WAVE ANNUAL ACTIVITY REPORT 2017

ACTIVITIES AND PROJECTS FROM 1ST OF JANUARY 2017 TO 31ST OF DECEMBER 2017
1. Introduction from the Executive Manager

As I joined the WAVE office as the new full-time Executive Manager in June 2017, it is an honour for me to write this introduction for the first time this year.

This has been an eventful and positive year for WAVE, with a lot of internal changes, as well as new external activities. The team, Board and WAVE Members made me feel very welcome and it has been a pleasure and honour to take on this role. I am enjoying taking the organisation to the next phase of its development, building on the years of invaluable work and passion which the previous Manager Maria Rösslhumer and co-founder Rosa Logar (current President of the WAVE Board) dedicated to the organisation.

My experience is based on years of frontline work in women’s specialist organisations fighting violence against women and girls (VAWG) and I dedicated the past seven years of my professional career to the VAWG sector in London. There, I was responsible for large staff teams and a wide range of direct support services to women who experienced domestic and/or sexual abuse including, for instance, advice and advocacy, shelters, counselling services, representation of survivors in the criminal justice system, helplines, group programmes, awareness raising about domestic abuse and sexual abuse in the health care sector, prevention work with young people and specialist support services for women with complex needs, trafficked women and those from minority backgrounds. For several years I was also responsible for fundraising and know about the complexities and challenges of raising sufficient resources in an increasingly conservative and austerity focused political climate. I believe that this background gives me a good understanding of the complex challenges many of WAVE’s Member organisations are faced with, and this is still from the relatively privileged funding and political situation of the UK.

I believe that WAVE offers a unique networking and capacity building opportunity for specialist women’s support services across Europe to join their forces and experience, and together achieve change in an increasingly politically and financially challenging European context.

This year WAVE was successful in creating new opportunities for collaboration and mutual capacity building, by securing a one-year grant from UN Women under their Programme1: “Ending Violence against Women – Implementing Norms, Changing Minds”. This project is a collaboration with eight organisations in the Western Balkan countries and Turkey and aims at supporting the establishment and strengthening of regional NGO platforms (with a special focus on organisations representing women from minority and disadvantaged groups) and to advocate for the development and implementation of laws and policies in line with CEDAW and the Istanbul Convention.

The WAVE office is furthermore excited and proud to have secured another Operating Grant Framework from the European Commission over four years, from 2018-2021, as well as core funding from the OAK Foundation from 2018-2020. The latter will enable us to continue and strengthen our vital work also in non-EU countries. The support of the Austrian Ministry for Social Affairs and Labour and the Ministry for Women’s Affairs and Health, as well as the City of Vienna Women’s Affairs Department (MA57) also provided crucial funds to continue our work.

I believe that one of WAVE’s biggest assets is its young, motivated and resourceful office-team, which have been instrumental in making the significant transition of the Network from an informal association to a successful one.

The ever-growing strength and core of WAVE are our Members, who provide crucial support and life-lines for women and children experiencing VAWG in 46 European countries, and are sources of great experience and resilience in this area. As WAVE becomes more formalised we are also making a continuous effort to become more democratic and participative, building upon the wealth of experience of our Members through more clearly defined roles and responsibilities of our Board, Advisory Board and thematic working groups.

A new WAVE Board was elected during the General Assembly 2017 in Budapest, and it is composed of eight highly experienced and dedicated women from amongst our WAVE Member countries. These women will be strategically leading WAVE throughout the next years and I am honoured to be able to support them in their roles. I am confident that WAVE will continue

---

1 Co-funded by the European Union
to thrive during these challenging times, under the dedicated leadership of our Board, the support of the Advisory Board and the committed cooperation of the WAVE Members and office staff.

The WAVE office would also like to thank the following interns who dedicated their time, skills and efforts to our work in 2017:

- Charlotte Hyldgaard (September 2016–March 2017)
- Ann Sofie Milling Haegh (September 2016–March 2017)
- Paulina Kozuchova (March–July 2017)
- Valeria Gennari (April–July 2017)
- Amalia Spinu (August–October 2017)
- Victoria DeRoche (July–September 2017)
- Sandra Bjarnadóttir (September–February 2018)
- Beverly Mtui (September 2017–March 2018)

A special and big thank you goes to our funders who continue to make our essential work on European level possible:

- Rights, Equality and Citizenship Programme of the European Union
- The OAK Foundation
- Federal Ministry for Health and Women Austria
- Federal Ministry for Labour, Social Affairs and Consumers Protection Austria
- Department for Women’s Affairs of the City of Vienna (MA57) Austria
- Philip Morris Austria GmbH
- UN-Women

*Stephanie Futter-Orel*
2. Brief Overview of the Network

Since 1994, the WAVE Network has been one of the most influential Europe-wide feminist networks of women’s non-governmental organizations (NGOs). It aims to establish gender equality by eliminating all forms of violence against women (VAW). WAVE is the only European network focusing solely on the elimination of violence against women and children, and has been an independent legal entity since 2014. It is currently governed by a highly dedicated and experienced Board, which is composed of eight women from different WAVE Member countries. The WAVE office serves as a linchpin for the whole Network and is based in Vienna.

As of December 2017, the WAVE Network is comprised of 130 Members located in 46 European countries. This year, WAVE welcomed five new Members to the Network: Autonomy (Poland); Zero Tolerance, London Black Women’s Project, and Greta Squire (UK); and Centre for Women War Victims-Rosa (Croatia). The WAVE Network reaches women’s organizations across Europe through its Members and the comprehensive WAVE online Database. Members of WAVE include single organizations, individuals such as academics, as well as entire women’s networks for specialist support services. Members serve as regional and national bases to share and exchange information, expertise, and experience. A full list of WAVE Members can be found on the WAVE website.

WAVE Members are responsible for collection and dissemination of information on violence against women in their country. The WAVE office continuously provides Members with relevant information, for instance, updates on national and international legal and policy developments related to VAW, good practice examples, international recommendations and policy papers. At the same time, Members report on current developments in their respective countries and update the WAVE office on information relevant to the above. Members are also primary contacts for inquiries by women directly affected by violence and regarding research inquiries. Over the years, WAVE has been advised and supported by numerous experts in the field, and has in turn shared its substantial research and policy experience related to VAW with international stakeholders and in relevant conferences.

WAVE Advisory Board Members, considered to be international experts in the field, support the Board in the development, implementation and evaluation of policies and activities of the association. It consists of one delegate and one co-delegate from each country. Delegates and co-delegates are appointed by the Mem-
ber organisations of the respective country for a certain period. WAVE statutes, and information about how to become a Member of the WAVE Network, are available on the WAVE website: www.wave-network.org

The past year marked a significant development for the WAVE Office. The WAVE Network would first like to thank Maria Rösslhumer for dedicating twenty years to the Network as Manager. Her guidance, knowledge and commitment have been invaluable to not only the office, but also the whole Network and her impact on WAVE’s work will be long-lasting.

On this note, we would like to welcome WAVE’s new Executive Manager, Stephanie Futter-Orel. Stephanie is passionate about fighting violence against women and has a Master’s degree in Political Science from the University of Vienna as well as a Master’s degree in Development Management from the London School of Economics. Austrian by birth, she has lived in London for the past nine years and worked for over seven years in women’s specialist organisations dedicated to fighting violence against women (frontline roles as well as Senior Management). She has also volunteered for several community projects dedicated to empowering women and young people around the world amongst others in Brazil, India, Bolivia and Portugal.

3. WAVE Activities 2017

3.1. Advisory Board Meetings

The first Advisory Board Meeting took place from 24-26 April 2017 in Vienna, at the Albert Schweitzer Haus with 41 participants. The first day of the Advisory Board Meeting was dedicated to exchanging successes, challenges and ideas for Network development. Working groups discussed the main issues regarding violence against women in their countries, including both challenges and successes. 2017 activities for the Step Up! Campaign were also planned. The afternoon session focused mainly on the new EU Commission Operating Grant 2018-2021, for which WAVE had applied for. Participants actively proposed key activities that WAVE should work on in the next 4-years’ framework.

The second day was entirely dedicated to the discussion of WAVE internal matters. A WAVE strategic leadership discussion took place, as well as a discussion regarding the Advisory Board. A part of the session was also dedicated to the organisation of the 19th WAVE Conference in Hungary. Finally, the WAVE Office offered a presentation of the online Data Collection Tool, which will help the Network to collect data in a more systematic way.

Part of the third and final day continued to be dedicated to the WAVE strategic leadership discussion. The WAVE Board delivered a “Vision for WAVE leadership” statement, which the working groups were asked to discuss and comment on. Participants exchanged opinions on the role of the Board, the relationship between the Board and the Advisory Board, and the role of the Advisory Board. The last part of the day was dedicated to further conversation about the Step Up!
Campaign, during which some videos from the Youth Video Awards were shown.

The second Advisory Board Meeting took place on 1 November 2017 in Budapest with 44 participants. While only a half-day meeting, many important points were discussed and strategic planning ensued. Points on the agenda included: further developing WAVE values, communications organised through the WAVE office, membership issues, content of working groups, and the location of the next WAVE Conference.

3.2. WAVE Board Meetings

In 2017, WAVE held five in-person Board meetings. Two of them took place in Vienna before and after the spring Advisory Board Meeting on 23 April and 26 April. Three Board meetings took place during the 19th WAVE Conference – one on 29 October prior to the public day, one on 31 October with the newly elected Board members to determine the President and Vice-President, and one on 1 November. In between the in-person Board meetings, nine meetings were held via Skype and Zoom on 10 January, 24 February, 10 March, 24 March, 7 April, 26 June, 17 August, 21 October, and 11 December 2017.

3.3. 2nd WAVE General Assembly

Following the first public day of the 19th WAVE Conference in Budapest on 30 October 2017, WAVE's General Assembly was held for Network Members with 58 participants. Chaired by the WAVE President and facilitated by Executive Manager, the General Assembly focused on the following: presentation and approval of the 2017 activity report; presentation and approval of the financial report 2016 and 2017; presentation of the budget forecast 2018; discussion of WAVE membership fees, including temporary reductions and suspensions; election of the auditors; discussions and decisions on submitted motions; discharge of the current Board; and election of new Board Members for the next year.

3.4. Continuous capacity building of WAVE staff and management

WAVE is regularly invited as an expert to attend conferences, focus groups and various events, including trainings, to support national and international efforts to end VAW on national and international levels, including lobbying, awareness-raising and information-sharing. As the Network continues to grow, particularly in terms of thematic focus, the capacity building of WAVE staff and management was further developed. Capacity building of WAVE staff also includes participation in various European conferences. The following is a list of conferences and other events which WAVE staff attended in 2017:

23 January 2017 – Focus Group on 'Strategies to Improve the Health of Victims of Domestic and Intimate Partner Violence' (London, UK)

The purpose of the focus group was to explore the main health needs and barriers to healthcare access faced by survivors of domestic and intimate partner violence (mainly women). Participants in the session also discussed possible policy solutions for supporting these groups. The participants were academics, representatives of NGOs and a medical practitioner, all of whom work on issues related to women survivors of domestic and intimate partner violence. The main issues explored during the session were the following: specific health issues and needs faced by survivors of domestic violence and intimate partner violence; the specific barriers they face to accessing appropriate healthcare; and potential solutions/policies to improve the health of survivors of domestic violence and intimate partner violence.

All input contributed to the VulnerABLE project, a two-year pilot initiative of the European Commission.
ANNUAL ACTIVITY REPORT 2017

The network is a coalition of specialist women’s NGOs which provide individual support to women survivors and work on changing the social norms to decrease violence against women in Serbia. The network has been producing annual reports about femicide in Serbia as of 2010.

13–24 March 2017 – 61st Session on the Commission on the Status of Women (New York, USA)

This year’s session of the Commission on the Status of Women ended with the adoption of the Agreed Conclusions. The priority theme addressed throughout the session was women’s economic empowerment in the changing world of work. A brief report on the discussions which have taken place and the various side events and parallel events organized by UN member states and NGOs was also developed. WAVE welcomes the adoption of the Agreed Conclusions which address the phenomenon of violence against women in a holistic manner and is particularly pleased to see that the Commission urges governments to “develop and apply gender-sensitive measures for the protection from, prevention and punishment of all forms of violence against women and girls in public and private spaces, including domestic violence, sexual harassment, trafficking in persons and femicide, among others”.

20–23 March 2017 – WHOSEFVA Project Kick Off Meeting (Heraklion, Greece)

The Conference was organized by the Women against Violence Network. Andrada Filip from the WAVE office presented on the actions needed to prevent and eradicate femicide. The sharing of knowledge and experiences has empowered both organizers and participants, making them stronger in their joint struggle to combat male violence against women.
Between 20–23 March, WHOSEFVA project partners from six different countries (Austria, Estonia, Finland, Greece, Latvia, UK) celebrated the launch of the project in Greece. The meeting took place in the office of the Union of Women Members Associations of Heraklion Prefecture. In preparation for the mutual learning workshops, Finnish expert Sirkka Perttu trained staff of partner organizations about violence against older women and the complex background of this topic in the European context. Points of discussion included: background knowledge on abuse of older women; working with an older survivor; practice procedures; how to build trust and synergies; and Austrian and Finnish examples of multi-agency cooperation in elder abuse.

6–7 April 2017 – TAIEX Workshop on Combating Violence against Women and Empowering Equality Bodies (Tbilsi, Georgia)

On the first day of the conference, the focus was on the initiatives of the European Commission to combat violence against women in the EU and the introduction of the Istanbul Convention. During the second part of the day, representatives from Belgium, Portugal and Croatia provided insights into their good practices to combat violence against women and domestic violence. The representative from Croatia introduced the work of the Gender-Equality Ombudsperson and spoke about gender-equality and domestic violence legislation in Croatia. On the second day, representatives of Armenia, Azerbaijan, Belarus, Georgia, Moldova and the Ukraine gave presentations on violence against women data and measures concerning prevention and protection. WAVE also held two workshops on multi-agency partnerships.

22–26 May 2017 – 26th Session of the UN Commission on Crime Prevention and Criminal Justice (Vienna, Austria)

The panel “Collection of Data on Gender-Related Killings of Women and Girls – Promising Practices” was organized by WAVE together with ACUNS, UNODC, the Office of the Special Rapporteur on Violence against Women, the OSCE and other stakeholders. The side-event underscored the necessity to go beyond available data on femicide and violence against women, and stressed the need to establish femicide watches or observatories. Three members of the WAVE Network, Women’s Aid Ireland, the Women’s Support Centre from Armenia (on behalf of the Coalition to Stop Violence against Women) and feminicidio.net (part of the Otro Tiempo Association), presented methodologies for collecting data on femicide, that have been developed and applied in their respective countries.

10 July 2017 – Kick Off Conference of the EU/UN Women Regional Programme ‘Ending Violence against Women in the Western Balkan countries and Turkey - Implementing Norms, Changing Minds’ (Brussels, Belgium)

Rosa Logar (WAVE President) and Stephanie Futter-Orel (WAVE Executive Manager) represented WAVE at this meeting in Brussels. Its main purpose was to introduce the remit and priorities of this programme to civil society organisations and networks, as well as statutory stakeholders in the relevant regions and introduce attendees to regional opportunities of partnership-building. The three-year programme “Implementing Norms, Changing Minds” aims at ending gender-based discrimination and violence against women in the six Western Balkan countries and Turkey with a particular focus on the most disadvantaged groups of women. The programme builds on the basic understanding that the adoption and full implementation of frameworks aligned with international norma-
tive standards – including those standards outlined in CEDAW and the Istanbul Convention and the European union legal framework – are essential for addressing gender-based discrimination and violence against women. This programme will strengthen women's organisations and women's networks' capacity to hold governments accountable, advocate for effective implementation and monitor prevention of and response to violence against women. In October 2017 WAVE was successful in securing a one-year grant from this UN Regional programme.

29–30 August 2017 – WHSOEFVA Project 2nd Steering Committee Meeting (Tartu, Estonia)

The 2nd Steering Committee Meeting with WHSOEFVA project partners took place in Tartu, Estonia from 29-31 August. On the first day partners shared experiences and monitored progress on various activities and deadlines, and discussed the Training Manual which is currently in its final stages of drafting. An exchange on the Mutual Learning Workshop results as well as training on working with older survivors of violence took place with Finnish expert Sirkka Perttu. The second day included a training on practice procedures for responding to elderly abuse in the health sector, including identification and assessment of forensic markers and symptoms. The Elder Abuse Prevention Working Group from Helsinki City discussed good practices of multi-agency work in elderly abuse prevention. Finally, the third day conducted a training on political advocacy and policy analysis as well as how to collect evaluation data.

1–3 September 2017 – Nordic Women Against Violence/Nordiske Kvinner Mot Vold 2017 Conference (Reykjavik, Iceland)

This three-day annual Conference was organized by WAVE Member Stigamot and the Women’s Shelter. The conference gathered over 200 participants from women’s organizations throughout the Nordic countries (Sweden, Norway, Greenland, Finland, Iceland, Faroe Islands and Denmark). The Conference focused primarily on including the voices of survivors in the work of preventing and combating violence against women.
The Conference drew a range of speakers from various backgrounds regarding important themes such as prostitution and the impact of violence on children. For instance, Liz Kelly discussed how survivors are at the heart of movements to end violence against women, while Rachel Morgan discussed prostitution. Effective tools for including survivors’ voices in advocacy were also discussed, with good practice examples of videos shared. Workshops on the second day included a range of topics, such as sexual violence and incest, the Family Justice Centre model, standards and guidelines for service providers, and the rights of children in seeking support and protection.

4–6 October 2017 – TISOVA Project Kick Off Meeting (Tartu, Estonia)

Experts representing organizations from Greece, Austria, Estonia and Finland gathered in Tartu for the TISOVA Project Kick Off Meeting. Responsibilities, outputs, and project activities were discussed, followed by several training sessions over the final two days. Trainings included an introduction of elder abuse prevention work by Suvanto Association from Finland; case studies from the partner countries; and data collection on elder abuse and conducting focus groups. The TISOVA Project is a three-year Erasmus+ funded project aimed at improving the situation of the elderly population in the project countries through developing a training module on identification of abuse against elderly and supporting victims.


The Work with Perpetrators European Network (WWP EN) is a membership association of organizations directly or indirectly working with people who perpetrate violence in close relationships. From 11-13 October, WWP EN brought together over 80 practitioners, researchers and project coordinators from 21 European countries and Argentina dedicated to ending gender-based violence through working in perpetrator programmes, victim organisations and in support of gender equality. Participants created opportunities for meaningful cross-cultural dialogue and networking. WAVE is a member of the WWP EN network and this year Stephanie Futter-Orel (WAVE Executive Manager) attended the conference on behalf of the organisation, actively participating in workshops and panels. The main purpose of this event was to strengthen the accountability, develop the practise and increase the safety of perpetrator programmes across Europe.

14–15 October 2017 – FiLiA Conference (London, UK)

FiLiA’s annual conference was held in London from 14-15 October 2017. Gathering around 300 attendees, its aim was to network and to provide information and knowledge exchange about the work happening globally to support the liberation of women and girls. The objectives of FiLiA are to provide an explicitly feminist conference which will be inclusive of all women. The format of the conference included opening keynote speeches on each of the days, followed by panel discussion and breakaway sessions throughout the day. At the end of the first day, the Emma Humphries Memorial Prize ceremony took place. Throughout the conference, an exhibition of feminist art was held.
In total, 36 panel discussions took place, e.g. on the changing face of patriarchy, and a discussion on the concerning and harmful trend of sex robots. Throughout the conference, an exhibition of feminist art was held.


The first partners’ meeting of the EU-UN Women’s regional Programme on ending violence against women in the Western Balkans and Turkey, ‘Implementing Norms, Changing Minds’ was held on 27 November 2017 in Istanbul. Several civil society organizations (CSOs) selected to implement different components of the programme, including Imkaan, WAVE Network, and EWL, attended the event. The purpose of the gathering was to improve collaboration and harmonization of approaches among the different stakeholders, to maximize results and ensure synergies. Steps will soon be taken to facilitate cooperation and establish links among civil society organizations working under the regional component of the programme. The first day was dedicated to the partners roles in the regional programme, with the objectives being to ensure collaboration, harmonization of approaches and strategies among the partners of the programme, to familiarize each organization with the financial and narrative reporting throughout the one-year project, as well as donor communications and visibility requirements. UN Women representatives also offered insights on communications and visibility aspects of the overall programme and the projects to be implemented by the partners. 28 November involved clarifying the roles of the Regional Expert Working Group with a view to creating an enabling legislative and policy environment in line with regional international standards on ending violence against women and all forms of discrimination, particularly among minorities and women from disadvantaged groups. Representatives from organizations of each of the groups targeted by the programme (at least 10 representatives from women’s organizations from the Balkan countries (Albania, Bosnia and
3.5. Webinars

Ten webinars were hosted on the WAVE webinar platform in 2017. Organized by WAVE office staff, the webinars included a range of discussions on various topics, from self-care to femicide. All webinars are available online. Below is a summary of each webinar:

**Increasing Visibility and Engaging Media (20 April 2017)**

Katarina Višnar, WAVE Campaign and Media Coordinator, held the first webinar of 2017 about the possible ways in which women's NGOs could increase visibility and engage media.

**Tough times: Alternative sustainability strategies (18 May 2017)**

Conservative, right-wing governments claim that women’s organisations working against gender based violence are threats to families and therefore refuse to fund them. The most prominent movements of the past century (such as efforts to end child labour, or to redefine the role of women in political life) have achieved significant progress by taking on unpopular issues and changing the boundaries of the politically acceptable, so that advances which previously seemed impossible were made inevitable. Katarina Višnar, Step Up! Campaign Coordinator highlighted some of the key related developments during this webinar.

**Advocating for a European Women’s Helpline (1 June 2017)**

There is a critical lack of women’s specialist support services in many regions throughout Europe. Where women’s support services do exist, they often do not have the resources to make their services widely known. As a result, women are often not aware of their existence. Lina Piskernik, Step Up! Campaign Assistant led this webinar and discussed the many benefits to an EU-wide 24/7 free-of-charge helpline that would assist any woman in need. She also touched upon the issue of gender neutrality regarding women's services during the Question & Answer session which followed the webinar presentation.

**Preventing and tackling femicide (5 July 2017)**

Femicide represents the killing of women because of their gender. It is a relatively new term for acts of violence instigated by extreme hatred towards women. This webinar by Andrada Filip, WAVE Project Coordinator, introduced some important definitions on femicide. Key legal instruments addressing such crimes were discussed. Existing data on femicide at the European and global level were introduced, as well as some best practices for data collection developed by members of the WAVE Network. Finally, recommendations on preventing, monitoring and prosecuting such crimes were also presented.

**Providing NGO information to GREVIO and writing a Shadow Report (15 September 2017)**

This webinar provided information on how NGOs and other civil society organizations successfully participated in the evaluation procedure of GREVIO (the group of experts monitoring the implementation of the Istanbul Convention) by writing a shadow report. Drawing on the experience of Austrian NGOs, two coordinators of the Austrian NGO shadow report to GREVIO shared
information on the process of forming an NGO coalition to compile a coordinated report and on the structure and format of the report itself. Maria Rösslhumer of the Austrian Women’s Shelter Network (AÖF) and Kerstin Schinnerl of the Domestic Abuse Intervention Centre Vienna presented on this topic.

Legal tools used for implementing the Istanbul Convention (13 November 2017)

The webinar explored practical ways of how the Istanbul Convention can be effectively implemented on the national level and identify concrete legal tools which are useful in this process. The core aim was to highlight how the Istanbul Convention offers a solid and legitimate framework to non-governmental organisations as well as legal practitioners, which enables them to fight violence against women more effectively. This seminar also explored several good practice examples of how and where the Istanbul Convention has already been effectively implemented, and dispelled some popular myths related to its application. Anca Ciupa, WAVE Membership & Network Coordinator, led this webinar.

New WAVE Communication: Fempower & the WAVE Blog (22 November 2017)

The webinar, presented by WAVE staff Andrada Filip and Lina Piskernik, introduced the WAVE Fempower magazine, briefly explained its history and discussed the main themes addressed by the magazine. The last two issues of Fempower were presented more in detail. The webinar also introduced the concept of the WAVE Blog which will be rolled out on 8 March 2018. The goal of the Blog will be to increase the visibility of WAVE in Europe while also showing off achievements and explaining what the organisation does as well as increase readership of WAVE publications.

Intersectional feminism within the context of violence against women (1 December 2017)

This webinar discussed the importance of introducing an intersectional feminist approach to working with women survivors of violence, concentrating on dealing with migrant women survivors of violence. The webinar was given by Beverly Mtui, WAVE intern and student of Transcultural Communication and Social and Cultural Anthropology with a focus on feminism at the University of Vienna.

The Ecology of Self-Care (6 December 2017)

As the second instalment of the self-care series, this webinar analysed scientifically-supported, practical advice on managing stress and supporting ourselves through nourishing both our body and our spirit. Participants learned new tools for how to improve nutrition, sleep, mood, body-awareness and lifestyle in general. The webinar was led by Katarina Višnar, Campaign and Media Coordinator of the WAVE office.
3.6. Fundraising and continuous building of sustainable network structure

WAVE has continued to focus on diversification of funding. With a strong funding base from the European Commission through the Operating Grant, WAVE has been able to diversify its critical core funding by securing grants from the OAK Foundation for all WAVE activities in non-EU countries. WAVE also continues to receive contributions from several Austrian Ministries, in addition to new project funding such as UN Women, to work with the Western Balkan countries and Turkey in implementing the legal framework of the Istanbul Convention. WAVE will continue to explore further opportunities by having conversations with Open Society Foundation for possible contributions. In addition, WAVE is raising funds through a more effective membership fee structure. In transition from an informal to more formal Network structure, WAVE has been making the Network more sustainable by strengthening democratic participation through Members, as well as developing formalized processes and procedures, including strategic planning. A strengthened network structure (such as a new Board, job descriptions for staff, and clearer roles and responsibilities laid out in contracts for Advisory Board Members) has enabled more sustainable planning of work and participation by Members.

3.7. WAVE Report 2017

The WAVE Report 2017 maps the services available to women survivors of violence in 46 countries, with an in-depth overview of specialist women’s support services including women’s helplines, women’s shelters, and women’s centres on both a national and European level. For all services, the report makes recommendations for stakeholders and policymakers to improve legislation and, if relevant, effective implementation of policies on violence against women. The WAVE Report 2017 refers to standards laid out in the Istanbul Convention and advocates for increased awareness of the availability and importance of specialist women’s support services in each country. Research also resulted in individual country profiles, which highlight important user statistics and existing gaps and barriers to accessible services for women survivors of violence on a national level. Data includes: missing shelter places in Europe according to the minimum standard of one bed per 10,000 population established within the context of the Istanbul Convention; types of services which are free of charge; number of national women’s helplines in each country, and the available services, including whether services are available 24/7 and in which languages; and the range of women’s centres which exist in each country.

3.8. WAVE Statistics

The WAVE Fact Sheet & Statistics 2017 gathers key information from the WAVE Report 2017 regarding women’s shelters, national women’s helplines, and women’s centres. The compilation also includes key information pertaining to the Istanbul Convention and its monitoring mechanism, and highlights the existing gaps and barriers in national legislation and how legal frameworks (or lack thereof) can negatively impact accessible services for women survivors of violence. Standards and recommendations developed by WAVE are also provided for ensuring quality and sustainable specialist women’s support services in Europe.

3.9. Data Collection Tool

In 2013, within the framework of the EU DAPHNE project PROTECT II, WAVE developed minimum standards for administrative data collection on violence against women and published a Guidance Report for the improvement of data on gender-based violence against women in the EU. In addition to the routine work on collecting data for the WAVE Report, the development of an electronic Data Collection Tool (DCT) began and activities were carried out between 2015-2017. In 2015, mapping was carried out to gather information on how women’s support services are currently collecting data on the national level. The results were published in the WAVE Mapping 2016 report. This study showed that the availability of specialist women’s service provision is an important indicator of state response for preventing and combating violence against women.

A series of amendments have been made to the online DCT over the past few months, to ensure that the sections and questions included which captured all important issues related to user and service statistics on violence against women and children.

The DCT was piloted in 2017. Individual log-in details were created for all countries in which WAVE is repre-
sented. In the initial phase, WAVE staff inserted all relevant data collected in 2015 for the WAVE Report about women’s specialist support services in Europe. The country delegate and co-delegate provided amendments to the data and information inserted by WAVE staff and add new relevant information, depending on availability.

The new data and information provided by the delegate and co-delegate was subsequently validated by WAVE staff, after a rigorous assessment, to ensure it is in line with the information presented in previous reports and reflects the current situation existing in European states.

In the future, WAVE’s aim is to ensure that all members of the WAVE Network actively involved in the data collection process will also have access to the database. Hence, this database will be a tool that can be used by all WAVE Members and information can be shared across countries. This online tool represents an investment for the future and is to be developed incrementally over the years.

3.10. Step Up! Campaign 2017

The Step Up! Campaign is a Europe-wide campaign launched on 25 May 2016 promoting the rights of women survivors of violence and their children to access support and protection. Launched nationally in 20 WAVE Member countries, and internationally from the WAVE office, this campaign aims to step up efforts in Europe to stop violence against women, raise awareness of the endemic problem, and protect survivors with activities which target different stakeholders and decision-makers. To be effective and to achieve concrete results and improvements, WAVE is concentrating on the problem of domestic violence and sexual violence against women and their children. Gender-based violence is an epidemic which requires governmental and societal action, and needs to be brought onto the agenda of governments across Europe.

Over the last few decades in Europe, progress has been made in addressing the widespread problem of violence against women in many countries. Despite all efforts, the scale of gender-based violence remains shockingly high, along with barriers to accessing support and the lack of sustainable funding which reduces the number of services available for women to seek help as well as the quality of services. Furthermore, femicide and children suffering from domestic violence remains a significant issue, while experiences of violence continue to be under-reported.

In 2017, WAVE activated four Step Up! Campaign activities. These were envisioned during the WAVE Training Institute, held in Vienna in December 2016, which developed two activities to be held on the European level, and two activities as national-level campaigns.

European level activities

The first activity which was held on the European level was the estimation of “the economic cost of violence against women” which presents ways through which EU governments lose financial resources because of violence against women and to show that prevention is cheaper as an option. This activity turned out to require a more in-depth approach, and it is to be further continued in the next years. The aim is to show the invisible costs of violence against women, and follow up with wide dissemination of the results, to increase pressure on decision-makers.

In December 2016 “The Pledge for Undocumented Migrant Women”, created by the Step Up! campaign and PICUM (Platform for International Cooperation on Undocumented Migrants), was launched. The pledge was translated into several European languages and demands that undocumented migrant women be given access to women’s shelters in all countries. The goal was to acquire 1,012 signatures by International Human Rights Day on December 10th (10/12.) This was easily achieved and WAVE will continue to campaign
for more signatures until early 2018 when the pledge will be handed over to officials in the European Union by PICUM.

National level activities

Youth Video Award, Peace Day protest (21 September) & Meme Contest

On 27 February 2017, WAVE celebrated the Step Up! Youth Video Award Ceremony in the European Parliament in Brussels together with the Greens/EFS. Ulrike Lunacek, Vice-President of the European Parliament (The Green Party/EFA, Austria) opened the ceremony with a speech, followed by Monika Vana (The Green Party/EFA and MEP for Austria), Terry Reintke (The Green Party/EFA and the MEP for Germany) and Rosa Logar (WAVE President), who gave a speech about the WAVE Network as well as the Step Up! Campaign. Six countries took part in the Video Awards: Austria, Italy, Finland, Macedonia, Portugal and Serbia. The Youth Video Award engaged groups of young people (18-25 years old), youth organizations, (film-) schools and media departments of universities to participate actively, with the main goal to raise awareness of violence against women and encourage survivors to seek support. The video content was focused on empowerment of survivors. It addressed all forms of violence against women and was linked to the issue of access to support services for all women. The goal was to raise awareness in society – how can we support women survivors best? And how can we ensure a way out of violent relationships in our society?

The official jury-selected Step Up! Youth Video Award winner is "Porta Mi Via" by Italy’s Luciana Trulio, while the Audience Award Winner (with the most accumulated YouTube views within a one-month period) is "Atitude em movimento" by Portugal’s Joana do Mar Ferreira Machado. The Portuguese video was the clear winner of the Audience Participation Award with almost 6,000 views accumulated within one month. All nominated videos can be found on WAVE’s YouTube account.

The Youth Video Award was also supported by the organisation Plus 1, which donated nearly €7,000 to the campaign. Plus 1 collaborates with touring artists and facilitates a $/£/€1 add-on to every concert ticket to go to a cause they believe in. Plus1 partnered with the band Local Natives who began touring the UK and Europe on 1 November 2016. With one-third of women in Europe impacted by physical or sexual violence at some point in their lives, Local Natives chose to support victims of gender-based violence in Europe. As they toured across the continent, the band raised awareness of the Step Up! Campaign by hanging informational flyers in the venues.

On 21 September 2017, the first Step Up! Peace Day protest was held. It was the widest-reaching of this year’s campaigning activities, with 12 countries, and more than 15 cities participating. The protest took various creative forms, attempting to draw attention to the persisting, systemic problem of violence against women. Women and their allies came together to urge their governments to strengthen their support for women and children affected by gender-based violence. Throughout Europe, WAVE Members organized local protests and events, where women and their allies and protested in front of government buildings.

In Slovakia, a Peace Day press conference was held by Aliancia žien Slovensk where national TV channels interviewed the organisation about the need for the Slovak government to ratify the Istanbul Convention.
In Sibiu City Center, Romania, A.L.E.G. raised awareness on the many faces of violence and made a human chain to signify setting all women free. Društvo za nenasilno komunikacijo in Slovenia created a video of women knitting a safety net to music, because every woman deserves to feel safe and at live a life without gender-based violence. Armenia prepared what would be the largest of the protests – with six regional capitals participating simultaneously. The executive director of Naisten Linja in Finland was interviewed in the morning radio show “Good Morning, Helsinki”, where she discussed gender-based violence and the peace day protest, while the protest itself included banners with the sign of currency - € - and was held in one of the main squares of Helsinki.

To engage and create awareness among young people, WAVE held a meme competition. To keep the message positive and educational (and rather subversive, since memes, as a medium, can often become a field to ridicule others), and to sensitize target audiences, a common theme of “preventing violence against women” was chosen. The winning memes from several countries were then displayed at the annual WAVE Conference held in Budapest in November 2017. It proved that the topic of women recovering from violence was not an easy task to grasp for young contestants, and that the campaign needs to further explore the possible ways of engaging young people.

At the WAVE Annual Conference in Budapest (October–November 2017), the WAVE office presented the exhibition of the winning memes from participating countries at the conference venue. Eight countries participated in the Meme Contest, and at the conference venue, winning memes from Armenia, Georgia, Slovenia, Serbia and Croatia were exhibited, receiving a truly positive feedback from the WAVE Members and other attendees of the conference in Budapest. Campaigners used different approaches to reach the young audiences. Finland organised an Instagram meme/poetry competition. In Croatia, regional women’s shelters organised a meme workshop, while in Slovenia, campaigners engaged, among other things, a youth NGO to host a meme workshop.

Furthermore, the Step Up! Campaign website has been vital to dissemination and awareness raising, and has been visited over 576,000 times from around the world.

2017 Step Up! Campaign Highlights

Meme Contest – Serbia

Although reaching out to attract contestants for the Meme Contest was admittedly not an easy task for the campaigning organisation, Fenomena, the exhibition in Budapest clearly showed that Serbia presented some of the most engaging memes, and gave one of the awards to the most creative meme, containing a Serbian proverb with a subtle twist, which symbolically opens the door to a woman to leave a life signified by violence.

Peace Day Summit

The European Peace Day Protest was a great success in Kosovo, where it was led by the women’s organisation Qendra për Mirëqenien e Gruas. On this day, Orthodox, Catholic and Muslim worship leaders gathered together with women’s organisations for the Step Up! Peace Day Protest to ask for the government to sign the Istanbul Convention. Young women and men distributed information about the campaign. In Kosovo, uniting the three dominant religions sent a powerful message to the government to take responsibility to ensure that women survivors of violence and their children are protected and are offered proper services.
Peace Day Protest – Ukraine

The Ukrainian WAVE member La Strada organized a protest in front of the Parliament in Kiev. The organization live-streamed the protest and speeches on social media. Along with the demand for the signature and ratification of the Istanbul Convention, the protest also demanded that the acts of domestic violence, stalking, sexual violence, sexual harassment, forced marriage, female genital mutilation, forced abortion and sterilization are established criminal responsibility for. According to the current legislation of Ukraine the majority of acts in this list are not crimes.

3.11. Handbook on European Standards for Specialist Women’s Support Services

The WAVE Handbook “Prevention and Support Standards for Women Survivors of Violence: A Handbook for the Implementation of the Istanbul Convention” aims to provide an overview of the key legal developments and practical advances, which the ratification of the Istanbul Convention has made possible. The Handbook provides a crucial benchmark of success in the struggle to eliminate violence against women and children in Europe and provides a solid legal framework for the protection and support of women and their children who have experienced abuse. Part One provides a solid introduction to the framework of the Istanbul Convention and its human rights as well as non-discriminatory angle. Part Two offers a more in-depth overview of its specific requirements (ex. the need for adequate government funding for specialist service provision, and key elements of making support services for women empowering) and explores existing challenges in the collaboration between NGOs and their respective European governments.

3.12. Policy Work and Lobbying

In 2017, WAVE continued lobbying and monitoring at the European and international level. One of the main activities as a European network on violence against women is promoting the effective ratification and implementation of the Istanbul Convention, which, in addition to other critical international tools such as CEDAW, is deeply embedded within all of WAVE’s work and activities. In 2017, WAVE hosted various training events which focused on different standards in the Convention, such as the Fortbildungsakademie, WAVE Training Institute, and Multidisciplinary Training. The WAVE Handbook is a crucial lobbying tool for advocating for effective implementation of the Istanbul Convention throughout Europe, and provides much-needed guidance for stakeholders and specialist women’s support services.

On 22 June, WAVE joined 52 other organizations in expressing a collective concern regarding the human rights of migrants impacted by immigration detention, a particularly worrying trend among European states. The joint statement was addressed to the European Committee on Legal Cooperation of the Council of Europe, welcomes the increased attention of the Council of Europe concerning this issue, “including the current draft process to develop European Rules on the Conditions for the Administrative Detention of Migrants”. It stressed the need for a fundamentally different approach for the draft codifying instrument, which still contains some concerning links to existing criminal detention standards, to truly reflect the minimum human rights standards to which migrants are entitled.

WAVE developed one position paper in 2017 titled “Intersectionality and the Inclusive Approach to Dealing with Gender-Based Violence”. This position paper declared WAVE’s stance on intersectionality and the important to integrate an inclusive approach to dealing with gender-based violence. The paper is structured into two sections, and gives both theoretical and practical reasoning on WAVE’s implementation of intersectionality. Intersectionality conceptualizes the idea that social injustice stems from intersecting forms of discrimination. This concept can be applied to the
context of gender-based violence, as different women survivors of violence encounter different forms of discrimination. Therefore, it is of utmost importance to strive to conduct service provision in such a manner that all women are included. The legal framework regarding intersectionality is elaborated in the first section of the paper. WAVE adheres to the principles of intersectionality embedded in the Universal Declaration of Human Rights, the Convention on the Elimination of All Forms of Discrimination against Women and the Istanbul Convention. Therefore, the compliance with intersectionality is rooted in human rights. Intersectionality can be achieved on a practical level, through the provision of multilingual support services, local prevalence of organisations and services in rural areas, conduct of programmes and projects through cooperation with other organisations and services, and provision of barrier free and facilitated access, as well as a facilitated use of language. The position paper concludes with WAVE’s objective to further develop, integrate and implement strategies and guidelines to ensure inclusivity and intersectionality in its activities.

Furthermore, in 2017 WAVE continued lobbying at the European level by organizing a protest on 21 September 2017 (International World Peace Day). Step Up! national campaigners from around Europe joined together to raise awareness of the issue of violence against women and the issue of lack of support structures for women and children who have suffered from gender-based violence. With 12 countries, and more than 15 cities participating, the protest took various creative forms, attempting to draw attention to the persisting, systemic problem of violence against women. Women and their allies came together to urge their governments to: strengthen their support for women and children affected; must immediately fund shelters and specialised facilities to protect victims of violence; to actively support both prevention from violence, and protection for victims of violence through improving access to protection and specialised support services, especially groups facing multiple discriminations; and to improve the quality and number of women’s specialist support services as soon as possible.
Over the few years that the Step Up! Campaign has been in existence, the Istanbul Convention has been signed and/or ratified in several more European countries including Cyprus (ratified 10/11/2017), Estonia (ratified 26/10/2017), Georgia (ratified 19/05/2017), Germany (ratified 12/10/2017), Liechtenstein (signed 10/11/2016), Moldova (signed 06/02/2017) Norway (ratified 05/07/2017), and Switzerland (ratified 14/12/2017). Lastly, the European Union itself signed the Istanbul Convention on 13/06/2017. The Step Up! Campaign has shown impact regarding raising awareness. In Austria, the 2nd place winner of the Youth Video Award was shown on public TV several times, being used as a commercial for the women's helpline in the region. The multiple Peace Day protests and events across Europe exposed hundreds, if not thousands, of people to the Step Up! Campaign and further informed them on the importance of the Istanbul Convention.

3.13. Multidisciplinary Training

WAVE and PICUM provided a two-day multidisciplinary training seminar in the Albert Schweitzer Haus in Vienna, Austria from 28–29 September 2017 to discuss support, protection and justice for undocumented migrant women survivors of violence and their children. 20 participants from eight different EU countries participated and were asked to share their expertise and perspective.

On the first day of the training, the main legal instruments currently protecting undocumented women in Europe - the Istanbul Convention and the Victims' Directive – were discussed in the morning. In the afternoon, country experiences and best practices were mapped through working groups. Participants discussed the situation of undocumented women and children in their country and whether they have access to shelters and support centres as well as the main challenges and barriers survivors face. On the second day, participants worked together to create a tool for their respective countries, by adapting a template that sets out undocumented women’s rights under international instruments, to include relevant national level standards and key resources for survivors. Participants were asked for constructive criticism based on their experiences as workers in migrant women’s organisations, women’s support services for victims/survivors of violence, especially women’s shelters. After the lunch break, participants worked together to identify targets for the tool and opportunities for its use in national advocacy and awareness-raising. This was followed by a social media workshop in which key messages, such as hashtags, were developed to engage various stakeholders.

3.14. 6th WAVE Training Institute

From 11–13 December 2017, the annual WAVE Training Institute was conducted in Vienna, Austria to further develop effective activities and strategies to implement the Step Up! Campaign’s objectives to unite and strengthen the capacity of women’s support services and organisations in Europe.

The 27 campaigners from 22 different EU and non-EU countries participated in various group works and plenary discussions on the past, present and future of the Step Up! Campaign which were led by the WAVE Office. Furthermore, the three-day training encompassed two thematic training sessions, delivered by external speakers. Vincent Emanuele discussed the importance of coordinated organisation for improved engagement
and participation. The ‘SuperSocial’ Team provided an in-depth presentation on the appropriate and more effective use of social media platforms for NGOs. Lastly, Patricia Joyce shared her proposal with the campaigners to run across Europe in solidarity of women survivors of violence, and to proactively support the Step Up! Campaign. After the training, the campaigners and respective organisations are now working towards the practical implementation of the strategy within the framework of the next four years.

3.15. 19th WAVE Conference: “From backlash to effective response: step up together for the protection of women and girls from all forms of violence”

The 19th WAVE Conference took place in Budapest, Hungary from 30-31 October 2017. The Conference was organized in cooperation with Hungarian WAVE Member NANE – Women’s Rights Association and was
held in the European Youth Centre Budapest. The two-day conference gathered over 200 participants from 50 countries, the majority representing Hungary.

Opening speeches on the first day began with a video message from Terry Reintke, Member of the European Parliament, followed by UN Special Rapporteur on Violence against Women, Dubravka Šimonović, and the Deputy Commissioner for Fundamental Rights and Ombudsman for the Rights of National Minorities in Hungary. Finally, Györgyi Tóth from the Hungarian organization NANE, and Executive Manager of WAVE, Stephanie Futter-Orel, welcomed all participants to the Conference.

Following the opening were two keynote speeches. Rosa Logar, WAVE President, discussed the Istanbul Convention, its remits and boundaries, particularly within the Hungarian context.

**Session 1:** Controlling women’s bodies, minds and lives – roots and manifestations of violence against women and responses to them included three speakers: Katie Ghose from Women’s Aid England discussed online abuse; Sári Halász from PATENT (Hungary) discussed sexual education for young women living in a pornified culture; and Urszula Nowakowska from Women’s Rights Centre (Poland) presented the defence of reproductive rights in Poland.

**Session 2:** Women affected by intersecting forms of violence and historical roots of this violence drew attention to the need for an intersectional feminist understanding and practice in the work to prevent and combat gender-based violence. Dorett Jones from IMKAAN (UK) presented intersectional approaches to addressing VAWG. Carmen Gheorghe from E-Romnja Association (Romania) analysed how Romani women experience multiple forms of discrimination, particularly in the Romanian context; and finally, Thorbera Fjölnisdóttir from Tabú (Iceland) presented the Icelandic model of providing access to specialized victim support services for women with disabilities who have experienced violence.

**Session 3:** Effective support and protection of children in the context of intimate partner violence welcomed three speakers: Júlia Galántai from Hungarian Academy of Sciences, Centre for Social Sciences, “Lendület” Research Center for Educational and Network Studies, and Judit Wirth from NANE, discussed custody, visitation rights and safety, and how forced visitation contradicts Istanbul Convention standards for guaranteeing
children's safety. Pia Deleuran from LOKK (Denmark) presented the concerning situation in Denmark, and the right for small children to have mothers in their lives.

The second day, while dedicated to workshops, opened with an announcement of the Board election results, followed by an interactive group exercise to prepare participants for a long but compelling day. Participants had ten workshops to choose from. The topics of the workshops were: online/cyber abuse; child custody; young people and sexualized violence; the healthcare's role in supporting survivors; heteronormativity and its impact on lesbians and transgender women; intersectionality and addressing multiple forms of violence against women; strengths-based needs-led towards tackling violence against women; women's NGOs and data collection; the impact of gender-neutrality policies; and self-empowerment of women's organizations.

3.16. WAVE Information Centre

The WAVE Information Centre is essential a key activity of the organisation. WAVE staff are available Monday-Friday to provide information on available services for women survivors of violence in 46 European countries, refer individuals to relevant contacts (service providers, experts and academics) in Europe, and support WAVE Members with their inquiries. The Information Centre, represented by a dedicated section on the WAVE website, can be reached by email, phone and through social media.

The WAVE Information Centre supports cross-border requests, which have steadily increased over the last few years. Each month WAVE receives cross-border requests for support from women survivors of violence, or from family members of the survivors, from women's support services, or from different institutions. The requests are often received when women have not been able to find sufficient support in their own countries, are in dangerous and high-risk situations, are not aware of the support provided in their countries, or the situation is especially complex and requires cross-border assistance. In such cases, WAVE has served both to refer the survivors to appropriate services in the relevant countries, and to provide support to survivors, whenever possible. In 2017, WAVE handled 26 help requests, mostly cross-border cases.

In many cases, situations involve women needing to relocate to other countries to escape the violence as well as to seek support such as shelters or counselling. Therefore, WAVE initiates contacts with relevant women's organizations or authorities to provide the necessary support to women. In some cases, WAVE often remains involved throughout the case to ensure the woman's safety and a positive outcome. The cases in 2017 varied and included women from various countries in Europe and beyond.

The Information Centre also responds to requests from experts and academics, women's and other civil society organizations, and from the general public. These include requests for specific information on WAVE's publications and work, internship and partnership requests, and communication with international and European institutions. In 2017, WAVE received nearly 300 information requests from various institutions, individuals, academics and organizations, including from the European Union, United Nations, academic institutions and journalists. WAVE also provides information for professionals from different organizations who are seeking information for victims, responds to questionnaires and surveys, and contacts from colleagues in other countries for cross-country cooperation and exchange. In addition, an important aspect of the work of the Information Centre is to provide information and support to the 130 Network Members and to ensure that all are consistently kept updated on the various activities and developments of the WAVE Network.

3.17. WAVE Database

The WAVE Database contains over 1,500 women's organizations. Currently, the Database lists women's shelters and women's national helplines in 46 European countries. Information such as 24/7 services, whether services are free of charge, addresses and contact information can be found and used by any visitor who accesses the WAVE website. The search engine is us-
er-friendly, as it has been modernised together with the new WAVE website in 2017. Information that can be found in the Database is information collected from WAVE Members, and is updated regularly.

3.18. WAVE Website

The WAVE website – www.wave-network.org – is a navigable and user-friendly tool for not only WAVE Members, but also stakeholders, academics, survivors and the general public. Updated on a regular basis to provide information on violence against women in Europe, the website lists relevant activities and projects carried out by WAVE Members, as well as updates on projects involving WAVE, and future and current events. Various WAVE publications and resources are available online for download, such as the WAVE Report 2017 and training manuals, Fempower magazine, press releases, and the bi-monthly newsletter. A unique addition to the WAVE website is the up-to-date WAVE Database platform, enabling practitioners and women survivors of violence to find support in 46 European countries. The social media features directly link visitors to WAVE social media and allows visitors to share and re-tweet various articles. Videos are also directly embedded into the website. In 2017, the WAVE Network website was visited over 232,000 times from all parts of the world, a 172% increase from last years’ total website visits.

3.19. Awareness Raising through Social Media

The strength of WAVE’s social media accounts continues to steadily expand, particularly since last year, with enhanced public presence of the Network throughout four social media platforms: Facebook, Twitter, Instagram and YouTube, which served as the main social media platforms that were used throughout 2017 to disseminate information on gender-based violence to the public, academics, organizations and stakeholders, and to display solidarity to all girls and women survivors of violence at a European and international level. WAVE is active daily throughout the various platforms, promoting not only the work and activities of WAVE, but also the activism of WAVE Members and any relevant campaigns and articles on research on violence against women.

In September, WAVE launched its educational and empowering series entitled #ThankfulThursday in which posts on the great achievements of women throughout history, and emblems of feminism worldwide are uploaded to Facebook and Instagram each Thursday to inform and inspire.

Furthermore, WAVE utilizes its social media platforms for daily advocacy and support to its Member organizations and project as well as campaign partners. Each week, WAVE provides visuals and graphic designs for the WHOSEFVA and RESPONSE projects to be uploaded on all social media accounts to raise awareness as well as disseminate data and information on elderly abuse and the training of the health care sector in effectively responding to gender-based violence.
Particularly during the 16 Days of Activism against Gender-Based Violence campaign from 25 November – 10 December, WAVE shared and promoted internal WAVE activity as well as external social media activities from any organisation, service or platform that has put its activism on violence against women at the forefront. With the hashtag #StepUpForEverybody, WAVE and the Step Up! Campaign uploaded posts on different projects, educational visuals and implemented information on the effective protection of all women and girls against all forms of violence throughout each day of the campaign. The WAVE social media team concentrated specifically on the issue of migrant women’s rights to equal access to women’s services. One original post, regarding migrant women’s issues, was shared each day during the 16 Days of Activism Campaign, culminating into the video entitled Step Up For Everybody, premiering on the last day of the campaign, 10 December.

To increase youth engagement and participation, WAVE conducted interviews with eight 16 to 23-year-old persons to learn more about their perspectives and knowledge on feminism and the issue of gender-based violence. The interviews were compressed into a single video which was produced, directed and edited by WAVE intern, Beverly Muti. The video entitled Step Up For Everybody was then uploaded to all social media accounts on 10 December, the last day of the 16 Days of Activism campaign and the Human Rights Day, and received great responses by the general public. As of December 2017, the WAVE Network Facebook profile has generated 3,278 likes (a 22.6% increase from last year), had 1,814 followers (a 19.7% increase from last year) on Twitter, and 378 followers (a 22.7% increase from last year) on Instagram.

3.20. WAVE Press Releases

WAVE press releases aim to increase the awareness of violence perpetrated against women and to tackle it on the media level and among the general public, as well as relevant institutions and governmental bodies. Press releases are sent to nearly 1,000 important contacts on WAVE’s mailing list and are an important lobbying tool intending to provide the media with easy access to accurate information on the scope of violence against women and children. WAVE also supports journalists and researchers in their efforts to raise awareness on the topic. This year, WAVE published the following three press releases: on 28 February 2017 regarding the Step Up! Campaign Youth Video Award Ceremony in Brussels; on 30 May 2017 promoting best practices in the field of data collection on femicide and establishing an online femicide watch platform;
and in January 2018 on the release of the WAVE Hand-

3.21. Bi-monthly WAVE Newsletter

The WAVE newsletter is released on a bi-monthly ba-
sis, with over 900 subscribers on the mailing list. The newsletter is structured around three core sections: news concerning the WAVE Network and office, news concerning the countries in which WAVE Members are present, and lastly international news, usually about recent developments regarding international or-
ganisations, such as the EU and the UN. News about the WAVE Step Up! Campaign is also disseminated through the newsletter, along with links to social me-
dia platforms and the new Campaign website. Thus, the newsletter is a further channel through which the WAVE Step Up! Campaign is promoted internationally.

The purpose of the newsletter is also to disseminate information about the activities of the WAVE Network and office, such as conferences, trainings, study visits, publications or reports that have been released, and new campaigns and projects related to preventing and combating violence against women. The newsletter further informs about relevant developments in the field of combatting violence against women or wom-
en's support services from European countries.

3.22. Fempower Magazine, no. 28

This issue of the WAVE Fempower Magazine addresses the topic of violence against undocumented migrant and refugee women in Europe and their human rights. Most mi-
grant women come to Europe with valid paperwork to reside or work in the country of resi-
dence. However, their permits are often dependent. This means that their permit to stay in a country often ties them to their employer or partner. The lack of an independent work or residence permit and inflexible and restrictive visa regimes cre-
ate problematic challenges for many migrant women. It increases their exposure to violence or exploitation. Reaching out for help can mean detention and depor-
tation, separation from their children, the loss of their livelihoods and their dignity.

A total of nine articles have been submitted by vari-
ous authors from EU and non-EU member states, each offering a unique and country-specific insight into the situation of this vulnerable group of women. This topic is also a central focus of the activities undertaken within the frame of the pan-European Step Up! Campaign in cooperation with PICUM. As part of the Step Up! Campaign, PICUM and WAVE are strengthening the rights and improving access to services for undocu-
dumented migrant women and women with a precarious immigration status. This years’ Fempower was sent to approximately 600 recipients.

3.23. WAVE Leaflet for Members

The Leaflet promotes WAVE Members and highlight the work of WAVE. The goal of the Leaflet is also to attract new Members, provide informa-
tion on how to become a Member, and explain how to donate to the organization. As a useful dissemination tool for WAVE Members to share among their networks, WAVE updated the leaflet to reflect the growing number of Members in the Network. This Leaflet also contains the list of national women’s helplines throughout Europe. Currently, WAVE has 130 Members throughout 46 European countries – 77 Members from EU countries and 43 Members from non-EU countries.

3.24. WAVE Office Study Visits in Vienna

Almost every year, WAVE welcomes delegations and study visit groups from all over Europe. Delegations are generally composed of multidisciplinary groups, often including network Members, but also state ac-
tors (decision-makers, judiciary, police) or members of women’s NGOs who are not yet Members of the Net-
work. The general topic of the visit is chosen according to the needs of the visitors. A visit to the WAVE office and a presentation of WAVE’s activities, aims, princi-
ples and structure takes place. Being introduced to good practices, is crucial to women’s organizations for improving work and to building up on these good practices. Thus, the aim of every study visit is the ex-
change, reflection, and transfer of knowledge, to generate ideas for new projects and to find strategies to...
influence national policies. In 2017, WAVE welcomed four study visits.

**Delegation from Finland**

On 3 February, the WAVE office welcomed a study visit from Finland with 18 representatives from ZONTA Finland to learn more about the projects and events organized by WAVE. ZONTA is an international organization which aims to empower women through service and advocacy. This delegation was a specific chapter of the organization from Finland. The visitors were keen to receive information on Austrian legislation tackling violence against women and children, the availability of women's specialist support services in Europe, and finally the emergency barring order which is applied by police officers in Austria in cases of domestic abuse. The WAVE office was delighted to exchange information/experience on working against violence against women with representatives from ZONTA, and to find out more about their organization and Finnish legislation addressing violence against women.

**Delegation from Azerbaijan**

On 11 January, a delegation from Azerbaijan was welcomed to Vienna. Eleven government officials from Azerbaijan attended. The WAVE office presented the WAVE Network, including structural developments and key activities. Later, participants attended a presentation by the Domestic Abuse Intervention Centre Vienna. Participants were particularly interested in getting to know the Istanbul Convention more in-depth.

**Delegation from Kvinna till Kvinnna**

On 19 September, a delegation of 20 participants visited the WAVE office, among other institutions and organizations in Vienna. The participants represented various countries in the Balkans (Bosnia and Herzegovina, Kosovo, Macedonia, Montenegro and Serbia). The study visit was co-organized by Kvinna till Kvinnna, which supports women in times of war and conflict and cooperates with organizations that work for women's rights and peace. Participants were interested in the organizational and structural aspects of the Network, and also how to become a Member of the WAVE Network. In addition to visiting the WAVE Office, the delegation also visited the Domestic Abuse Intervention Centre Vienna, the Men's Counselling Centre, Fundamental Rights Agency, OSCE Gender Section, Judge of the District Court and the Austrian Ministry for Health and Women's Affairs.

**Delegation from Turkey**

On 5 December, a delegation of seven participants from Turkey visited the WAVE office. Participants represented various women's organizations within the Akdam Network, such as Osmaniye Woman Entrepreneurship Association, Adana Woman Solidarity and Counselling Centre, Samandag Woman Solidarity Association, Mersin Woman Solidarity Association, and Poz-Isder to Improve Woman Working Life Association. WAVE staff presented the WAVE Network, particularly its activities and structure, and a conversation about membership issues and benefits of becoming a WAVE member ensued. The delegation continued its study visit to visit other organizations in Vienna, including the Austrian Women's Shelter Network, the Domestic Violence Intervention Centre Vienna, and the Eastern Mediterranean solidarity network for Violence Against Women.
3.25. OAK Foundation

Thanks to generous core funding from the OAK Foundation, WAVE could continue its core activities and support WAVE Member organizations from outside of the European Union. This included financial support to WAVE Members to attend the WAVE Advisory Board Meeting held in Vienna in April 2017, WAVE Multidisciplinary Training held in Vienna, the 19th WAVE Conference held in Budapest, and the WAVE Training Institute held in Vienna in December. Additionally, the funding supported WAVE staff participation at various events organized within the context of the WAVE Step Up! Campaign.

3.26. WHOSEFVA Project

WHOSEFVA – Supporting Elderly Female Victims of Abuse

WHOSEFVA – Supporting Elderly Female Victims of Abuse – is a European project launched at the beginning of the year which will run for two years. Co-funded by the European Commission, the project aims to address the barriers and gaps which exist in healthcare settings to effectively support elderly victims of abuse. The project’s main objective is to increase the capacity of domestic violence organizations to better represent the interests and voices of older women who are victims of abuse in healthcare and healthcare policy, thus helping to better comply with the desires of the EU. The WHOSEFVA Project is implemented in the following six partner countries: Austria, Estonia, Finland, Greece, Latvia and the UK.

In 2017, the project has conducted the following activities: between 20-23 March 2017, all partners celebrated the launch of the project in Heraklion, Greece. In preparation for the Mutual Learning Workshops, Finnish expert Sirkka Perttu trained staff of partner organizations about violence against older women and the complex background of this topic in the European context.

The 2nd Steering Committee Meeting with WHOSEFVA Project Partners took place in Tartu, Estonia from 29-31 August 2017. During the first day, partners shared experiences and monitored progress on various activities and deadlines, and discussed the Training Manual which is currently in its final stages of drafting. An exchange on the Mutual Learning Workshop results as well as training on working with elderly survivors of violence took place with Finnish expert Sirkka Perttu. The second day included a training on practice procedures for responding to elderly abuse in the health sector, including identification and assessment of forensic markers and symptoms. The Elder Abuse Prevention Working Group form Helsinki City will discuss good practices of multi-agency work in elderly abuse prevention. The third day hosted training on political advocacy and policy analysis as well as how to collect evaluation data. Following the Kick Off meeting, a press release was developed and translated into all national partner languages. Project results and outputs can be found on the project website.
3.27. TISOVA Project

TISOVA – Training to Identify and Support Older Victims of Abuse is a European Erasmus+ project launched on 1 September 2017 intended to establish associated and strategic partnerships with senior centres from each of the partner countries Estonia, Austria, Greece and Finland in order to counteract any form of violence against elderly, especially women, for the duration of three years. The project is aimed at disseminating adequate and appropriate information to identify elderly abuse, as well as providing training and online education programs for professionals and volunteers at senior centres to provide assistance to elderly victims of abuse, as well as for seniors themselves. The training program will be divided into two separate modules; one being targeted at senior centres, while the other is aimed at seniors. WAVE is one of four partners in the project and will take an active role of disseminating project results at the European level.

3.28. UN Women Project: Civil Society Strengthening Platform

In October 2017, WAVE began a project in cooperation with UN Women and the European Commission: Civil Society Strengthening Platform (CSSP). The goal of this project, which will last until October 2018, is to strengthen women’s voices and agency, especially those of women’s organizations and networks working with, and representing women from, disadvantaged groups, at a regional level. The expected result is to therefore strengthen capacities of women’s organizations’ platforms and or networks as a vehicle to support women’s civic engagement and the effective implementation of CEDAW and Istanbul Convention monitoring and reporting. WAVE is delivering this project together with 8 regional partner organisations from Albania, Bosnia & Herzegovina, Kosovo, Macedonia, Montenegro, Serbia and Turkey - and has already been making good progress in improving the connection between these NGOs. The first meeting between all partners was held in Istanbul in December 2017. The CSSP website, an information and resource-sharing platform for the region, was launched at the end of January 2018 during the regional partner
meeting in Belgrade, Serbia. Partners are very enthusiastic and are discussing the possibility of turning this platform and project collaboration into an ongoing regional network in the longer term.

3.29. Multidisciplinary Cooperation with relevant Organizations

Cooperation with other European networks is important to the WAVE Network in order to enhance cooperation on a European-level and ensure adequate support and protection for women survivors of gender-based violence. This year WAVE continued to build new and strengthen existing partnerships, and further developed synergies with European organizations, as well as with international institutions such as the Council of Europe.

One of the many ways WAVE cooperates with other networks and organizations in the field is to successfully lobby stakeholders. In 2017, WAVE continued cooperation with EWL and other civil society organizations in the coalition to end violence against women and girls. This coalition built on previous efforts to lobby for the EU to sign the Istanbul Convention and successfully resulted in the EU's accession to the Convention.

WAVE continued to work closely with UN Special Rapporteur (UNSR) on violence against women, its causes and consequences, Dubravka Šimonović, on establishing a femicide watch. The UNSR also attended the 19th WAVE Conference where she gave an opening speech during the public day presentations.

Since 2014, WAVE has been a Member of WWP EN. The aim of this cooperation with perpetrator programmes is to ensure that the safety of victims is of primary concern for all perpetrator programmes, and the network promotes effective perpetrator work with those who commit violence, mainly men. The WAVE Network has a permanent position on the Board of WWP EN, and other WAVE Member organizations are also members. By having women's organizations represented in the Board, and by opening network membership to specialist women's support services, the work of WWP EN guarantees a feminist voice in the structure and activities of the network. Members of WWP EN attended the 19th WAVE Conference in Budapest who participated in the Gender Neutrality: Impact and Consequences workshop, with a presentation titled “Work with Perpetrators: What about men? Gender and domestic violence perpetrators”. In October, WAVE attended the WWP EN Annual Workshop Meeting held in Zagreb, Croatia.

A key activity of the Step Up! Campaign, this year was to campaign for improved access to services for undocumented women and those with precarious immigration status, with the goal to make support services for gender-based violence accessible for all women, whatever their migration status. WAVE and the Platform for International Cooperation on Undocumented Migrants joined forces with key women's rights and migrant' rights organisations in various European countries and developed a Pledge for individuals and organizations to sign, successfully reaching the goal of over 1,012 signatures. Furthermore, PICUM and WAVE facilitated the annual Multidisciplinary Training, which focused this year on support, protection and justice for undocumented migrant women survivors of violence and their children.

Furthermore, in 2017 WAVE collaborated with the Council of Europe to develop together with experts
a ‘Violence against Women and Domestic Violence’ online course, part of the HELP (Human Rights Education for Legal Professionals) online platform. Experts from Italy, Germany, United Kingdom as well as the WAVE office provided their valuable contributions. The HELP course on Violence Against Women and Domestic Violence is based on the Istanbul Convention and covers the key concepts, the international and European legal framework and case law governing the prevention and protection of women and girls from violence in an interactive manner. Furthermore, the course provides legal professionals (judges, lawyers and prosecutors) with practical tools for dealing with cases of violence against women from a human rights and victim-centred approach. This HELP course offers a detailed and comprehensive curriculum to improve the quality of the judicial response in violence against women cases and support the access to justice for victims of violence across Europe. In the long term, such a course is intended to become an integral part of the overall learning curricula of the national training institutions and/or other competent authorities of the Council of Europe, and the platform hosts free online courses and other training resources, available in English and increasingly in other national languages. To access the course on ‘Violence against Women and Domestic Violence’, it is necessary to create an account under the following link: http://help.elearning.ext.coe.int/ and to enroll for free for the desired course.
4. Annex

4.1. Board List of CVs

Hilary Fisher (Vice-President)
Hilary Fisher is Director of Research and External Affairs at Women’s Aid Federation England, the national charity working to end domestic violence against women and children. Hilary has many years of experience of working on violence against women and girls nationally and internationally. She has a background in research, policy development, leading exciting campaigns and building coalitions including as Director of the UK End Child Poverty Coalition and leading Amnesty International’s global End Violence against Women campaign. Hilary was a member of the Council of Europe Ad Hoc Committee (CAVHIO) 2008 - 2011 that drafted the Istanbul Convention. Previously Hilary was a member and then Chair of the Council of Europe Expert Task Force on Violence against Women 2006–2008, which developed the Blue Print for the Council Europe Campaign on Domestic Violence and recommended a legally binding Convention on violence against women. In 2012 Hilary led the Women Against Violence Europe (WAVE) study on support services for women escaping violence for the European Institute of Gender Equality which informed the European Commission’s submission to the 57th session of the Commission on the Status of Women in 2013. Hilary authored the WAVE 2011 and co-authored the 2012 Annual Reports on support services for women and children escaping violence. Hilary has recently been re-elected as Vice President of WAVE, a post she previously held since June 2014. Between 2006 and 2009 Hilary was a Co-Chair of the UK Women’s Budget Group an independent NGO promoting gender equality through appropriate economic policy.

Aisha Mussa Gaas (Board Member)
Aisha Mussa Gaas the Director of Somaya women and girls shelter in Sweden. She has a bachelors’ degree in Sociology and several courses related to psychology, violence against women, equality and human rights. For close to two decades, she has been involved in activities for the protection and safety of women and children in Europe especially violence against women. Currently and for the past 10 years, she has been working as a Board Member for Unizon, a Swedish national organisation with 130 member organizations. In her role as Director and VD, she has had the opportunity to work hand-in-hand with various agencies, key decision-makers and authorities in Sweden at a national as well as in regional level. Internationally she has been involved in Global Network of Women’s Shelters and has good relationships with women organizations in the Middle East. During her time with Somaya Women and Girls Shelter, she has rehabilitated hundreds of women and children affected by gender abuse.

Albena Koycheva (Secretary)
Albena Koycheva is a practicing lawyer with special interests for women’s rights and feminist activism in Bulgaria. For more than 20 years she has been litigating cases of violence against women and gender stereotypes at national and international level. Since 2004 she has been a participant, then subsequently a lecturer, coordinator and currently a co-director of the Women’s Human Rights Training Institute for young feminist lawyers. In her own country, she has been working with the Bulgarian Gender Research Foundation (BGRF) since 1999 and is a member of its Board since 2014. She took part in the working group for drafting the Law on Protection against Domestic Violence in Bulgaria and lobbying for its adoption. Later she was in the team of experts for the monitoring of its implementation, drafting recommendations and amendments. She has been involved in numerous WGs for other legislative changes related to combating violence against women and abolishing harmful gender stereotypes and inequalities.

Sari Laaksonen (Deputy Treasurer)
Sari Laaksonen (Deputy Treasurer) is a development director in the Federation of Mother and child homes and Shelters, which has 30 member organizations throughout Finland. Previously Sari has worked as the director of the Shelter in Helsinki and in Central Union for Child Welfare. She has been an active member in the Nordic Women Against Violence network since 2009 and WAVE advisory board since 2014. She is also a board member in the Finnish section of The European Anti-Poverty Network (EAPN) and chairing the board of Victim Support Finland. As part of her current job she is coordinating the Istanbul convention shadow report of Finland in co-operation with Women’s Line and organizing the Nordic Women Against Violence -conference 2018 in Helsinki. She has also been involved in developing projects on outreach work, violence against the elderly, children of asylum seekers and prisoners as well as generational violence. Sari is an experienced network developer and NGO lobbyer, with a university degree on educational administration, development and research.

Rosa Logar (President)
Rosa Logar is Executive Director of the Domestic Abuse Intervention Centre Vienna, a victim/survivor
service that was established with the Austrian Domestic Violence Act (1997). She is a lecturer at the University of Applied Sciences/Department of Social Work and member of the Austrian inter-ministerial working group on the new Domestic Violence Act. Rosa co-founded WAVE in 1994, and participated in selected international activities: member of the UN Expert Group Meeting Good practices in legislation on Violence Against Women in Vienna (2008); member of the Council of Europe Task Force to Combat Violence against Women, including Domestic Violence (2006-2008); from 2008 until 2010 she represented the Austrian Federal Minister for Women in the CoE Ad Hoc Committee which was in charge of drafting the new CoE Convention on preventing and combating Violence Against Women and Domestic Violence. Since May 2015, Rosa is a member of the GREVIO committee, which monitors the implementation of the Istanbul Convention - in September 2015, she was nominated as first vice-president of the GREVIO.

Marceline Naudi (Board Member)
Dr Marceline Naudi was awarded her doctorate in 2004 from University of Manchester (UK). A social worker by profession, her practice (in England, Ireland and Malta) included work with survivors of domestic violence. She has been lecturing full-time at the University of Malta since 1994, first within the Department of Social Policy and Social Work and more recently within the new Department of Gender Studies, where she also contributes to teaching and supervision of student research within several other University Departments on gender issues, violence against women and other anti-oppressive issues (LGBTIQ, ethnicities, disabilities) at Diploma, Bachelor, Master and Doctoral level. She is active in the issues of gender equality and violence against women, as well as wider human rights issues, and has been invited as a European expert to convene, chair and present (including key-notes) at many conferences, seminars and meetings, both in Malta and Europe. She represented Malta at the Council of Europe CAHVIO which drafted the Istanbul Convention, and is now an elected member and 1st vice-president of the GREVIO which monitors the implementation of the Istanbul Convention. She has contributed to research and reports for several EU projects and Institutions, such as FRA and EIGE, on the issues of gender and violence against women among others, and continues to support, sit on the boards of management and act as consultant to various NGOs in the field. Continuing on from her involvement in a COST Action on Femicide Across Europe, she is now in the process of setting up a European Observatory on Femicide, which will be based at the University of Malta.

Marcella Pirrone (Deputy Secretary)
Marcella Pirrone is a feminist lawyer who has worked for over thirty years in Italy and at the international level to promote and protect the rights of women, specifically those women who have been victims of violence. She has worked as a family and criminal lawyer for thirty years, and in roles such as President of a women’s shelter, university law professor, sex and discrimination commissioner, and co-founder of D.i.Re (the Italian umbrella association for autonomous women’s shelters) and is a member of its Board.

Pille Tsopp-Pagan (Treasurer)
Pille Tsopp-Pagan is a founding board member of the Tartu Women’s Shelter, founded in 2002, the first domestic violence shelter in Estonia. For the past 7 years, she has served as its Executive Director, working to rebrand the organization as the Women’s Support and Information Center (WSIC). She has also worked to make WSIC a more internationally-oriented organization. In WSIC she has been a project manager on national and international levels. Last year, she helped to write the 2007-2014 shadow report on Estonia to UN CEDAW and presented it to the CEDAW Committee in Geneva. Within Estonia, she has advocated for changes to the penal code and worked with policy makers to bring the country in line with the Istanbul Convention. In addition to this, she has over twenty years of experience in financial management of both non-profit and for-profit firms. She has managed the finances for dozens of international projects and for several large and small organizations.
4.2. 19th WAVE Conference Programme

19th WAVE Conference
From backlash to effective response: step up together for the protection of women and girls from all forms of violence
30th Oct – 1st Nov 2017 | Budapest, Hungary

CONFERENCE VENUE:
European Youth Centre Budapest
Zivatar u. 1–3, H-1024 Budapest, Hungary

THE LANGUAGE OF THE CONFERENCE IS ENGLISH
with simultaneous English-Hungarian interpretation on Monday

PRE-CONFERENCE WELCOME DRINK
Sunday, 29th October at 18:00: 4th floor of the European Youth Centre, Budapest
## Monday, 30th October 2017 – Public Day

**Morning Sessions** Facilitator: Marceline Naudi (WAVE Board Member)

<table>
<thead>
<tr>
<th>Time</th>
<th>Session Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>08:00 – 09:00</td>
<td><strong>REGISTRATION</strong></td>
</tr>
<tr>
<td>09:00 – 10:00</td>
<td><strong>OPENING SPEECHES</strong></td>
</tr>
<tr>
<td></td>
<td>Terry Reintke, Video from Member of the European Parliament</td>
</tr>
<tr>
<td></td>
<td>Dubravka Šimonović, UN Special Rapporteur on Violence against Women</td>
</tr>
<tr>
<td></td>
<td>Elisabeth Sándor-Szalay, Deputy Commissioner for Fundamental Rights and Ombudsperson for the Rights of National Minorities in Hungary</td>
</tr>
<tr>
<td></td>
<td>Györgyi Tóth, NANE Women’s Rights Association, Hungary</td>
</tr>
<tr>
<td></td>
<td>Stephanie Futter-Orel, Executive Manager of WAVE</td>
</tr>
<tr>
<td>10:00 – 10:30</td>
<td><strong>KEYNOTE SPEECHES:</strong> The Istanbul Convention, its remit and boundaries</td>
</tr>
<tr>
<td></td>
<td>Rosa Logar, GREVIO Member &amp; President of WAVE Network</td>
</tr>
<tr>
<td></td>
<td>Marceline Naudi, First Vice-President of GREVIO &amp; WAVE Board Member (TBC)</td>
</tr>
<tr>
<td>10:30 – 11:00</td>
<td>Coffee break</td>
</tr>
<tr>
<td>11:00 – 12:30</td>
<td><strong>SESSION 1:</strong> Controlling women’s bodies, minds and lives – roots and manifestations of violence against women and responses to them</td>
</tr>
<tr>
<td></td>
<td>Katie Ghose, Women’s Aid England, UK: Online abuse – controlling women’s minds</td>
</tr>
<tr>
<td></td>
<td>Sári Halász, PATENT Association Against Patriarchy, Hungary: Sexual education for young women living in a pornified culture</td>
</tr>
<tr>
<td></td>
<td>Urszula Nowakowska, Women’s Rights Centre, Poland: Defending reproductive rights in Poland</td>
</tr>
<tr>
<td>12.30 – 13:30</td>
<td>Lunch break</td>
</tr>
<tr>
<td>13:30 – 15:00</td>
<td><strong>SESSION 2:</strong> Women affected by intersecting forms of violence and historical roots of this violence</td>
</tr>
<tr>
<td></td>
<td>Dorett Jones, IMKMAN, UK: Intersectional approaches to addressing violence against women and girls</td>
</tr>
<tr>
<td></td>
<td>Carmen Gheorghe, E-Romnia Association, Romania: Addressing multiple forms of discrimination – response to violence against Romani women</td>
</tr>
<tr>
<td></td>
<td>Thorbera Fjölnisdóttir, Tabú, Iceland: Access to Specialized Victim Support Services for Women with Disabilities Who Have Experienced Violence</td>
</tr>
<tr>
<td></td>
<td>Moderator: Dorett Jones</td>
</tr>
<tr>
<td>15:00 – 15:30</td>
<td>Coffee break</td>
</tr>
<tr>
<td>15:30 – 17:00</td>
<td><strong>SESSION 3:</strong> Effective support and protection of children in the context of intimate partner violence</td>
</tr>
<tr>
<td></td>
<td>Júlia Galántai and Judit Wirth, Hungarian Academy of Sciences, Centre for Social Sciences, “Lendület” Research Center for Educational and Network Studies, Hungary</td>
</tr>
<tr>
<td></td>
<td>Pia Deleuran, NANE Women’s Rights Association, Hungary: “Custody, visitation rights and safety”? The everyday reality of forced visitation in the light of the Istanbul Convention</td>
</tr>
<tr>
<td></td>
<td>Moderator: Rosa Logar</td>
</tr>
<tr>
<td>17:00 – 18:00</td>
<td>Group Photo + Drinks (Sparkling Wine &amp; Non-alcoholic options)</td>
</tr>
</tbody>
</table>

**18:15 – 20:00** **WAVE GENERAL ASSEMBLY**

---

This conference has been made possible with the generous support of:

WAVE Network and European Information Centre against Violence (ZVR: 601608559)

Bacherplatz 10/6 1050 Vienna, Austria | Phone: +49 (0) 1 5482720 | Fax +43 (0) 1 5482720 27 | E-mail: office@wave-network.org | www.wave-network.org
Tuesday, 31st October 2017 – Public Day

On the second day of the conference, workshops will take place in parallel, giving participants the possibility to discuss various aspects of the prevention of violence against women, exchange knowledge/experiences, network and plan joint actions.

08:00 – 09:00 REGISTRATION

08:30 – 08:45 Announcement of the WAVE Board Elections

08:45 – 10:15 Meeting of the newly elected WAVE Board (in parallel with the Interactive Group Exercise)

09:00 – 10:00 SESSION 1 – Interactive group exercise

10:00 – 10:30 Coffee break

10:30 – 12:30 SESSION 2 OF WORKSHOPS

A ABUSE THROUGH ONLINE/CYBER VIOLENCE AND WAYS OF TACKLING IT
- Paula van den Boom, Stichting Perspektief, Netherlands: Introduction to the link between violence against women and the related use and abuse of technology
- Essa Reijmers, Blijf Groep, Netherlands and Cindy Southworth, NNEDV, USA: How to implement the American Safety Net project in The Netherlands
- Pierrette Pape, European Women’s Lobby, Belgium: #SayNoToOnlineViolence against women and girls: EWL project #HerNetHerRights
  Facilitator: Paula van den Boom

B PUTTING CHILDREN FIRST: EFFECTIVE SUPPORT OF CHILDREN WHO EXPERIENCE VIOLENCE
- Shazia Choudhry, Professor at Queen Mary University & Sian Hawkins, Women’s Aid England, UK: Introduction to safe child contact and child support / advocacy in family court proceedings
- Anna Pramstrahler, DiRe, Italy: Femicide. What about the children? Victims and orphans
- Lyubov Smykalo, Doctors to Children, Russia: Say Something: Youth chats as a tool for online counseling for children / young people exposed to violence in Russia
  Facilitator: Roseanna MacDonald

C WHAT IS HETERONORMATIVITY AND HOW DOES IT AFFECT LESBIANS AND TRANSGENDER WOMEN?
- Giovanna Camertoni, DiRe, Italy: Domestic violence between heteronormativity and different definitions of ‘gender’
- Katerina Vyzvaldova, European Union Agency for Fundamental Rights: Hate crime against LGBTI persons: experiences of victims and views of practitioners
- Judit Takács, Institute of Sociology, Centre for Social Sciences, Hungarian Academy of Sciences, Hungary: Heteronormativity and genderphobia in Central and Eastern Europe
  Facilitator: Marceline Naudí

D YOUNG PEOPLE AND SEXUALIZED VIOLENCE
- Mary Crilly, Sexual Violence Centre Cork, Ireland: “Till it happens to you”. A campaign designed for students to raise awareness of sexual violence
- Maria José Magalhães, Professor at Faculty of Psychology and Sciences of Education, Portugal: The experience and work of the “Project Bystanders” – Developing bystanders responses to sexual harassment among young people
- Natalia Batenkova, Unizon, Sweden: The elephant in the room: how pornography hijacked our sexuality and became young people’s sex educator
- Senka Sekulić Rebić and Kristina Mihaljević, Women’s Room, Centre for Sexual Rights, Croatia: Young people and electronic sexualized violence
  Facilitator: Gudrun Jónsdóttir

E THE HEALTHCARE’S ROLE IN SUPPORTING SURVIVORS
- Maria Rösslihumer AOF, Austria: RESPONSE Project & maternal health settings in detecting domestic violence
- Sirrika Perttu, Expert Women’s Line Finland, Finland: Supporting abused older women in the health care services
- Megin Reijnders, World Health Organization, Switzerland: WHO guidelines and tools for a health sector response to intimate partner violence, sexual violence and child sexual abuse
  Facilitator: Andrada Filip

12:30 – 14:00 Lunch break

Follow us on
Facebook: WAVE Network
Twitter: @WAVE_europe
Instagram: womenagainstviolenceeurope

Tweet and post using these hashtags
#WAVEunited2017 #StepUpWAVE #NANE
Tuesday, 31st October 2017

14:00 – 16:00 SESSION 3 OF WORKSHOPS

A DEVELOPING AN INTEGRATED APPROACH TO ADDRESSING MULTIPLE FORMS OF VAW
- Sumanta Roy, Dorett Jones, IMKAAN, UK: Developing an integrated approach to addressing violence against Black & Minority Ethnic women and girls
- Judit Gellér, European Roma Rights Centre, Budapest: Violence against Romani women: an intersectional approach
- Thorbera Fjölnisdóttir, Tabá, Iceland: Access to Specialized Victim Support Services for Women with Disabilities Who Have Experienced Violence
Facilitator: Dorett Jones and Sumanta Roy

B STRENGTHS-LED NEEDS-BASED APPROACH TOWARDS TACKLING VAW
- Magda Vogelezang, Arosa, Netherlands: Strength-based approach of the women’s shelters in The Netherlands
- Hilary Fisher, Women’s Aid England, UK: Moving to a strength based, needs led, trauma informed approach to domestic violence
- Elena Biaggioni, DiRe, Italy: Is there room for a strength-led, needs-based approach in the judicial system? Considerations on EU Victim’s Directive and Chapter VI of the Istanbul Convention
Facilitator: Marceline Naudi

C SHOWING THE TRUE IMPACT OF WOMEN’S NGOs’ WORK THROUGH DATA COLLECTION
- Sarika Seshradi, Women’s Aid Federation England, UK: Developing a National outcome framework – the importance of data collection in the VAW sector
- Rosalyn Park, The Advocates for Human Rights, USA: Monitoring and documentation of domestic violence – examples of Serbia and Montenegro
- Barbora Holubová, European Institute for Gender Equality: Improving administrative data on intimate partner violence
Facilitator: Andrada Filip

D IMPACT AND CONSEQUENCES OF GENDER-NEUTRALITY
- Valentina Andrašek, Autonomous Women’s House Zagreb, Croatia: Investigating the long-term effects of gender neutral approach to violence against women – Croatian example
- Raluca Popa, Gender Equality Expert, Romania: Using the Istanbul Convention to counter gender neutrality in legislative and policy responses to domestic violence: Potentials and perils in Europe
Facilitator: Dušana Kariolvska and Branislava Vargova

E SELF-EMPOWERMENT OF WOMEN’S ORGANISATIONS
- Aleksandra Nestorov, Autonomous Women’s Centre, Belgrade & Vesna Čerimović, Roma Women’s Centre Rominjaka Ilo, Zrenjanin; Serbia: Data collection on femicide – experience of Women against Violence Network (Serbia)
- Cindy Southworth, US National Network to End Domestic Violence, USA: Alternative methods of fundraising for women’s NGOs
- Camelia Proca, ALEG, Romania: Championing Girls as Agents of Change
Facilitator: Stephanie Futter-Orel

16:00 – 16:30 Coffee break
16:30 – 17:00 Presentation of the three main outcomes of each workshop
17:00 – 18:00 WAVE StepUp! Campaign Meeting
19:00 WAVE Party

Wednesday, 1st November 2017 – WAVE Members Only

09:30 – 10:00 REGISTRATION
10:00 – 11:30 WAVE CoCo Meeting & Discussion Groups
11:30 – 12:00 Coffee break
12:00 – 13:00 WAVE CoCo Meeting & Discussion Groups
13:00 – 14:00 Lunch break & Closing of the Conference
### 4.3. Women’s Helplines in 46 European countries

The following is a table of the national women's helplines available in the 46 European countries. If there is no national helpline, a regional or general helpline is listed (these countries are marked with a *). Women's national helplines are among the most vital services for women's survivors of violence, they are one of the first places women can turn to receive immediate counselling and advice.

It is important to note that some of the following phone numbers cannot be called from abroad, as they are strictly national helplines and can only be used within the country. In such instances, we invite you to get in touch directly with the WAVE Members in relevant countries.

<table>
<thead>
<tr>
<th>Country</th>
<th>Name</th>
<th>Phone number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Albania</td>
<td>Counselling Line for Women and Girls</td>
<td>+355 422 33408</td>
</tr>
<tr>
<td>Armenia</td>
<td>National Hotline on Domestic Violence</td>
<td>+374 105 428 28 0800 80 850</td>
</tr>
<tr>
<td>Austria</td>
<td>Hotline of the Armenian Lighthouse Charitable Foundation</td>
<td>2080</td>
</tr>
<tr>
<td>Azerbaijan</td>
<td>Women's Helpline against Violence</td>
<td>0800 222 555</td>
</tr>
<tr>
<td>Belarus*</td>
<td>Clean World Social Union Aid to Women</td>
<td>+99 412 408 5696</td>
</tr>
<tr>
<td>Austria</td>
<td>National Hotline for survivors of domestic violence</td>
<td>8 801 100 8 801</td>
</tr>
<tr>
<td>Bosnia and Herzegovina</td>
<td>National Toll-free Children Helpline</td>
<td>8 801 100 16 11</td>
</tr>
<tr>
<td>Belgium*</td>
<td>Hotline for all types of violence, domestic (any member of the family) sexual violence, honour related violence, and more, child abuse, elder abuse</td>
<td>1712 (Flemish)</td>
</tr>
<tr>
<td>Belgium*</td>
<td>Ecoutes Violences Conjugales (for marital violence)</td>
<td>0800 30 030 (French)</td>
</tr>
<tr>
<td>Belgium*</td>
<td>SOS Viol (for sexual violence)</td>
<td>+32 2 534 36 36 (French)</td>
</tr>
<tr>
<td>Bosnia and Herzegovina</td>
<td>Mon Mariage M'appartient (forced marriage helpline)</td>
<td>0800 90 901 (French)</td>
</tr>
<tr>
<td>Croatia*</td>
<td>Crisis Situation Helpline (for persons in distress)</td>
<td>106 (Flemish) 107 (French) 108 (German)</td>
</tr>
<tr>
<td>Hungary</td>
<td>SOS Line for Help of Women and Children, victims of domestic violence</td>
<td>1264 (Republika Srpska) 1265 (Federation of Bosnia and Herzegovina)</td>
</tr>
<tr>
<td>Bulgaria</td>
<td>Women's Helpline</td>
<td>+359 2 981 76 86</td>
</tr>
<tr>
<td>Croatia*</td>
<td>Autonomous Women's House Zagreb</td>
<td>0800 55 44</td>
</tr>
<tr>
<td>Croatia*</td>
<td>Harbri Telephone (Children's Helpline)</td>
<td>116 111</td>
</tr>
<tr>
<td>Estonia</td>
<td>SOS Helpline for Victims of Trafficking</td>
<td>0800 77 99</td>
</tr>
<tr>
<td>Czech Republic*</td>
<td>Center for Emergency Assistance Helpline</td>
<td>1440</td>
</tr>
<tr>
<td>Cyprus</td>
<td>DONA Line</td>
<td>+420 251 51 13 13</td>
</tr>
<tr>
<td>Denmark</td>
<td>Safety Children's Line</td>
<td>116 111</td>
</tr>
<tr>
<td>Estonia</td>
<td>Tugitelefon</td>
<td>1492</td>
</tr>
<tr>
<td>Finland</td>
<td>Women's Line</td>
<td>+358 800 02400</td>
</tr>
<tr>
<td>France</td>
<td>Violences Femmes Info</td>
<td>3919</td>
</tr>
<tr>
<td>Germany</td>
<td>National Domestic Violence Hotline</td>
<td>309 903</td>
</tr>
<tr>
<td>Georgia</td>
<td>Tbilisi Crisis Center of ‘Sakhli’ Advice Center for Women</td>
<td>+995 5952 32 101</td>
</tr>
<tr>
<td>Greece</td>
<td>National Center for Social Solidarity (E.K.K.A.) (for persons in different crisis situations, including domestic violence)</td>
<td>197</td>
</tr>
<tr>
<td>Germany</td>
<td>National Women's Helpline</td>
<td>080000 116 016</td>
</tr>
<tr>
<td>Hungary</td>
<td>National Secretariat for Gender Equality</td>
<td>15 900</td>
</tr>
<tr>
<td>Iceland</td>
<td>NaNE Helpline for Battered Women and Children</td>
<td>06 80 505 101 36 4 06 30 006 (for sexual violence)</td>
</tr>
<tr>
<td>Ireland</td>
<td>National Freephone Helpline</td>
<td>1800 341 900</td>
</tr>
</tbody>
</table>

ANNUAL ACTIVITY REPORT 2017
<table>
<thead>
<tr>
<th>Country</th>
<th>Name</th>
<th>Phone number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Italy</td>
<td>Antiviolenza Donne</td>
<td>1522</td>
</tr>
<tr>
<td>Kosovo</td>
<td>Direct Line for Victims of Violence</td>
<td>0800 11112</td>
</tr>
<tr>
<td></td>
<td>SOS Linja</td>
<td>+381 39 033 00 98</td>
</tr>
<tr>
<td>Latvia*</td>
<td>Center Marta for Trafficking Victims</td>
<td>800 2012</td>
</tr>
<tr>
<td></td>
<td>Crisis Helpline</td>
<td>67222922</td>
</tr>
<tr>
<td></td>
<td></td>
<td>27722292</td>
</tr>
<tr>
<td></td>
<td>Children's Trust Helpline</td>
<td>116 111</td>
</tr>
<tr>
<td>Liechtenstein</td>
<td>Women's Helpline Frauenhaus Liechtenstein</td>
<td>+423 380 02 03</td>
</tr>
<tr>
<td>Lithuania*</td>
<td>Women's Line</td>
<td>8800 66 366</td>
</tr>
<tr>
<td>Luxembourg</td>
<td>Fraentelefon</td>
<td>12 344</td>
</tr>
<tr>
<td>Macedonia</td>
<td>National SOS Line</td>
<td>15 700</td>
</tr>
<tr>
<td></td>
<td>National SOS Line – Phone of Trust</td>
<td>15 315</td>
</tr>
<tr>
<td></td>
<td>SOS National Mobile Line</td>
<td>+389 75 141 700</td>
</tr>
<tr>
<td></td>
<td></td>
<td>+389 77 141 700</td>
</tr>
<tr>
<td></td>
<td></td>
<td>+389 70 141 700</td>
</tr>
<tr>
<td>Malta*</td>
<td>Appogg Agency Supportline</td>
<td>179</td>
</tr>
<tr>
<td>Moldova</td>
<td>Trust Line</td>
<td>8008 8008</td>
</tr>
<tr>
<td>Montenegro</td>
<td>SOS Helpline for Victims of Violence</td>
<td>080 111 111</td>
</tr>
<tr>
<td>Netherlands*</td>
<td>Veilig Thuis (for victims of domestic violence and child abuse)</td>
<td>0800 2000</td>
</tr>
<tr>
<td>Norway*</td>
<td>National Helpline for Survivors of Sexual Abuse</td>
<td>800 57 000</td>
</tr>
<tr>
<td></td>
<td>Crisis Situation Helpline</td>
<td>800 40 008</td>
</tr>
<tr>
<td>Poland*</td>
<td>National Emergency Service for Survivors of Family Violence Blue Line</td>
<td>22 668 70 00</td>
</tr>
<tr>
<td></td>
<td>National Emergency Service for Survivors of Family Violence</td>
<td>801 12 00 02</td>
</tr>
<tr>
<td>Portugal*</td>
<td>Serviço de Informação às Vítimas de Violência Doméstica</td>
<td>800 202 148</td>
</tr>
<tr>
<td>Romania*</td>
<td>Bucharest: Sensi Blu Foundation</td>
<td>021 311 46 36</td>
</tr>
<tr>
<td></td>
<td>Bucharest: ADRA</td>
<td>021 25 25 117</td>
</tr>
<tr>
<td></td>
<td>Lasi: CMSC</td>
<td>023 225 29 20</td>
</tr>
<tr>
<td></td>
<td>Targu Mures: IEESR</td>
<td>026 521 16 99</td>
</tr>
<tr>
<td></td>
<td>Sibiu: A.L.E.G.</td>
<td>075 389 35 31</td>
</tr>
<tr>
<td></td>
<td>Biai Mare: Centru Artemis</td>
<td>0262 25 07 70</td>
</tr>
<tr>
<td></td>
<td>Timisoara: APFR</td>
<td>0256 29 3183</td>
</tr>
<tr>
<td>Russia</td>
<td>ANNA (National Center for the Prevention of Violence)</td>
<td>08800 700 600</td>
</tr>
<tr>
<td>Serbia*</td>
<td>Helpline for victims of domestic violence</td>
<td>0800 100 600</td>
</tr>
<tr>
<td></td>
<td>Network of Women's Hotline in Vojvodina</td>
<td>0800 10 10 10</td>
</tr>
<tr>
<td>Slovakia</td>
<td>National Line for Women Surviving Violence</td>
<td>0800 212 212</td>
</tr>
<tr>
<td>Slovenia</td>
<td>SOS Helpline for Women and Children – Victims of Violence</td>
<td>080 11 55</td>
</tr>
<tr>
<td>Spain</td>
<td>Helpline for Information and Legal Advice on Gender Violence</td>
<td>016</td>
</tr>
<tr>
<td>Sweden</td>
<td>Terrafem</td>
<td>020 52 1010</td>
</tr>
<tr>
<td></td>
<td>Kvinnofridslinjen</td>
<td>020 50 50 50</td>
</tr>
<tr>
<td>Switzerland*</td>
<td>Dargebotene Hand (crisis helpline)</td>
<td>143</td>
</tr>
<tr>
<td>Turkey</td>
<td>Hurriyet Emergency Domestic Violence Hotline</td>
<td>+90 212 656 9696</td>
</tr>
<tr>
<td></td>
<td>Social Service Counseling Line for Family, Women, Children, and the Disabled</td>
<td>183</td>
</tr>
<tr>
<td>Ukraine</td>
<td>Domestic Violence Counteraction and Child Rights Protection Helpline</td>
<td>0800 500 335</td>
</tr>
<tr>
<td>United Kingdom</td>
<td>ENGLAND: National Domestic Violence Free phone Helpline</td>
<td>0808 2000 247</td>
</tr>
<tr>
<td></td>
<td>ENGLAND: Rape Crisis Helpline</td>
<td>0808 2000 247</td>
</tr>
<tr>
<td></td>
<td>NORTHERN IRELAND: 24 Hour Domestic and Sexual Violence Helpline</td>
<td>0800 917 14 14</td>
</tr>
<tr>
<td></td>
<td>SCOTLAND: Scottish Domestic Abuse Helpline</td>
<td>0800 202 1234</td>
</tr>
<tr>
<td></td>
<td>Scottish Domestic Abuse Helpline</td>
<td>080 88 01 03 02</td>
</tr>
<tr>
<td></td>
<td>Rape Crisis Scotland Helpline</td>
<td>0808 8010 302</td>
</tr>
<tr>
<td></td>
<td>WALES: Live Fear Free Helpline</td>
<td>0800 8010 800</td>
</tr>
<tr>
<td></td>
<td>Rape Crisis Helpline</td>
<td>0808 802 9999</td>
</tr>
</tbody>
</table>
How to donate to WAVE?

If you wish to support WAVE, there are two possibilities of Payment:

**By credit card:**
If you have a credit card, you can transfer the fee via Paypal on the WAVE Website: www.wave-network.org/support-wave

**By bank transfer to:**
Bank account name: Association WAVE (Women Against Violence Europe)
Bank: Bank Austria
IBAN: AT75 1200 0006 1078 2021
BIC/Swift Code: BKAUATWW

How to become a WAVE Member

Non-government women's organizations, women's network organizations, and individual experts on violence against women from around Europe have the possibility to become a WAVE Member. If you are interested in becoming a Member of the WAVE Network, please contact our WAVE office: office@wave-network.org