals from Kazakhstan, Kyrgyzstan and Tajikistan. The last cluster workshop

was organized in Belgrade, Serbia on 28-29 October 2014. This event, which was also facilitated by Maria Rösslhumer and Lodewijk Pas, was attended by about 17 professionals from Albania, Belarus, Bosnia and Herzegovina, Kosovo, Macedonia, Moldova and Serbia. The objective of the cluster workshops is to introduce the package to professionals in the Eastern Europe and Central Asia region and to enable participants to identify entry points for integrating the package into their daily work. The workshop also aimed to determine the need for technical assistance from the UNFPA country office for the next years.

### 19. OAK FOUNDATION PROJECT

WAVE's focus has always been to promote the important role of women's service providers as services crucial to women survivors of violence. In recognizing violence against women as a human rights violation and a form of discrimination, WAVE believes that a specialized approach to service provision reflects the state obligation to protect women from violence. As a result, WAVE conducted research to address the pressing need to develop an evidence base in support of women's services in form of determining the most favorable frameworks under which such services thrive and maintain their autonomy and sustainability, to serve as a guidance tool for women's organizations to achieve an enabling environment and to present governments with best possible options to prevent and combat violence against women, as means of fulfilling the state human rights obligation to protect women from violence. The research financed by the OAK Foundation is intended to provide a platform for understanding the developments in the women's movement and actions undertaken by women's organizations in **six Countries (Austria, Serbia, Bosnia-Herzegovina, Bulgaria, Macedonia and Moldova)**, with the goal of gaining deeper theoretical and practical knowledge, including self-reflection, and just as importantly to provide inspiration for the future of the movement and protection of the space occupied by women's services to enable them to continue their work in combating violence against women.

I Conference and to identify strategies to translate these outcomes into action for the region.

### 20. WAVE AND THE EUROPEAN INSTITUTE FOR GENDER EQUALITY (EIGE)

Together with lead partner GHK Consulting from the United Kingdom, WAVE provided expertise and research in the area of violence against women for the purpose of developing new indicators to measure violence against women in the European Union member states. WAVE's focus was on forms of violence against women outside of domestic violence.



### 21. 'COORDINATED EFFORTS - TOWARDS NEW EUROPEAN STANDARDS IN PROTECTION OF WOMEN FROM GENDER BASED VIOLENCE' PROJECT

In 2014, WAVE also continued to work on the two-year project "Coordinated efforts – toward new European standards in protection of women from gender based violence" in collaboration with its Focal Points from the Republic of Macedonia, Serbia, Croatia, Bosnia and Herzegovina and Slovenia, as well as the European Women's Lobby (EWL) as an associate partner. The overall objective is to contribute to the finding of comprehensive legal and policy solutions for the protection of women against gender based violence in the Western Balkans. One of the main focuses is the realization of democracy, human rights, social inclusion and thus, harmonization with the values promoted by the European Union and to further promote the Council of European Convention on Preventing and Combating Violence against Women and Domestic Violence (Istanbul Convention). A specific objective is to increase the capacity of women's organizations and networks in four Western Balkan countries and Slovenia for analysis, monitoring and advocacy in the field of the protection of women from gender based violence, through long-term regional cooperation and learning from EU experience. All activities are run with support from Europe Aid and the Partnership Programmes for Civil Society Organisations (CSO).

In the framework of this project, the WAVE staff attended several conferences.



## 22. PARTICIPATION IN THE IMPACT PROJECT

In 2014, WAVE continued its work as a partner in the two-year DAPHNE project “Evaluation of European Perpetrator programs - IMPACT”, which began on 1 January 2013. WAVE works with seven other organizations (Dissens e.V in Germany is the coordinator) from select European countries to evaluate the anti-violence perpetrator programs already in place for a few years. The goal is to promote women’s and children’s safety from domestic violence by improving the quality and impact of domestic violence perpetrator programs.

Concrete objectives of the project include:

- To provide an overview and analysis of the current practice of outcome monitoring in European perpetrator programs and of research studies evaluating perpetrator programs
- To identify possibilities and obstacles for multi-country European outcome research studies
- To develop a toolkit for outcome measurement and good practice guidelines

The project provides different deliverables as such as an evaluation toolkit for perpetrator programs, a manual with good practice guidelines on the implementation and use of the instruments, and working papers and scientific articles on the results of the projects. In 2013, an online survey was conducted to understand the methods and practices of programs for perpetrators, as well as the context in which they work. Furthermore, they collected evaluations of outcome measurements that are available in the European Union. As a partner, WAVE participates at different partner meetings and workshops organized in Europe to discuss the initial results, the methodology and the difficulties, as well as to plan further activities. From 21-22 October 2014, a final conference was organized in Barcelona to disseminate the results of the project. More information and the publications are available at: <http://www.work-with-perpetrators.eu>.



## ANNEXES

### 16<sup>TH</sup> WAVE CONFERENCE PROGRAM 2014

#### WAVE FOCAL POINTS

WAVE is composed of 107 Focal Points in 46 European countries, which form the members of the organization. The Focal Points are the most essential actors in the network. They are mainly women's organizations, networks of women's organizations and other non-governmental organizations focusing on the prevention of violence against women and domestic violence. The Focal Points are the most important source of information about violence against women in their respective countries, since their role is also to facilitate the exchange of ideas and the dissemination of information throughout Europe. The information provided by the Focal Points is especially disseminated through the annual the Country Report, the FEMPOWER magazine, the monthly newsletter, the WAVE website and social media.

#### LIST OF THE FOCAL POINTS

| NAME OF ORGANIZATION   | COUNTRY                | PHONE NUMBER                           |
|--|------------------------|--|
| Gender Alliance for Development Center (GADC)  | Albania                | 00355 422 555 14                       |
| Human Rights in Democracy Center (HRDC)  | Albania                | 00355 42 240 0712                      |
| Women's Association Refleksione  | Albania                | 00355 423 404 33                       |
| Woman Forum Elbasan  | Albania                | 00355 54 254 516/ 00355 54 257 723     |
| Women's Right Center   | Armenia                | 00374 105 428 28                       |
| Austrian Women's Shelter Network - Information Centre against Violence AÖF                       | Austria                | 0043 1 585 328 8                       |
| Network of Austrian Counseling Centres for Women and Girls                                       | Austria                | 0043 1 595 376 0                       |
| Domestic Abuse intervention Centre Vienna  | Austria                | 0043 1 585 328 8                       |
| Clean World Social Union   | Azerbaijan             | 00994 1 249 710 58; 00994 1 241 111 51 |
| International Public Association "Gender Perspectives"   | Belarus                | 00375 17 211 0251                      |
| Law Initiative - Commission on Women's Rights  | Belarus                | 00375 1 722 359 68                     |
| Collectif contre les Violences Familiales et l'Exclusion (CVFE)                                  | Belgium                | 0032 4 223 456 7                       |
| Department of Health and Welfare, Violence Victims and Policy Coordination - Province of Antwerp | Belgium                | 0032 3 240 616 8                       |
| Garance ASBL   | Belgium                | 0032 2 216 61 16                       |
| Steunpunt Algemeen Welzijnswerk  | Belgium                | 0032 03 340 4913                       |
| Foundation United Women Banja Luka   | Bosnia and Herzegovina | 00387 51 462146                        |
| Medica Zenica Information  | Bosnia and Herzegovina | 00387 324 639 20                       |
| Bulgarian Gender research Foundation   | Bulgaria               | 0035 9 296 353 57                      |
| Nadja Centre   | Bulgaria               | 0035 9 298 193 00                      |
| Autonomous Women's House Zagreb  | Croatia                | 00385 0800 55 44                       |
| B.a.Be., Be active. Be emancipated.  | Croatia                | 00385 1 466 366 6                      |

|   |                |  |
|---|----------------|--|
| Women's Room - Center for Sexual Rights   | Croatia        | 00385 01 611 9174                      |
| Mediterranean Institute of Gender Studies (MIGS)  | Cyprus         | 00357 228 42 037                       |
| proFem - Central European Consulting Centre   | Czech Republic | 00420 224 910 722 4                    |
| ROSA – Centre for Battered and Lonely Women   | Czech Republic | 00420 777 144 737                      |
| Kvinnuhusid   | Denmark        | 00298 317 200                          |
| L.O.K.K- National Organisation of Women's Shelters in Denmark   | Denmark        | 0045 3 295 901 9                       |
| Estonian Women's Shelters Union   | Estonia        | 00372 56240606                         |
| Tartu Child Support Center  | Estonia        | 00372 748 466 6                        |
| Women's Shelter of Tartu  | Estonia        | 00372 5 594 949 6                      |
| Federation of Mother and Child Homes and Shelters   | Finland        | 00358 40 746 9984                      |
| Women's line Finland  | Finland        | 00358 943 610 08                       |
| Fédération Nationale Solidarité Femmes-FNSF   | France         | 0033 1 403 380 90                      |
| Cultural-Humanitarian Fund "Sukhumi"  | Georgia        | 00995 0431 271 368                     |
| Sakhli – Advice Center for Women  | Georgia        | 00995 322 98 90 80                     |
| Women's Information Center (WIC)  | Georgia        | 00995 32 952 934                       |
| BIG e.V. - Berliner Interventionsprojekt gegen häusliche Gewalt   | Germany        | 0049 30 617 091 00                     |
| Frauenhauskoordinierung e.V.  | Germany        | 0049 30 92122083                       |
| Geschäftsstelle des Bundesverbandes Frauenberatungsstellen und Frauennotrufe - Frauen gegen Gewalt e.V. | Germany        | 0049 30 322 995 00                     |
| GESINE-Netzwerk Gesundheit.EN   | Germany        | 0049 0 233 647 591 52                  |
| KOFRA - Kommunikationszentrum für Frauen zur Arbeits- und Lebenssituation                               | Germany        | 0049 8 920 104 50                      |
| PAPATYA - Kriseneinrichtung für Junge Migrantinnen  | Germany        | 0049 306 100 62                        |
| ZIF- Zentrale Informationsstelle der autonomen Frauenhäuser des BRD                                     | Germany        | 0049 228 684 695 04                    |
| European Anti-Violence Network  | Greece         | 0030 210 922 5491                      |
| NaNE-Women's Rights association   | Hungary        | 0036 1 337 286 5                       |
| Stigamot – Counseling and Information Centre on Sexual Violence   | Iceland        | 00354 562 686 8                        |
| Women's Shelter Organization in Iceland   | Iceland        | 00354 561 120 5                        |
| Sexual Violence Centre Cork   | Ireland        | 00353 2 145 055 77                     |
| Rape Crisis Network Ireland   | Ireland        | 00353 9 156 367 6                      |
| Safe Ireland  | Ireland        | 00353 9 064 790 78                     |
| Women's Aid Ireland   | Ireland        | 00353 1 678 885 8                      |
| Associazione Nazionale D.i.Re contro la Violenza- D.i.R.e Women's network against violence              | Italy          | 0039 392 72 00 580; 0039 0 668 401 726 |



|   |               |                                      |
|---|---------------|--------------------------------------|
| Associazione Nazionale Volontarie Telefono Rosa-Onlus   | Italy         | 0039 6 375 113 65                    |
| Women's Wellness Centre   | Kosovo        | 00377 44 223 543                     |
| Križu un Konsultāciju Centrs Skalbes  | Latvia        | 00371 672 229 20                     |
| Frauenhaus Fürstentum Liechtenstein   | Liechtenstein | 00423 380 020 3                      |
| Vilniaus Moterų namai - Intervention Centre   | Lithuania     | 00370 5 261 638 0                    |
| Femmes en Detresse asbl   | Luxembourg    | 00352 407 335                        |
| National Council for Gender Equality - NCGE   | Macedonia     | 00389 231 343 90                     |
| National Network to End Violence against Women and Domestic Violence - Voice against Violence | Macedonia     | 00389 2 277 2400                     |
| Commission on Domestic Violence   | Malta         | 00356 2568 7251                      |
| Association Against Violence "Casa Marioarei"   | Moldova       | 00373 22 72 58 61                    |
| Center for Support and Development" of Civic Initiatives "Resonance                           | Moldova       | 00373 552 44000                      |
| Women's Law Centre  | Moldova       | 00373 022 23 73 06                   |
| SOS Hotline for Women and Children Victims of Violence Niksic                                 | Montenegro    | 00382 40 213 086; 00382 68 024 086   |
| Federatie Opgang  | Netherlands   | 0031 33 461 5029                     |
| MOVISIE   | Netherlands   | 0031 30 78 920 00                    |
| Secretariat of the Shelter Movement   | Norway        | 0047 9 713 769 1                     |
| Centrum Praw Kobiet   | Poland        | 0048 22 652 011 7                    |
| AMCV- Associação de Mulheres Contra a Violência   | Portugal      | 00351 213 802 160                    |
| A.L.E.G Association for Liberty and Equality of Gender  | Romania       | 0040 0 269 242 078                   |
| ANAIIS Association  | Romania       | 0040 0 736 3808 79                   |
| Artemis Counselling Centre against Sexual Abuse   | Romania       | 0040 2 645 981 55                    |
| CPE – Center Partnership and Equality   | Romania       | 0040 2 133 541 75; 0040 2 133 541 80 |
| ANNA - National Center for Prevention of Violence   | Russia        | 007 4 956 237 479                    |
| Crisis Centre Ekaterina   | Russia        | 007 3 432 203 028                    |
| Autonomous Women's Center (AWC)   | Serbia        | 00381 112 645 328; 00381 112 687 190 |
| Association Fenomena / SOS Kraljevo   | Serbia        | 00381 36 331 8587                    |
| Alliance of women in Slovakia   | Slovakia      | 00421 903 519 550                    |
| FENESTRA - Interest Association of Women  | Slovakia      | 00421 557 297 504; 00421 911 224 777 |
| Pro Familia Foundation  | Slovakia      | 00421 9333 775 777 3                 |
| Association SOS Helpline for Women and Children   | Slovenia      | 00386 154 435 14/13                  |
| Asociación de Mujeres Valdés Siglo XXI  | Spain         | 0034 6 579 504 07                    |
| Asociación para la Convivencia ASPACIA  | Spain         | 0034 91 593 1029                     |

|   |             |  |
|---|-------------|--|
| Centro de Asistencia a Víctimas de Agresiones Sexuales - CAVAS  | Spain       | 0034 9 157 401 10                      |
| Directorate General for Gender-Based Violence, Youth Affairs and Juvenile Crime   | Spain       | 0034 9 683 750 20; 0034 9 683 572 36   |
| Hèlia - Associació de suport a les dones que pateixen violència de gènere   | Spain       | 0034 6 910 696 29                      |
| Oficina de Gestión, Preparación y Supervisión de Programas Europeos. Fundación para la Atención e Incorporación Social (FADAIS). Consejería para la Igualdad y Bienestar Social | Spain       | 0034 9 555 329 5                       |
| Plataforma Unitària contra les Violències de Gènere   | Spain       | 0034 6 273 983 13                      |
| Roks - National Organisation for Women's and Girls' Shelters in Sweden  | Sweden      | 0046 8 442 993 0                       |
| Swedish Association of Women's Shelters and Young Women's Empowerment Centres (SKR)   | Sweden      | 0046 8 642 640 1                       |
| Dachorganisation der Frauenhäuser der Schweiz und Liechtenstein   | Switzerland | 0041 7 943 516 08                      |
| Frauenhaus Biel   | Switzerland | 0041 3 232 203 44                      |
| Vivre sans Violence   | Switzerland | 0041 21 311 953 3                      |
| Kadin Dayanisma Vakfi - The Foundation for Women's Solidarity   | Turkey      | 0090 312 432 078 2                     |
| Mor Çati - Women Shelter's Foundation   | Turkey      | 0090 2 122 925 231/32                  |
| International Women's Rights Center La Strada - Ukraine   | Ukraine     | 0038 044 205 36 95                     |
| Sumy Local Crisis Center (SLCC)   | Ukraine     | 00380 542 621 834; 00380 542 781 810   |
| Women's Information Consultative Center   | Ukraine     | 00380 50 424 3771                      |
| Haven Wolverhampton   | UK          | 0044 1 902 572 140                     |
| IMKAAN  | UK          | 0044 2 072 503 933                     |
| REFUGE  | UK          | 0044 2 073 957 700                     |
| Scottish Women's Aid  | UK          | 0044 1 312 266 606                     |
| Welsh Women's Aid   | UK          | 0044 2 920 390 874                     |
| Women's Aid England   | UK          | 0044 1 179 444 411; 0044 1 179 157 453 |
| Women's Aid Federation Northern Ireland   | UK          | 0044 2 890 249 041                     |
| WWA - Aberystwyth Women's Aid   | UK          | 0044 197 061 222 5                     |



National Women's helplines and regional helplines

### HELPLINES IN 46 EUROPEAN COUNTRIES (2013)

The following is a table of the national women's helplines available in 46 European countries. If there is no national helpline, a regional or general helpline is listed (these countries are marked with an asterisk \*). Women's national helplines are among the most vital services for women's survivors of violence. They are one of the first places women can turn to receive immediate counseling and advice.

| COUNTRY         | NAME   | PHONE NUMBER   |
|-----------------|--|--|
| Albania         | Counseling Line for Women and Girls  | +355 422 33408   |
| Armenia         | Women's Rights Center  | +374 105 428 28<br>0800 80 850   |
| Austria         | Women's Helpline against Male Violence   | +43 800 222 555  |
| Azerbaijan      | Clean World Social Union Aid to Women  | +99 412 408 5696   |
| Belarus         | *  | -  |
| Belgium*        | Hotline for all types of violence, domestic (any member of the family) sexual violence, honor related violence, and more, child abuse, elder abuse<br>Ecoutes Violences Conjugales (for marital violence)<br>SOS Viol (for sexual violence)<br>Crisis Situation Helpline | 1712 (Flemish)<br>0800 30 030 (French)<br>02 534 36 36 (French)<br>106 (Flemish)<br>107 (French)<br>108 (German) |
| Bosnia          | Woman – Federation SOS Helpline  | 1265   |
| Bulgaria        | Women's Helpline   | +359 2 981 76 86   |
| Croatia*        | Autonomous Women's House Zagreb  | 0800 55 44   |
| Cyprus          | Center for Emergency Assistance Helpline   | 1440   |
| Czech Republic* | DONA Line<br>ROSA SOS helpline for women victims of DV   | +420 251 51 13 13<br>+420 602 246 102<br>+420 241 432 466  |
| Denmark         | LOKK Hotline   | +45 70 20 30 82  |
| Estonia         | Estonian Women's Shelters Union  | 1492   |
| Finland         | Women's Line   | +358 800 02400   |
| France          | Violences Femmes Info<br>Viols Femmes Information  | 3919<br>0800 05 95 95  |
| Georgia         | National Domestic Violence Hotline   | 309 903  |
| Germany         | National Women's Helpline  | 08000 116 016  |
| Greece          | National Center for Social Solidarity (E.K.K.A.)<br>Women's Helpline   | 197<br>15 900  |
| Hungary         | NaNE Women's Rights Association  | 06 80 505 101<br>+36 4 06 30 006   |
| Iceland         | *  | -  |
| Ireland         | National Freephone Helpline  | 1800 341 900   |

|               |   |  |
|---------------|---|--|
| Italy         | Antiviolenza Donna  | 1522   |
| Kosovo        | Direct Line for Victims of Violence<br>SOS Linja  | 080011112<br>+381 39 033 00 98   |
| Latvia*       | Center Marta for trafficking in women   | 800 2012   |
| Liechtenstein | Women's Helpline  | +423 380 02 03   |
| Lithuania     | Women's Line  | 8800 66 366  |
| Luxembourg    | Fraentelefon<br>National SOS Line<br>National SOS Line – Phone of trust   | 12 344<br>15 700<br>15 315   |
| Macedonia     | SOS National Mobile Line  | +389 75 141 700<br>+389 77 141 700<br>+389 70 141 700  |
| Malta*        | Appogg Agency Support Line  | 179  |
| Moldova       | Trust Line  | 8008 8008  |
| Montenegro    | *   | -  |
| Netherlands*  | Information and Help on Domestic Violence   | 0900 126 26 26   |
| Norway        | *   | -  |
| Poland*       | National Emergency Service for Survivors<br>of Family Violence Blue Line<br>National Emergency Service for Survivors<br>of Family Violence                | 22 668 70 00<br>801 12 00 02   |
| Portugal*     | Serviço de Informação às Vítimas de Violência Doméstica   | 800 202 148  |
| Romania*      | Bucharest: Sensi Blu Foundation<br>Bucharest: ADRA<br>Iași: CMSC<br>Târgu Mureș: IEESR<br>Sibiu: A.L.E.G.<br>Baia Mare: Centru Artemis<br>Timișoara: APFR | 021 311 46 36<br>021 25 25 117<br>023 225 29 20<br>026 521 16 99<br>075 389 35 31<br>0262 25 07 70<br>0256 29 3183 |
| Serbia        | *   | -  |
| Slovakia      | National Women's Helpline   | 0903 519 550   |
| Slovenia      | SOS Helpline for Women and Children<br>– Victims of Violence  | 080 11 55  |
| Spain         | National Women's Helpline   | 016  |
| Sweden        | Terrafem<br>Kvinnofridslinjen   | 020 52 1010<br>020 50 50 50  |
| Switzerland   | *   | -  |
| Turkey        | Hürriyet Emergency Domestic Violence Hotline<br>Social Service Counseling Line for family, women,<br>children, and the disabled                           | 0212 656 9696<br>183   |
| Ukraine       | Domestic Violence Counteraction and Child Rights<br>Protection Helpline   | 0800 500 335<br>0800 500 336   |



|                |   |                                  |
|----------------|---|----------------------------------|
| United Kingdom | ENGLAND: National Domestic Violence Free phone Helpline | 0808 2000 247                    |
|                | NORTHERN IRELAND: Domestic Violence Helpline            | 0800 917 14 14                   |
|                | SCOTLAND: Scottish Domestic Abuse Helpline              | 0800 027 1234                    |
|                | WALES: All Wales Domestic Abuse and Sexual Violence     | 080 88 01 03 02<br>0800 8010 800 |

\* Regional and general helplines in countries without a national women's helpline

| COUNTRY         | NAME  | PHONE NUMBER                                  |
|-----------------|---|---|
| Belarus         | Hotline for survivors of domestic violence  | 8 801 100 8 801                               |
|                 | Helpline for children, parents and professionals who face situations of violence, abuse and situations of child neglect                             | 8 801 100 16 11                               |
|                 | Anti-trafficking information line   | 113   |
| Belgium         | Hotline for all types of violence, domestic (any member of the family), child abuse, elder abuse, sexual violence, honor related violence, and more | 1712 (Flemish)                                |
|                 | Ecoute Violences Conjugales (for marital violence)  | 0800 30 030 (French)                          |
|                 | SOS Viol (for sexual violence)  | 02 534 36 36 (French)                         |
| (Belgium)       | Crisis Situation Helpline   | 106 (Flemish)<br>107 (French)<br>108 (German) |
| Croatia         | Autonomous Women's House Zagreb   | 0800 55 44                                    |
| Czech Republic  | DONA Line   | +420 251 51 13 13                             |
|                 | ROSA SOS helpline for women victims of DV   | +420 602 246 102                              |
|                 |   | +420 241 432 466                              |
| Iceland         | Red Cross   | 1717  |
|                 | Kvennaathvarfið shelter helpline  | 561 1205                                      |
| Latvia          | Center Marta for trafficking in women   | 800 2012                                      |
| Malta           | Appogg Agency Support Line 179  | 179   |
| Montenegro      | SOS Hotline for Women and Children Victims of Violence Podgorica  | 020 232 254                                   |
|                 | SOS Hotline for Women and Children Victims of Violence Niksic   | 040 213 086<br>040 213 358                    |
|                 | Bijelo Polje for women survivors of domestic violence   | 068 024 086                                   |
|                 | Ulcinj for women survivors of domestic violence   | 050433660                                     |
|                 |   | 030 411 700                                   |
| Netherlands     | Information and Help on Domestic Violence   | 0900 126 26 26                                |
| Norway          | Crisis Situation helpline   | 800 40 008                                    |
| Poland          | National Emergency Service for Survivors of Family Violence Blue Line   | 22 668 70 00                                  |
| Portugal        | Serviço de Informação às Vitimas de Violência Doméstica   | 800 202 148                                   |
| Romania         | Bucharest: Sensi Blu Foundation   | 021 3114636                                   |
|                 | Bucharest: ADRA   | 021 2525117                                   |
|                 | Iași: CMSC  | 023 2252920                                   |
|                 | Târgu Mureș: IEESR  | 0265 211699                                   |
|                 | Sibiu: A.L.E.G.   | 0753893531                                    |
|                 | Baia Mare: Centru Artemis   | 0262 250770                                   |
| Timișoara: APFR | 0256 293183   |   |
| Serbia          | Helpline for victims of domestic violence   | 0800 100 600                                  |
| Switzerland     | Dargebotene Hand  | 143   |



# 16th WAVE Conference

On the occasion of the 20th Anniversary of WAVE

“Future perspectives on preventing violence against  
women and their children”

17-19 November 2014, Vienna

#### Conference venues

Monday, 17th November Public day: Vienna City Hall, Lichtenfelsgasse 2, 1010 Vienna, Feststiege I / Festsaal  
All other days: Fleming's Hotel Wien - Westbahnhof, Neubaugürtel 26-28, 1070 Vienna

#### Language

Public day: simultaneous translation English-German  
All other days: English

# Monday, 17th November 2014

Venue Vienna City Hall; Language Simultaneous translation English-German

|                      |   |
|----------------------|---|
| <b>08:00 – 09:00</b> | Registration  |
| <b>09:00 – 09:20</b> | Opening<br><b>Maria Rösslhuber, Rosa Logar</b> WAVE Network<br><b>Sandra Frauenberger</b> Executive City Counselor for Integration, Women's Issues, Consumer Protection<br><b>Rudolf Hundstorfer</b> Austrian Minister for Labour, Social Affairs and Consumer Protection<br><b>Brigitte Luggin</b> Representative of the European Commission in Austria  |
| <b>09:20 – 9:40</b>  | <b>Austrian policies to prevent violence against women and their children</b><br><b>Gabriele Heinisch-Hosek</b> Austrian Minister for Education and Women's Affairs   |
| <b>9:40 – 11:10</b>  | <b>Session 1: Future perspectives on preventing violence against women and their children</b><br><b>Ulrike Lunacek</b> Vice president of the European Parliament<br><b>Gisela Wurm</b> Member of the Austrian parliament, Chairperson of the Committee on Equality and Non-Discrimination of the Council of Europe Parliamentary Assembly<br><b>Sami Nevala</b> European Union Agency for Fundamental Rights (FRA)<br><b>Marianne Hester</b> University of Bristol<br>Discussion<br>Chair: <b>Hilary Fisher</b> , Women's Aid Federation England, Vice President of WAVE  |
| <b>11:10 – 11:30</b> | Coffee break  |
| <b>11:30 – 13:00</b> | <b>Session 2: Working to end violence against women in times of political and economic crises</b><br><b>Ingibjorg Solrun Gisladdottir</b> UN Women, Regional Director for Europe and Central Asia<br><b>Miroslava Beham</b> Ambassador, OSCE Senior Adviser on Gender Issues<br><b>Györgyi Tóth</b> NaNE Women's Rights Association Hungary<br>Discussion<br>Chair: <b>Camelia Proca</b> , A.L.E.G, Romania, WAVE Board Member  |
| <b>13:00 – 14:00</b> | Lunch break   |
| <b>14:10 – 14:45</b> | <b>The prevention of violence against women - gaps, challenges and opportunities</b><br><b>Rashida Manjoo</b> UN Special Rapporteur on Violence against Women<br>Discussion   |
| <b>14:45 – 16:00</b> | <b>Session 3: Experiences of survivors and future perspectives on measures of protection and support</b><br><b>Liz Kelly</b> London Metropolitan University<br><b>Maria Stern</b> Chair of the Forum "Kindesunterhalt? Ja, Bitte!"<br><b>Jurgita Peciuriene</b> European Institute for Gender Equality (EIGE)<br><b>Rosa Logar</b> Domestic Violence Intervention Center and WAVE President<br>Discussion<br>Chair: <b>Marceline Naudi</b> University of Malta, WAVE board member   |
| <b>16:00 – 16:15</b> | Coffee break  |
| <b>16:15 – 17:45</b> | <b>Session 4: Future perspectives on the role of national and international law in preventing violence against women and protecting victims</b><br><b>Johanna Nelles</b> Council of Europe DG II-Trafficking in Human Beings and Violence against women<br><b>Ramona Toma</b> Registry of the European Court of Human Rights<br><b>Maja Groff</b> Senior Legal Officer, Hague Conference on Private International Law (Hcch)<br><b>Claudia Hahn</b> Deputy Head of the Unit on Criminal Procedural Law, European Commission (tbc)<br><b>Fritz Zeder</b> Federal Ministry for Justice<br>Chair: <b>Renée Römkens</b> Atria, Institute on Gender Equality and Women's History |
| <b>17:45</b>         | <b>Closing of the session</b><br><b>Facilitator:</b> Ruth Picker, Austria   |
|                      | Side event: Presentation of the Campaign "I SIGN – Implementation of the Council of Europe Convention on preventing and combatting violence against women and domestic violence"  |



## 20th Anniversary of WAVE – Celebration in the Vienna City Town Hall

**Venue** Vienna City Hall, Lichtenfelsgasse 2, 1010 Vienna, Feststiege I / Festsaal

|                      |  |
|----------------------|--|
| <b>20:00</b>         | <b>Speakers</b><br><b>Lilian Hofmeister</b> Elected Member of the CEDAW Committee, Geneva<br><b>Carol Hagemann-White</b> University of Osnabrück, Germany<br><b>WAVE – Talk: Founders and Elected members reflect on the past and future of WAVE</b><br>Lepa Mladjenović, Rosa Logar, Hilary Fisher, Marceline Naudi<br><b>Video Message</b><br><b>José Mendes Bota</b> Chair of the Parliamentary Network ‘Free from Violence’, Parliamentary Assembly of the Council of Europe<br><b>Facilitator:</b> Ruth Picker, Austria |
| <b>21:10 - 22:15</b> | <b>Célia Mara:</b> Brazilian Bastard Sound made in Vienna  |
| <b>22:15 - 24:00</b> | Dance with Djane Luz (Kollektive Brunnenpassage „Brunnhilde“)  |

## Tuesday, 18th November 2014 – WAVE Workshops

**Venue** Fleming’s Hotel Wien - Westbahnhof, Neubaugürtel 26-28, 1070 Vienna; **Language** English (no translation); **Target groups** open to all experts

|                      |   |
|----------------------|---|
| <b>08:30 – 09:00</b> | <b>Registration</b>   |
| <b>09:00 – 10:30</b> | <b>Workshops (see Workshop programme)</b>   |
| <b>10:30 – 11:00</b> | <b>Coffee break</b>   |
| <b>11:00 – 12:30</b> | <b>Workshops (see Workshop programme)</b>   |
| <b>12:30 – 13:30</b> | <b>Lunch Break</b>  |
| <b>13:30 – 15:00</b> | <b>Workshops (see Workshop programme)</b>   |
| <b>15:00 – 15:30</b> | <b>Coffee break</b>   |
| <b>15:30 – 17:00</b> | <b>Forum discussion: Violence against women – What should be achieved in 20 years time and how do we get there?</b><br>With Rashida Manjoo, Marceline Naudi, Rosa Logar, Liz Kelly, Karin Heiseke<br>All participants are invited to join the discussion<br>Chair: Branislava Marvanová Vargová |
| <b>17:00</b>         | End of discussion, photo session  |
| <b>18:15-19:00</b>   | <b>Corinna Seith Award</b><br><b>Hilde Jacobsen</b> University of Bergen, Norway, Winner of the Corinna Seith Award 2014<br>Liz Kelly, Carol Hagemann-White (Jury)  |

## Wednesday, 19th November 2014 – WAVE network meeting

**Location** Fleming’s Hotel Wien - Westbahnhof; **Language** English (no translation); **Target groups** WAVE advisory board members/CoCo delegates, members and associated experts

|                      |  |
|----------------------|--|
| <b>09:00 – 10:30</b> | <b>Discussion: Burning issues from the workshops</b>   |
| <b>10:30 – 11:00</b> | Coffee break, group photo  |
| <b>11:00 – 13:30</b> | <b>WAVE Advisory Board Meeting (WAVE CoCo)</b><br>Report WAVE CoCo and WAVE office; Strategic planning for the next year |
| <b>13:00</b>         | <b>Closing of the 16th WAVE conference</b>   |

## Post-Conference Events

|                      |   |
|----------------------|---|
| <b>15:00 – 18:00</b> | <b>Meeting of the Board of the Global Network of Women’s Shelters</b> |
| <b>14:30 – 16:00</b> | Project meeting with the OAK Foundation                               |
| <b>16:30 – 18:00</b> | <b>Visit to the Domestic Violence Intervention Center</b>             |
| <b>16:30 – 18:00</b> | Visit to Austrian Women’s Helpline and WAVE office                    |

# Workshop Programme

## 09:00-10:30 First Workshop Session: Parallel Workshops 1, 2, 3, 4, 5, 6

### Workshop 1

European standards for Women's support services including standards for funding

**Polly Neate** Women's Aid England, UK  
**Camelia Proca** A.L.E.G, Romania  
**Açelya Uçan Karadeniz, Nacide Berber Erten** Mor Cati, Turkey  
Chair: **Barbara Stelmaszek** WAVE Office, Austria

### Workshop 2

Initiative to establish a European Women's Helpline

**Spela Veselic** SOS Helpline, Slovenia  
**Pia Puu Oksanen** Women's Line, Finland  
**Christine Clamens** Fédération Nationale Solidarité Femmes, France  
**Nadja Rizkalla,** Austrian Women's Helpline, Austria  
Chair: **Maria Rösslhuber** Austrian Women's Helpline, Austria

### Workshop 3

The right of children to live free from domestic violence I

**Stefanie Föhring** ZIF - Network of Autonomous Women's Shelters, Germany  
**Sasha Mc. Dougall, Carol Young** Scottish Women's Aid, UK  
**Eva Lackerbauer** Women's Shelter Mistelbach, Austria  
Chair: **Katrin Gleirscher** Domestic Abuse Intervention centre Vienna, Austria

### Workshop 4

Pro-feminist work with perpetrators - WAVE's cooperation with the European Network on Work with Perpetrators

**Sibylle Schweier** Fédération Nationale Solidarité Femme, France  
**Giuditta Creazzo** Independant researcher, Italy  
**Rosa Logar** WAVE and Vice-president of the European network Work with Perpetrators (WWP), Austria  
Observer: **Neil Blacklock** Respect, President of the European Network Work with Perpetrators (WWP), UK  
Chair: **Ute Rösemann** WAVE Office, Austria

### Workshop 5

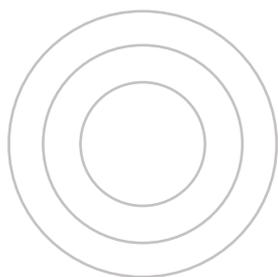
Lesbians against Violence- Violence against Lesbians

**Liz Kelly** London Metropolitan University, UK  
**Marianne Hester** University of Bristol, UK  
**Angela Schwarz** Unit against discrimination of LGBT persons of the City of Vienna, Austria  
Chair: **Lepa Mladjenović** Autonomous Women's Center Belgrade, Serbia

### Workshop 6

Multi-sectoral approaches to prevent violence against women and their children- chances and challenges

**Pascale Franck, Patricia Schneider** Region of Antwerp, Belgium and BIG Berlin, Germany  
**Marina Pisklakova-Parker** ANNA-National Center for the Prevention of Violence, Russia  
**Barbara Tardón Récio** Fundación ASPACIA, Spain  
Chair: **Branislava Vargova** ROSA Center, Czech Republic



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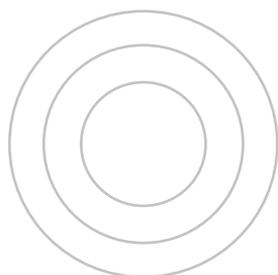
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## Workshop Programme

### 13:30-15:00 Third Workshop Session: Parallel Workshops 13, 14, 15, 16, 17, 18

#### Workshop 13

National and international law to prevent violence against women and protect victim II

**Rosalyn Parks, Robin Phillips**

The Advocates for Human Rights, USA

**Angelina Zaporozjan-Pirgari**

Women's Law Center, Moldova

Chair: **Iris Golden**

WAVE office, Austria

#### Workshop 14

End impunity for sexual violence - Measures, strategies, campaigns

**Silvia Zenzen**

Network of Women's Centers and Helplines BFF, Germany

**Irene Zeilinger**

Garance ASBL, Belgium

**Mary Crilly, Dola Twomey**

Sexual Violence Center Cork, Ireland (tbc)

Chair: **Maria Rösslhuber**

WAVE Office, Austria

#### Workshop 15

Women, migration and violence

**Eve Geddie**

PICUM, Belgium

**Zlakha Ahmed**

Apna Haq, UK

**Seren Duzcar**

Verein Orient Express, Austria

Chair: **Rosa Logar**

WAVE Office, Austria

#### Workshop 16

Data collection in women's support services on the national and international level

**Hilary Fisher**

Women's Aid England, UK

**Jurgita Peciuriene**

European Institute for Gender Equality (EIGE), Lithuania

**Sibylle Schweier**

Fédération Nationale Solidarité Femme, France

Chair: **Maja Sticker**

Domestic Abuse Intervention Center Vienna, Austria

#### Workshop 17

Defending women defending rights – The work against violence against women in times of political and economic crises, right wing nationalistic movements and armed conflict

**Lesya Nechyporenko, Maryna Rudenko**

Women's Information Consultative Center, Ukraine

**Judit Wirth**

NANE, Hungary

Chair: **Natasha Dimitrovska**

National Council for Gender Equality, Macedonia

#### Workshop 18

Preventing femicide and community initiatives to prevent VAW

**Myra Mutuli**

MIFUMI, UK

**Anna Costanza Baldry**

Second University of Naples, Italy

**Branislava Marvanová Vargová**

Rosa Center, Czech Republic

**Katrin Gleirscher**

Domestic Violence Intervention Center, Austria

Chair: **NN**

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AUSTRIA GMBH





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[www.wave-network.org](http://www.wave-network.org)